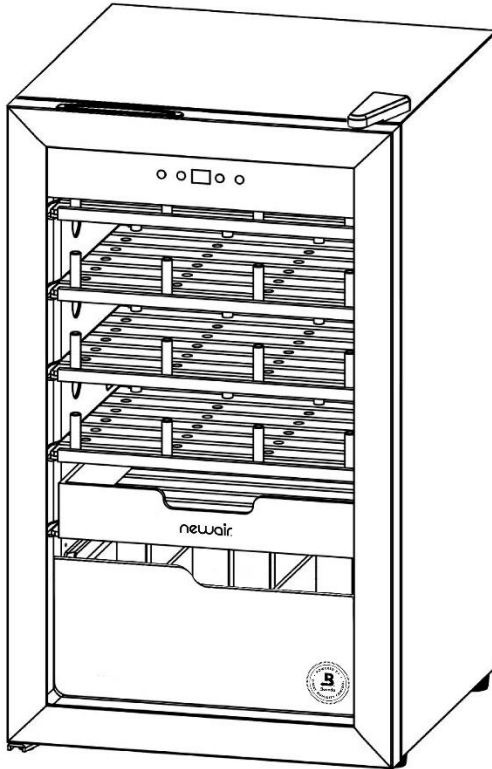


newair[®]

NCH500SSB0

500 Count Electric Cigar Humidor



OWNER'S MANUAL



Manual v1.1

A Name You Can Trust

Trust should be earned and we will earn yours. Customer happiness is the focus of our business.

From the factory to the warehouse, from the sales floor to your home, the whole Newair family promises to provide you with innovative products, exceptional service, and support when you need it the most.

Count on Newair

As a proud Newair owner, welcome to our family. There are no robots here, real people shipped your product and real people are here to help you.

Contact Us

Please reach out to our customer service team before making a return to your store of purchase. We are happy to help with any questions or concerns!

Mon-Fri from 8-4 PST at:

Call: 1-855-963-9247 | **Email:** support@newair.com | **Online:** www.newair.com

A team member will respond to you within 24 hours.

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REGISTER YOUR PRODUCT ONLINE

Register Your Newair Product Online Today!

Take advantage of all the benefits product registration has to offer:



Service and Support

Diagnose troubleshooting and service issues faster and more accurately



Recall Notifications

Stay up to date for safety, system updates and recall notifications



Special Promotions

Opt-in for Newair promotions and offers

Registering your product information online is safe & secure and takes less than 2 minutes to complete:

newair.com/register

Alternatively, we recommend you attach a copy of your sales receipt below and record the following information, located on the manufacturer's nameplate on the rear of the unit. You will need this information if it becomes necessary to contact the manufacturer for service inquiries.

Date of Purchase:	
Serial Number:	
Model Number:	

READ AND SAVE THESE INSTRUCTIONS

TABLE OF CONTENTS

Register Your Product Online.....	2
Table Of Contents	3
Specifications	3
Safety Information & Warnings	4
Parts List.....	5
Installation Instructions	6
How To Install Your Cigar Humidor.....	6
Operating Instructions	7
Humidity control using boveda® packs	7
Temperature Control	7
Troubleshooting Guide	9
Limited Manufacturer's Warranty	10

SPECIFICATIONS

MODEL NO.:	NCH500SSB0
VOLTAGE:	110V
FREQUENCY:	60Hz
TEMPERATURE RANGE:	54-72°F
CAPACITY:	50.6L/1.78Cu.Ft
NET WEIGHT:	50.8Lbs
DIMENSIONS:	16.93" W x 17.32" D x 29.21" H

SAFETY INFORMATION & WARNINGS



To reduce the risk of fire, electrical shock, or injury when using your appliance, follow these basic instructions before using the appliance.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Do not use mechanical devices or other means to accelerate the defrosting process.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the drink storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; bed and breakfast type environments; catering and similar non-retail applications.

WARNING

Risk of child entrapment. Before you throw away your humidor:

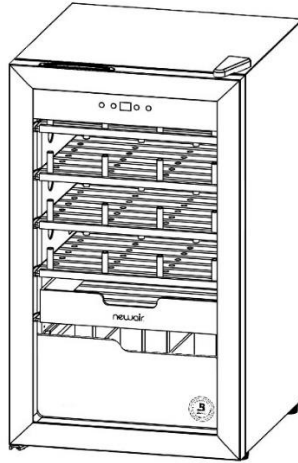
- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.
- WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- WARNING: Do not damage the refrigerant circuit.
- WARNING: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

Note: This appliance contains flammable refrigerant R600a and foaming agent cyclopentane.

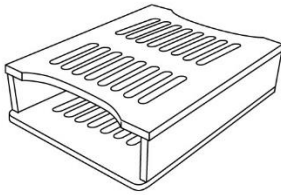
Please avoid contact fire when you transport and discard it.

-Save these instructions-

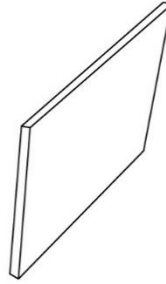
PARTS LIST



1



2



3



4

1. Electric Humidor
 - Recessed door handle
 - Removeable shelves (4)
 - Small drawer (1)
 - Large drawer (1)
2. Boveda Pack Holders (3)
3. Drawer dividers (2)
4. Wooden peg shelf organizers (32)

HOW TO INSTALL YOUR CIGAR HUMIDOR

- This appliance is designed to be free standing only and should not be recessed or built-in.
- Place your appliance on a floor that is strong enough to support the appliance when it is fully loaded. To level your appliance, adjust the leveling legs at the bottom of the appliance.
- Allow 4 in (10 cm) of space between the top, the back and sides of the appliance, which allows the proper air circulation to cool the compressor and condenser.
- Locate the appliance away from direct sunlight and sources of heat (stove, heater, radiator, etc.). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Extreme cold ambient temperatures may also cause the unit not to perform properly.
- Avoid locating the appliance in moist areas.
- Plug the unit into an exclusive, properly installed-grounded wall outlet. Do not under any circumstances cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician or an authorized Products service center.
- After plugging the appliance into a wall outlet, allow the appliance to run for 2-3 hours before placing any items in the compartment.

OPERATING INSTRUCTIONS

HUMIDITY CONTROL USING BOVEDA® PACKS

The Newair 500 Count Electric Cigar Humidor Powered by Boveda comes with a secure door seal and an insulated cabinet built to lock in moisture. Because the internal cabinet is heavily insulated, it is not necessary to season this unit before filling it with your cigar collection.

Please follow these steps when using the Boveda packs to humidify your cigar humidor:






1. Before filling your cigar humidor and installing the pegs, slide the Boveda Pack Holders into the bottom of each shelf.
2. Place one 69% Boveda pack (320 gram) inside each of the Boveda Pack Holders. Boveda is safe to touch cigars. (If your Boveda pack is overwrapped, remove that clear plastic before using. DO NOT OPEN the brown packet itself.)
3. Replace the Boveda packs in your humidor every 3-6 months.


For more information on how to use and when to reorder your Boveda packs, please visit the FAQ one-page on the newair.com product listing page.

TEMPERATURE CONTROL

It is recommended that you install the Cigar Humidor in a place where the ambient temperature is near 77°F (25°C). If the ambient temperature is too far above or below the recommended temperature, the performance of the unit may be affected, and extreme cold or hot conditions may cause the interior temperature to fluctuate. This will prevent the optimal range from being reached. In addition, keep in mind that the temperature may fluctuate depending on whether the interior light is on or off.

Your Cigar Humidor has been equipped with a control panel lock which will lock itself automatically 20 seconds after the last time a button is pressed.

- Press and hold the  button for about 3 seconds to unlock the control panel. You will hear a "BEEP" sound to alert you that the control is now active.
- Press the  (up) button to increase or the  (down) button to set the temperature.
- Press and hold the  button for about 2 seconds to switch the temperature display unit between Fahrenheit and Celsius.
- You can turn the interior light ON or OFF by a lightly press on the button  .

- The light will turn off automatically if it remains ON for 10 minutes. You have to push the button  again then the light will turn back on.

Error code

Error code LL appears when:

- The temperature reaches lower than 32°F (0°C). The code "LL" will flash on the screen and the cooling will stop.
- The temperature probe is short-circuited or disconnected. The screen will show the set temperature and the compressor will work for 15 minutes and stop for 18 minutes.
- The temperature is higher than 98°F (37°C). The screen will show the set temperature and the compressor will work for 15 minutes and stop for 18 minutes.

Memory function

The control board is re-energized after each power-off, the temperature setting value, Fahrenheit/Celsius state will be the same as before the power-off, and the length of power-off time is not limited.

TROUBLESHOOTING GUIDE

If the product is not working properly, please refer to the trouble shooting guide. If the situation does not change, please contact customer service (see registration page for contact information).

Problem	Possible Causes	Solution
The refrigerator doesn't work	The power is off	Check to see if the unit is plugged in
	Is the power supply voltage too low?	Make sure the unit is connected to a proper power source
It's noisy	The unit is not on a level surface	Make sure the unit is on a stable surface
	The unit is in contact with external objects or walls	Check to see if there is enough cooling space around the unit
The internal temperature will not cool down	Door is not closed tightly or opened frequently, and the opening time is too long	Make sure the door seal is on securely and the door is closed properly
	Exposed to direct sunlight or too close to the furnace and other heat sources	Move the unit where the ambient temperature is 77°F
	Poor heat dissipation	Check to see if there is enough cooling space around the product

LIMITED MANUFACTURER'S WARRANTY

This appliance is covered by a limited manufacturer's warranty. For one year from the original date of purchase, the manufacturer will repair or replace any parts of this appliance that prove to be defective in materials and workmanship, provided the appliance has been used under normal operating conditions as intended by the manufacturer.

Warranty Terms:

During the first year, any components of this appliance found to be defective due to materials or workmanship will be repaired or replaced, at the manufacturer's discretion, at no charge to the original purchaser. The purchaser will be responsible for any removal or transportation costs.

Warranty Exclusions:

The warranty will not apply if damage is caused by any of the following:

- Power failure
- Damage in transit or when moving the appliance
- Improper power supply such as low voltage, defective household wiring or inadequate fuses
- Accident, alteration, misuse or abuse of the appliance such as using non-approved accessories, inadequate air circulation in the room or abnormal operating conditions (extreme temperatures)
- Use in commercial or industrial applications
- Fire, water damage, theft, war, riot, hostility or natural disasters as hurricanes, floods, etc.
- Use of force or damage caused by external influences
- Partially or completely dismantled appliances
- Excess wear and tear by the user

Obtaining Service:

When making a warranty claim, please have the original bill of purchase with the purchase date available. Once confirmed that your appliance is eligible for warranty service, all repairs will be performed by a Newair™ authorized repair facility. The purchaser will be responsible for any removal or transportation costs. Replacement parts and/or units will be new, re-manufactured or refurbished and is subject to the manufacturer's discretion. For technical support and warranty service, please email support@newair.com.