

Name	Date	Order number



Returns note

Item(s) returned

QTY	Description

Your feedback is very important to us, so we'd greatly appreciate if you could take the time to explain the reason you are returning your item(s):



NGX Returns

Unit 12 March Place

Gatehouse Industrial

Area

Aylesbury HP19 8UG

How to return an item for refund:

We like to keep things simple here at NGX so you can return any of our products **within 30 days of delivery** for a refund.

To be eligible for a refund, **your item must be in the same condition that you received it.** Bags of Powder must be unopened to qualify for a refund. If packages are sent to us in a bad condition, we unfortunately won't be able to give you a full refund.

Pack the item(s) safe and securely. If packages are sent crushed in small packages, or are sent in a bad condition, we won't be able to give you a full refund. Please only send your pouch back in a box that includes filling material to ensure it's not crushed or creased.

Add this return note to the parcel. Please make sure to complete all relevant fields. Please note: the provided postage address is not a pre-paid postage label. We advise customers to take all the necessary precautions to ensure that their parcels are sent via a secure and reputable courier company.