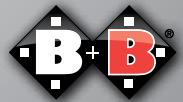


# Instruction Manual

## Alevo



*Enjoy mobility.*



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## 1. Introduction

Dear user,

By purchasing a B+B Alevo rollator, you are now the owner of a top-quality German product that is setting new standards in terms of its variability. This instruction manual is intended to help you become more familiar with the operation and use of the rollator.

Please read and follow the instruction manual carefully before using your new rollator for the first time. The instruction manual is an integral and necessary component of the product. Keep the instruction manual where you can refer to it, and if you transfer the rollator to another user, please provide the manual to the new owner.

Any repairs and adjustments require special technical training and may therefore only be carried out by qualified personnel.

Find further informations on our website [www.bb-healthcare.com](http://www.bb-healthcare.com)

For visually impaired users, this document is also available as a PDF file at our website [www.bb-healthcare.com](http://www.bb-healthcare.com).

### 1.1. Signs and symbols



Important! This is especially useful information on a given subject.



Warning! These are especially safety-relevant instructions. Follow the directions in the manual!

## 2. Important safety instructions

### 2.1. General safety instructions

- Max. user weight of Alevo: 286 lbs (130 kg)
- Pinch risk! Be careful when folding up and unfolding the rollator. Make sure that clothing and body parts are not pinched between the folding parts of the rollator.
- Each brake affects only one wheel.
- The bag can carry a maximum weight of 11 lbs (5 kg).
- Do not use aggressive or caustic detergents to clean the rollator!
- Check that the rollator is fully intact each time before using it. Check that the brake is working before each use. -
- The surfaces of the rollator can heat up when exposed to direct sunlight. There is a risk of injury.

### 2.2. Indications / Contraindications

- The rollator supports mobility-impaired users with walking, e.g., at home, when shopping, or outdoors.
- The seating area allows the user to rest during longer periods of use.
- Only use the rollator on a level and firm surface.
- The product may not be used as an aid for climbing or for transportation of heavy loads.

### 2.3. Purpose

The rollator is intended to support the mobility of persons with an impaired ability to walk, in accordance with the above-mentioned indications.

Please note:

We are only able to issue a warranty if the product is used in accordance with the specified conditions and for the specified purpose.

### 2.4. Declaration of conformity

B+B, as the manufacturer and solely responsible party, hereby declares that the rollator Alevo complies with the requirements of the EC Directive 93/42.

### 2.5. Responsibility

We are only able to provide a warranty if the product is used in accordance with the specified conditions and for the intended purposes. If modifications, repairs or maintenance work are done, please make sure only authorized persons perform these works in accordance to the instructions of B+B.

### 2.6. Service life

If used as intended, and the safety, care and maintenance instructions are observed, the expected service life is up to 2 years.

## 3. Description of product and contents

### 3.1. Inspection on delivery

All B+B rollators are subject to a proper final inspection at our facilities and receive the CE mark.

The rollator is supplied in a special box. After unpacking, save the box if possible. You may need it later for storage or to return the product.

Make sure that the product has been correctly assembled, adjusted to your body size and inspected prior to the first use.

Please check the box for transportation damage. Any transportation damages need to be claimed with the carrier or the delivery service.

Check the contents for completeness and make sure nothing is damaged. Should you find any irregularities or damage, please contact our customer service via e-mail ([info@bb-healthcare.com](mailto:info@bb-healthcare.com)) or visit our website ([www.bb-healthcare.com](http://www.bb-healthcare.com)) for further information.

### 3.2. Contents

After receiving the product, please check the contents for completeness right away. The content consists of:

- Outer package
- Rollator pre-assembled
- Instruction manual

### 3.3. Type plate and serial number

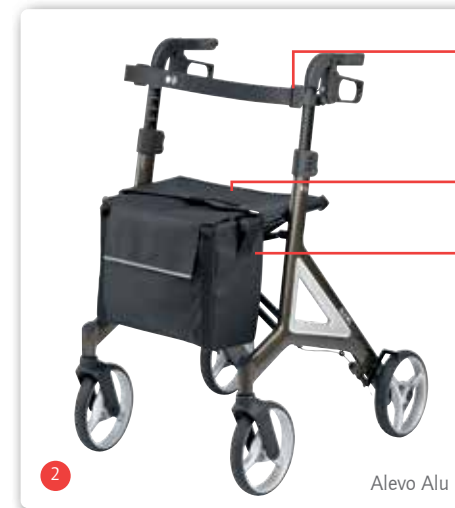
The type plate (Fig. 1) and serial number are located on the bottom of the frame.



- A Manufacturer's logo
- B Manufacturer's information
- C Caution! - Follow instructions for use
- D CE mark
- E Medical device
- F Important! - Follow instructions for use
- G Model designation
- H Application class
- I Model number
- J Date of manufacture
- K Carrying capacity of bag
- L Maximum user weight
- M Required dimensions
- N UDI number
- O Serial number

### 3.4. Summary

Product overview Alevo.



Back strap

Seat

Bag straps



Handles

Brakes with locking device

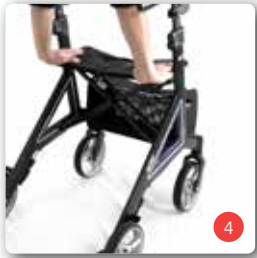
Backrest

Handhold

Bag

Fixed wheel

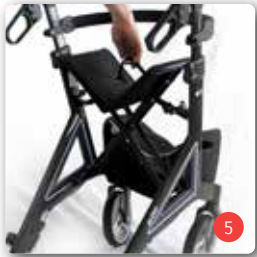
Swiveling wheel



## 4. Assembly/adjustments

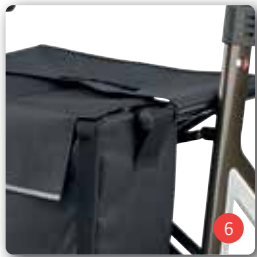
### 4.1. Unfolding

- Position the rollator in the travel direction.
- Release the locking brakes (see sec. 4.6.).
- Press the frame tubes of the seat downward to unfold the rollator (Fig. 4). Make sure the tubes are aligned properly and snap into place.



### 4.2. Folding

- Activate the locking brakes.
- Hold the rollator firmly with one hand on the handle. With your other hand pull the grip on the seat upward (Fig. 5).
- When doing so, you must overcome the resistance of the locking device.



### 4.3. Attaching the bag

- The rollator is unfolded. Activate the locking brakes.
- Position yourself against the travel direction in front of the rollator.
- Pull the straps of the bag over the two plastic handles (Fig. 6).

### 4.4. Adjusting the push handles

- The rollator is unfolded. Activate the locking brakes.
- Hold the push handle firmly with one hand. With the other hand, activate the locking device (Fig. 7).
- Move the push handle to the desired height and let go of the locking device.
- Now move the push handle up and down slightly to ensure that it snaps audibly into place.
- Repeat this procedure on the other side.



- On the inside of the push handles you'll find a scale (Fig. 8), which you can use to check the height of the handle. Make sure that both the number and the marking line are visible.
- Check to make sure that both the push handles are at the same height.

### Setting the push handle height according to body height.

- Level 0 – 5 feet 3 inches or taller
- Level 1 – 5 feet 5 inches or taller
- Level 2 – 5 feet 7 inches or taller
- Level 3 – 5 feet 9 inches or taller
- Level 4 – 5 feet 11 inches or taller
- Level 5 – 6 feet 1 inch or taller
- Level 6 – 6 feet 3 inches or taller

Use these figures as guidelines; they may vary in practice.

### 4.5. Adjusting the back strap

- To adjust the height of the back strap, the hand screws on the frame (Fig. 9) must be loosened.
- Move the fastener of the back strap to the desired height and re-tighten the screws.
- The fasteners of the back strap should be at the same height on both sides.



## 4.6. Adjusting / activating the brakes



### Service brake

To activate the service brake, pull both handbrake levers on the push handles upward (Fig. 10). Service and locking brake act on the fixed wheels.

### Locking brake

- Press down on both brake levers to activate the locking device (Fig. 11).
- To release the locking brake, pull both brake levers back into middle position.



### Adjusting / activating the brakes

The brake is set properly if the brake pins do not touch the wheel and the locking brake can be activated easily.

- You can adjust the brake for harder or softer action by pressing in and then rotating the protective cap (Fig. 12).
- If the wheel can still be moved despite the activated brake, you need to adjust the brake for harder action. To do so, turn the protective cap (Fig. 12) on the brake mechanism in a counter-clockwise direction.
- If the brake rubs, you need to adjust the brake for softer action. To do so, turn the protective cap (Fig. 12) on the brake mechanism in a clockwise direction.



## 4.7. Wheels and tires

Your rollator is equipped with flat-proof wheels.  
Alevo Carbon and Alu: 7.9 in. x 1.4 in. (200 x 35 mm).  
Alevo Country 7.5 in. x 1.8 in. (190 x 45 mm)

## 4.8. Tipping Aid

The tipping aid is intended to make it easier for users to go over curbs and small obstacles.

Step on the tipping aid with your foot (Fig. 13) and at the same time pull on the push handles. The front wheels lift slightly off the ground, and with a little force, you can push the rollator slightly past the obstacle.



Caution! Make sure the rollator is positioned on level ground when using the tipping aid.

## 4.9. Cane holder (optional)

The optional cane holder can be attached in just a few simple steps. You can place both parts of the cane holder easily on the frame of the rollator (Fig. 14).



## 5. Use

### Walking

Make your first attempts to walk with the rollator on a level, firm surface. Familiarize yourself with how the brakes work. Let someone accompany you during this initial period.

For an anatomically correct gait, the push handles must be set at the proper height (see sec. 4.4.).

- Place yourself in the rollator so that your ankles are at the height of the rear wheels.
- Stand with good posture.
- Grasp the push handles with both hands and your arms bent at a slight angle.

When walking with the rollator, try to keep your body as close as possible to the push handles. This increases the stability and safety against tipping over; in addition, avoid standing with a bent back. Try to generally walk inside the rollator and not behind it. Take small steps and do not push the rollator too far ahead.

You can determine the change of direction and speed by pushing the rollator. Always use the brakes to slow down your movement. The rollator could otherwise spin around the braked wheel with the unbraked wheel, and you could fall over.

Go around obstacles whenever possible. Try to use ramps or take elevators. If this is not possible, the rollator must be carried over the obstacle. Find a second person to help you do this, if possible.

### Seating area

The rollator is also designed to be used as a seat by the user for short breaks. It is therefore equipped with a seating area and a back support. You must activate the locking brakes before sitting down. The rollator could roll away and you could fall.

### Lifting points

You can lift the rollator on the grips or frame sections, in order to carry it over obstacles or steps.

## 6. Technical data

### Dimensions and weights

Type:	Lightweight rollator
Color:	platinum / midnight blue (*, **)
Height:	32" - 38"
Length:	27"
Width:	24"
Width between handles:	18"
Width of handles:	1 ¼" (support surface 2")
Seat height:	20" (*, **), 23"
Seat width:	17 ½"
Folded width:	10 ½"
Turning radius:	33 ½"
Weight:	15 ¼ lbs
Max. user weight:	286 lbs
Max. load of bag:	11 lbs

### Tires

Rear wheels:	7 ¾" x 1 ½" (*, ***) 7 ½" x 1 ¾" (**)
Castor wheels:	7 ¾" x 1 ½" (*, ***) 7 ½" x 1 ¾" (**)



**Material**

Frame:	Aluminum (*, **), Carbon (***)
Handles:	PP / TPE-SEPS
Seat:	Nylon (*, **), PU + foam (***)

- Bag included
- Optional cane holder
- Anatomically shaped handles
- Combined operating and locking brake
- Stable aluminum design (\*, \*\*), stable carbon design (\*\*\*), corrosion-resistant coating
- Non-rotating hand grips

Standard equipment for: \*Model Alu / \*\* Model Country / \*\*\*Model Carbon



Caution! Using the rollator on wet, sandy, icy or slippery ground increases the risk of slipping and falling.

**7. Maintenance tips for users****7.1. Cleaning and disinfection**

- The frame and the paneling of the wheelchair can be cleaned with a damp cloth. You can use a mild detergent for more stubborn dirt.
- The wheels can be cleaned with a damp synthetic fiber brush (do not use a wire brush!)
- Push handles, arm pads, and seat and back pads can be wiped off. Use a mild detergent.
- Use a disinfectant listed by VAH for disinfection.

**7.2. Rollator check by the user****7.2.1. Brake Inspection**

Make sure your brakes are operating properly before each use.

It should not be possible to push the rollator away while the brakes are activated.

The rollator should be easy to push without grinding noises and with good direction stability when the brakes are released.

If you notice unusual behavior when braking, please contact our customer service via [info@bb-healthcare.com](mailto:info@bb-healthcare.com)

**7.2.2. Checking the tires**

Check whether the tires are intact every time before use.

If the tire is damaged, please contact our customer service via [info@bb-healthcare.com](mailto:info@bb-healthcare.com)

## 8. Maintenance and repairs

If faults or defects on the rollator are found, stop use immediately.

For further information on maintenance and repair, visit our website [www.bb-healthcare.com](http://www.bb-healthcare.com) or contact our customer service via [info@bb-healthcare.com](mailto:info@bb-healthcare.com)



The rollator must be inspected in accordance to the service plan and must be in good condition.

## 9. Storage/shipping

If the rollator is to be stored or shipped, it is advisable to retain the original packaging.

Your rollator will have optimal protection against environmental influences during storage and transport.

## 10. Transferring the rollator

The Alevo rollator is suitable for re-use. For further use, the rollator must first be thoroughly cleaned and disinfected in accordance with the attached care and maintenance instructions. Subsequently, the product has to be inspected to establish its general condition and any wear or damage by an authorized dealer and repaired if necessary.

Please also follow the B+B care, warranty, hygiene, and maintenance instructions. You will find them on our website [www.bb-healthcare.com](http://www.bb-healthcare.com)

## 11. Disposal



If you wish to dispose of the rollator, please contact a local recycling company for the disposal regulations of your local jurisdiction.







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ISO 13485  
BUREAU VERITAS  
Certification

