

# PALLADIO

Botanical & Vitamin Infused Cosmetics

## RETURN/EXCHANGE FORM

### RETURN POLICY

We, at Palladio Beauty Group, are committed to providing our customers with the highest-quality of affordable cosmetics, and we proudly guarantee every product we sell. If you are unhappy with any item purchased from our online store, simply return the unused portion within 30 days of the purchase date, and we will gladly **exchange** the item for a product of equal or lesser value - no questions asked and no receipt required. (All sales are non-refundable.)

If you wish to return any product(s) from your online order, complete this form and place it inside the return package along with the unwanted items. Make sure all information is written clearly and legibly, and mail package to:

Palladio Beauty Group  
Attention Quality Control  
3912 Pembroke Road  
Hollywood, FL 33021

### IMPORTANT

**Exchanges will ONLY be granted on items purchased from [www.palladiobeauty.com](http://www.palladiobeauty.com).** Returned items purchased from any other store or website will be automatically discarded at Customer's expense. Please read our complete Return Policy, at [www.palladiobeauty.com>Returns](http://www.palladiobeauty.com>Returns)

## CUSTOMER INFORMATION

Customer Name: \_\_\_\_\_ Order #: \_\_\_\_\_

Shipping Address: \_\_\_\_\_

Phone #: \_\_\_\_\_ Email Address: \_\_\_\_\_

RETURNED MERCHANDISE						EXCHANGE REQUEST			
QTY	ITEM NAME	ITEM #	COLOR	PRICE	REASON CODE	ITEM NAME	ITEM #	COLOR	PRICE

### REASON CODES

- A. Not as pictured/described
- B. Unhappy with color
- C. Wrong Item Shipped
- D. Damages In Shipping
- E. Other (Specify in "Comments")

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Exchanges may take up to 2 business weeks to process. Tracking information will be provided to the above email address upon shipment.

If you have questions regarding your return, please contact our customer service department through email at [info@palladiobeauty.com](mailto:info@palladiobeauty.com).