

# FACTORY AUTHORIZED OUTLET

## Return/Exchange RMA Form

Date: \_\_\_\_\_

### Order Information

Order Date \_\_\_\_\_

Item #: \_\_\_\_\_

Item Name \_\_\_\_\_

\_\_\_\_\_

### Customer Information

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone #: \_\_\_\_\_

### Return Information

RMA #: \_\_\_\_\_

Reason: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Note: An RMA Number can be obtained from one of our customer Service representatives.  
**(Call toll free at 800-629-3325)**

An RMA Number **must** be included for us to process your return.

All returns are to be shipped freight prepaid to:  
Factory Authorized Outlet  
5798 Ontario Mills Pkwy  
Ontario, CA 91764