

## 23 Frais Neck Fan Warranty

Warranty Service

### Warranty Conditions

1. In case of any malfunction with normal usage and within the warranty period, we provide a replacement based on the condition stated on this warranty.
2. Bring this warranty card and invoice / receipt for services within the warranty period.
3. In case of sending item for replacement, the customer bears the shipping cost.
4. This warranty does not cover any damage of any appliances including but not limited to computer and the loss of data due to the USB connection to this product.
5. Warranty is not covered under the following circumstances:
  - (a) Lost or not presenting this warranty.
  - (b) The warranty card is not filled or falsification is found.
  - (c) Malfunction or damage caused by inappropriate usage, remodeling, or responsibility of the user.
  - (d) Malfunction or damage caused by natural disaster, such as fire, thunder, earthquake, flood, abnormal voltage, etc.
  - (e) Not for household use.
  - (f) Malfunction or damage caused by transportation or fall after purchase.
  - (g) The damage of accessory parts.
6. We do not reissue the warranty card, please keep it safe.
7. Warranty is only valid in Hong Kong.
8. After the end of the sale period, please note that replacement may not be possible even within the warranty period.

\*When purchased at Francfranc online store and have no shop stamp, keep the invoice with the purchase date and bring it with this warranty card to enjoy the same warranty service.

### Warranty

Product Name : 23 FRAIS NECK FAN

Purchase Date :

Name :

Address :

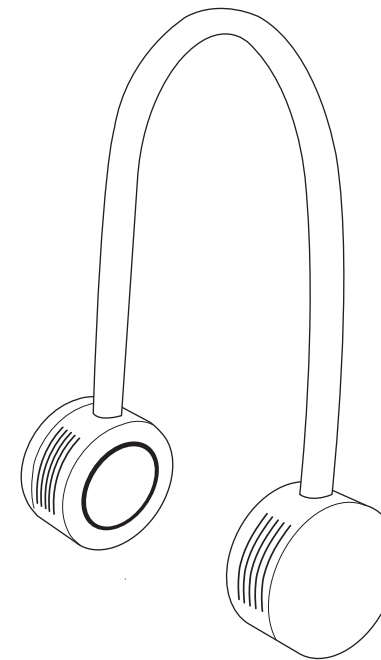
Telephone :

Email :

Shop Name / Shop Stamp

Warranty Period  
**6 Months**  
after purchase date

hk.francfranc.net



**With  
Warranty**

This instruction manual (back cover) comes with a warranty card. Please be sure to receive the chop.

## INSTRUCTION MANUAL

### FRAIS NECK FAN 23 FRAIS NECK FAN

- Thank you for purchasing this product.
- Please read this instruction manual carefully and use the product properly.
- Please keep it and the warranty in a safe place.
- Please read " Safety Precautions" before use.

Francfranc

# Safety Precautions

Please be sure to follow

In order to prevent harm to the user and other people, and damage to property, the contents related to safety are stated.

## Warning

Items that may result in death or serious injury if mishandled.

## Attention

Items that may result in injury or property damage if mishandled.

## Explanation of graphic symbols



Forbidden

Indicates prohibition (what you must not do). The specific content is shown in the graphic symbols and sentences.



Must follow

Indicates the compulsion (must be done) of the action to be instructed. The specific content is shown in the graphic symbols and sentences.



Attention

Indicates attention. The specific content is shown in the graphic symbols and sentences.

## Warning



No Disassembly

Do not dismantle, repair and modification by yourself. It may cause fire or electric shock.



Forbidden

Do not immerse the main body or USB cable in water or splash water on it. It may cause electric shock or malfunction. Please be careful not to get it wet with sweat.

## About USB Cable



Wet Hand Forbidden

Do not connect or disconnect the USB cable with wet hands. It may cause electric shock or malfunction.



Unplug the Connector

Immediately disconnect the USB cable from the USB port after charging. Leaving it plugged in for a long time may cause electric leakage or fire due to the accumulation of dust.



Remove Dust

If the USB cable connector is dusty, wipe it off with a dry cloth. Otherwise, it may cause a fire.

## Warning



Insert to the root

Securely insert the USB cable connector all the way to the port. Incomplete insertion may cause electric shock, short circuit, or fire.



Forbidden

Do not damage, forcibly bend, pull, twist, spring, place heavy objects, pinch, or modify the USB cable. The power cord may be damaged, resulting in fire or electric shock.



Unplug the Connector

When disconnecting the USB cable, hold the connector and pull it out. Otherwise, it may cause electric shock, malfunction or fire.

Unplug the USB cable from the USB port while cleaning. Otherwise, it may cause electric shock or injury.

In the event of an abnormality (such as a burning smell), immediately stop using. Overheating may cause a fire or electric shock. Please contact the purchase store.



Do not touch the main body or USB cable when there is a risk of lightning strike. Otherwise, it may cause electric shock.

Do not put foreign objects such as pins and wires into the gap. Otherwise, it may cause electric shock or abnormal operation, resulting in injury. Do not use it only by children or within reach of infants. Otherwise, it may cause electric shock or injury.

## Attention



Forbidden

Do not expose the wind to your body for a long time. Otherwise, it may harm your health.

Do not block the air intake and vent during operation.

Do not place anything that is easily sucked in near the air intake. Otherwise, it may cause malfunction or overheating.

Do not use it in the following places

Otherwise, it may cause a malfunction, electric shock, or fire.

- Near a damp place or fire

- Places where oily smoke is generated, such as kitchens and factories

- Places exposing to direct sunlight

- Places with a lot of dust and metal powder

- Places with high temperature (Over 40°C)

- Around obstacles and unstable places

- Places with flammable materials such as kerosene, gasoline, and paint

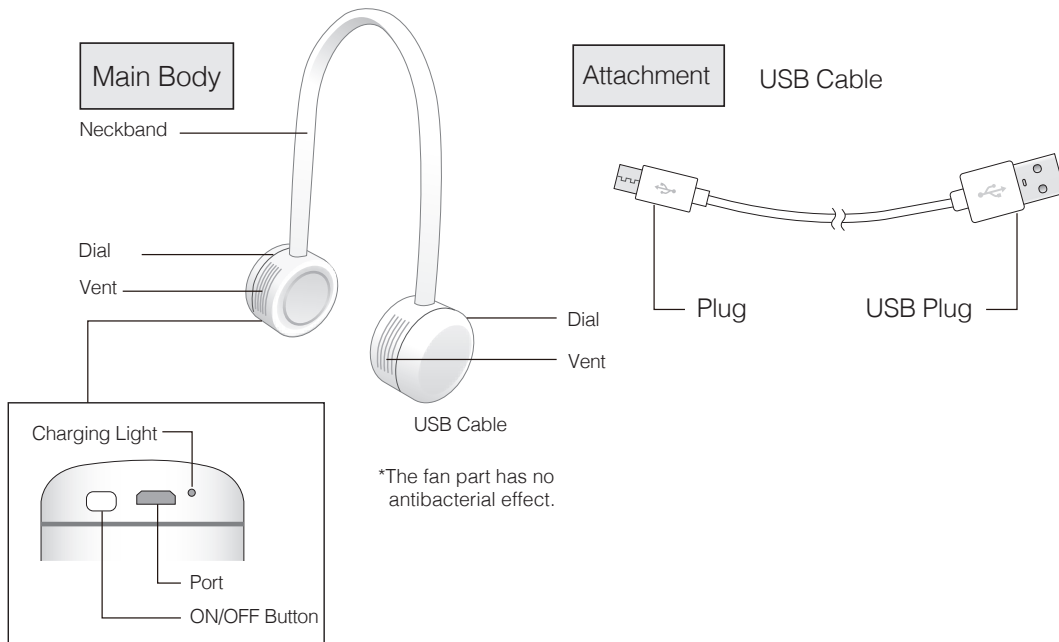
Do not use this product while exercising or sleeping.

It may cause malfunction or injury.

## Precautions for Use

- The power supply (input) of this product is USB DC 5V 1A. Charging time may be longer depending on the standard of the computer's USB port to be connected.
  - The battery will gradually deteriorate, after repeat charging for around 300 times. This is the characteristics of the battery, and there is no problem in using it, but the usage time when fully charged will be shorter than its initial state.
  - We cannot guarantee the loss of data or programs of your computer while the product is connecting with the USB port. Take measures such as taking regular backups in advance.
  - Please remove it from the USB port immediately after charging.
  - If the built-in battery leaks, do not touch the liquid with your bare hands. If the liquid gets into your eyes, do not rub your eyes. Wash your eyes with clean water, like tap water, and seek medical attention. Also, if it gets on your clothes or skin, it may cause burns or injuries. Rinse thoroughly with clean water, like tap water, and consult a doctor if you have any symptoms such as inflammation on your skin.
  - The built-in lithium polymer of this product may discharge by itself, it is recommended to charge it before use. If you have not used the product for a long time after charging it, charge it again before using it.
  - Do not drop it or give it a strong impact. Otherwise, it may cause damage.
  - Please note that this product may be discolored due to direct sunlight.
- ※ If the usage time of this product becomes extremely short, the expiration date of the built-in lithium polymer is approaching. Please consider buying a new one (cannot replace the battery only).

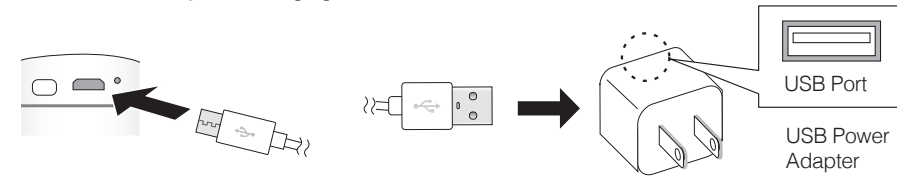
## Name of each part



## How to use

### 1. Charging

Insert the plug of the USB cable into the port, and connect the USB plug to the USB port of your USB power adapter or computer (be careful not to make a mistake in the direction of the plug). Please disconnect the USB cable immediately after charging.



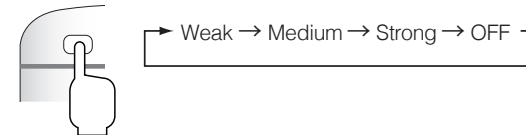
Charging Light	
Operating	Light On
Disconnect Charging	Flashing → Light Off
Charging	Flashing
Charging Completed	Light Off

We are not responsible for any damage on electronic appliances like computers caused by the connection to product.

- Charging time may required be longer if the power supply capacity is low.
- Could be charged with USB charging AC adapter (output 5V / 1A or higher) available on the market.

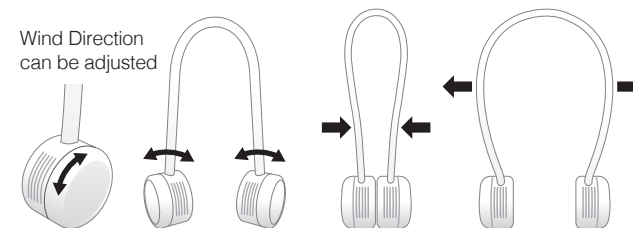
### 2. Operation

When you press the ON/OFF button, operation starts with "wind power: weak". The wind power changes each time you press it.



### 3. Adjusting the Ventilation Angle

You can adjust the width and direction of the neckband that you like. You may twist the dial to adjust the ventilation angle.

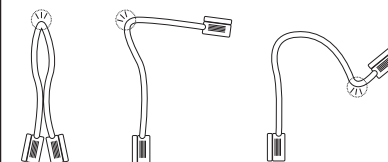


### 4. End the Operation

Press the ON/OFF Button to turn it off, and if it was connected via USB, disconnect the USB cable.

### Precaution for use

The neckband can be turned and moved freely, but do not bend it strongly. It may damage the internal structure and cause abnormal noise.



- \* There may be a slight rubbing noise when bending or twisting, but it is not a problem in using it.
- \* Please be reminded that if you bend or twist it to an extreme (acute angle), you may hear a squeaking noise.

## Cleaning

Be sure to turn it off when cleaning.

### <Main Body>

Wipe it with a soft cloth. If it is difficult to remove the dirt, soak the cloth in a neutral detergent and squeeze it tightly to remove the dirt, and then wipe it off.

### Attention

- Do not use thinner, alcohol, benzine, etc. It may cause deterioration, discoloration, deterioration, etc.
- Do not use spray (insecticide, air freshener, etc.). It may cause deterioration, discoloration, deterioration, etc.
- Follow the precautions when using chemical cleaning products.

### <Air Intake • Vent>

Use a vacuum cleaner to remove dust.  
Accumulation of dust may cause the motor to overheat or make abnormal noise.  
Please check and clean it frequently.

### <Storage>

Cover the main body with a plastic bag, avoid direct sunlight, and store it in a dry place.

This product uses lithium ion battery.  
Avoid disposing it and recycle the battery.



## Specification

Rated Input	USB:DC5V 1A
Built-in Battery	Rechargeable Lithium Polymer Battery 3.7V 1200mAh x 2
Usage Time (approximate)	Weak:4.5 Hours Medium:2.5 Hours Strong: 1 Hour 20 Mins
Product Size	W65 x D45 x L550mm
Attachment	USB Cable
USB Cable Length	1m
Product Weight	300g
Charging Time (approximate)	4 Hours
Materials	Fan parts: ABS Flexible parts: Silicon (antibacterial specification)

## Trouble Shooting

Please check the product by the table below. If the problem persists, please contact the purchase store.

At times like this

Checking Point, Measures

Cannot turn on

Is it charged?  
→ Make sure it is charged.

The wind is weak

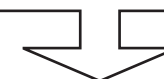
Is it fully charged?  
→ Check if the output current you are using is  
1A or more.

### Checking

If the USB cable, USB plug, or port has the following symptom of 2., or If you cannot remove the dirt, etc. of 1., it may cause an electric shock or fire, so please contact the purchase store.

1. Is the USB plug or terminal dirty, rusty, or dusty?  
→ Remove dirt, rust, dust, etc.
2. Is the USB cable damaged?

- It does not operate even if the switch is turned on.
- There is an abnormal noise or vibration during operation.
- The motor part is abnormally hot or smells burnt.
- The USB cable is bent or damaged.



Stop using if there is any abnormality!!

Turn off the power immediately and contact the purchase store.