USB-C HUB

USER MANUAL

SIDETRAK ®

Thank you for your purchase! Now you can easily plug in your triple monitor setup with this USB-C hub. We hope you enjoy it!

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Contents

Component List

①	USB-C Cord	Corded USB-C to connect to your computer.
②	USB-C Power Input	USB-C input port with power delivery to provide extra power.
③	Indicator Light	Indicator light will light up to indicate if you do not have enough power.
④	USB-C Input	USB-C Displayport input ports. These ports transmit both power and data. Plug your monitor cords into these ports.

How to Use

Functionality

Mirror display functionality works with Windows, Chrome, and Mac. However, extended display functionality only works with Windows and Chrome.

NOTE: Mac OS does not support MST (Multi-Screen Transport) functionality and will read both monitors as one and not two.

Indicator Light

Indicator light will illuminate when external power is required/recommended. Monitors may still function while light is illuminated, but at decreased brightness. If the light is illuminated and one or both of the attached monitors do not function, then external power input is required.

⟫ How to Use

Hub Usage

1. Plug the hub cord (number 1 on the component list) into a port on your laptop that has one of the symbols shown below.

D   **⚡**

DisplayPort symbol   Thunderbolt symbol

2. Plug in the 2 USB-C monitor cords into the hub's ports (number 5 on the component list).

3. If the indicator light (number 3 on the component list) lights up, you will need to provide additional power.

   You can provide additional power by plugging directly into a wall or a portable battery.

   Plug the USB-C end of the power cord into the USB-C port on the hub (number 2 on the component list). This port only transmits power and not data and will not function properly if you try to plug in a monitor through this port.

Watch video for more information.

Troubleshooting

My monitors won't turn on

1. Make sure you are plugging the hub into a DisplayPort or thunderbolt port on your laptop.

2. Give the hub about 1 minute to read and register your computer.

3. Try plugging in different cords. Sometimes the cord can be the issue.

4. You might need to provide additional power. Connect the hub to external power source, through a wall plug or a portable battery.

Troubleshooting

My monitors won't extend my display when plugged into a Mac OS

Mac OS does not support MST (Multi-Screen Transport) functionality and will read both monitors as one and not two.

If you have any questions, we are here to help!

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