



BEN SHERMAN

Original
Since 1963

BENSHERMAN.COM

WHAT IS YOUR RETURN POLICY?

- Most items purchased from BenSherman.com may be returned for a refund within the first 30 days of delivery.
- Items purchased from BenSherman.com cannot be returned to a Ben Sherman store or outside retailer, and vice versa.
- We do not accept exchanges. Instead, place a new order at BenSherman.com and return your original item(s) for a refund.
- Returns received after the 30-day mark may be refused or subject to a restocking fee.
- **Items listed as "final sale" are ineligible for return or exchange.**
- Returned merchandise must be unworn, unaltered, and accompanied by the original price tag, packaging, and completed return form.
- Shipping fees are non-refundable.

HOW TO RETURN AN ITEM?

Follow these instructions to return an order purchased from BenSherman.com (U.S. only):

1. Complete the return form below
2. Pack your item(s) and completed return form in the shipping box in which your order arrived or in similar protective packaging.
3. Use the **pre-paid return shipping label** included with your shipment to ship the package to BenSherman.com.

— OR —

Use the carrier of your choice and ship to the address below:

BenSherman.com Returns
504 Big Bear Blvd., Suite C
Columbia, MO 65202

Keep record of the tracking number on your return shipping label. Tracking numbers are not linked to your account.

Returns are typically processed within 3-5 business days of receipt at the Returns Center. You will be notified via email once your return is complete.

RETURN FORM

ORDER NUMBER _____

Item Number	Color	Size	Reason for Return					
_____			1	2	3	4	5	6
_____			1	2	3	4	5	6
_____			1	2	3	4	5	6
_____			1	2	3	4	5	6
_____			1	2	3	4	5	6
_____			1	2	3	4	5	6

1 - Too small 2 - Too large 3 - Changed mind 4 - Style not as expected 5 - Item damaged or defective 6 - Wrong item sent