



MERIWOOL LAYERS RETURNS AND EXCHANGES

2665 POMONA BLVD. POMONA CA. 91768
SUPPORT@MERIWOOLLAYERS.COM

30 DAY GUARANTEE RETURN OR EXCHANGE

It is our goal at Meriwool Layers to provide a comprehensive and hassle-free return and exchange process. Returns and exchanges are accepted on all unworn or unused items, still in new condition with the original tags, within 30 days of the purchase date, for items that were purchased on MeriwoolLayers.com or from an authorized seller (Refer to Authorized Sellers). Items purchased from any other third party distributor or seller must be returned through them. Exchanges must be for items of equal or lesser value only.

1 YEAR WARRANTY

Meriwool Layers products are covered by the manufacturers 1 year warranty, which is signed up for on MeriwoolLayers.com. Please click [here](#) to view what is covered under the manufacturer warranty. Warranty replacements are only for the original purchased item. If that particular item is out of stock, you will be contacted with other available options. Any shipping charges that occur as a result of a warranty return or exchange are covered by the customer.

RETURN AND EXCHANGE PROCESS

1. Select Contact Us to submit your return or exchange request and obtain a return shipping label. (PLEASE NOTE: Be sure to provide the name from the original order as well as the original order number. Shipping label only provided for orders within 30 days)
2. After once again ensuring that the items are in their new condition with the original tags, pack the item(s) for return, utilizing the return shipping label and including a the RMA form below inside of the package.
3. Drop off the return at the appropriate shipper. If you are returning your item for the 1 year warranty, we recommend receiving a receipt from the shipper in order to better track your package.

RETURN AND EXCHANGE NOTES

1. ALL returns and exchanges must be authorized by MERIWOOL before they are returned. Failure to do so will prolong the refund or exchange process.
2. All refunds are typically processed 1-3 business days after the item has been delivered. A refund can only be applied to the original purchase method.
3. IF a return is received and the item was purchased from an unauthorized dealer or third party seller, the customer will be responsible for shipping costs to ship the item back.
4. For warranty exchanges, the customer will be responsible for shipping costs to return the item back to us. MERIWOOL will cover the shipping cost of the replacement item.



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CONTACT INFORMATION

NAME: _____ MAILING ADDRESS: _____
PHONE: _____
EMAIL: _____ CITY: _____ STATE: _____ ZIP: _____

PURCHASE INFORMATION

ORDER NUMBER: _____ TODAY'S DATE: _____
PURCHASE DATE: _____ PURCHASED FROM: _____

RETURN DETAILS

ITEM SKU	ITEM NAME/DESCRIPTION	RETURN REASON	COLOR	SIZE	QTY

EXCHANGE DETAILS

NOTE* Item of exchange must be of equal or lesser value. If the item exchanged is less than the original purchase, a refund will be applied to the original purchase method. If the exchange item is unavailable, we will contact you with other options.

ITEM SKU	ITEM NAME/DESCRIPTION	COLOR	SIZE	QTY

COMMENTS