



# SIDETRAK<sup>®</sup> Swivel

USER MANUAL



Patent Pending  
<https://sidetrak.com>



# SIDETRAK<sup>®</sup>

Welcome to a more productive you! No matter where you work from, may it be at the office, at home, or even a coffee shop, we would love to see your new dual-screen set up!



[sidetrak.com](https://www.sidetrak.com)



[facebook.com/sidetrakmonitor](https://www.facebook.com/sidetrakmonitor)



[@sidetrakmonitor](https://twitter.com/sidetrakmonitor)



[@sidetrak.monitor](https://www.instagram.com/sidetrak.monitor)

## Contact Us

(240) 580-8725

[customerservice@sidetrak.com](mailto:customerservice@sidetrak.com)

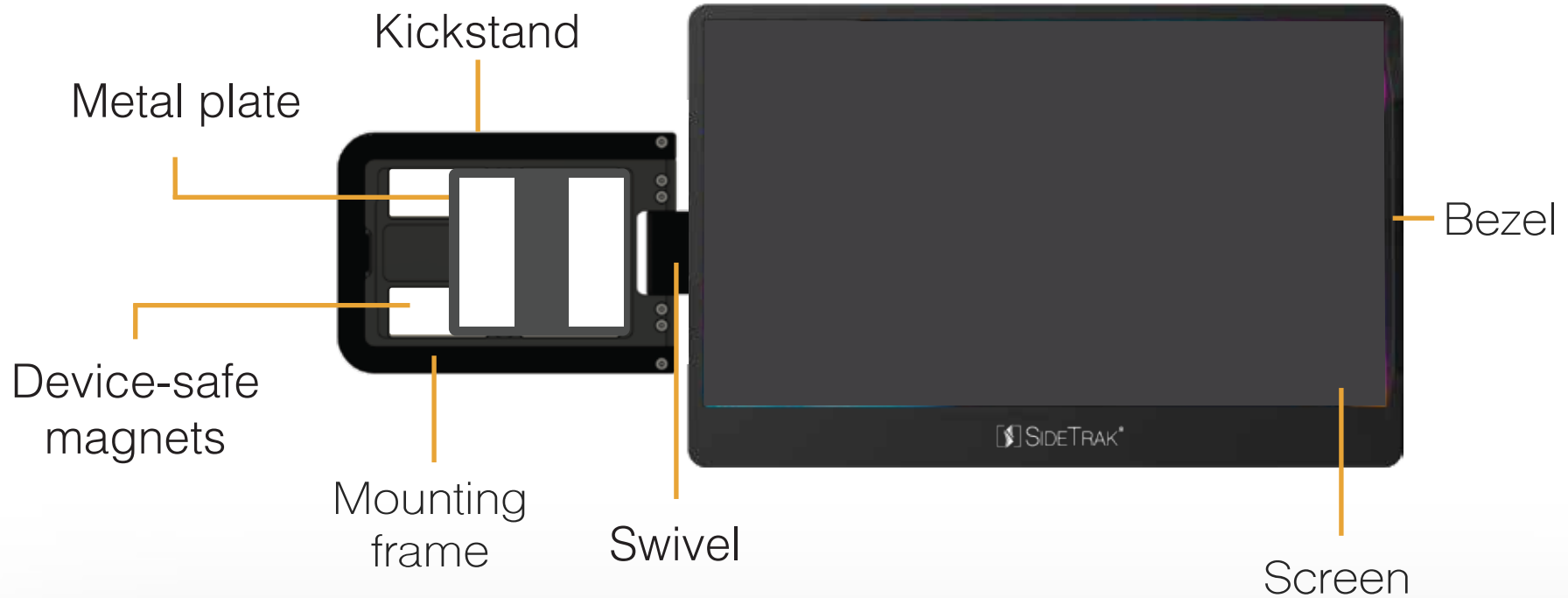
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# Component List

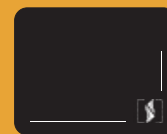
## SideTrak<sup>®</sup> Swivel



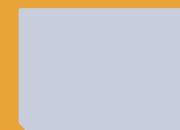
USB-C to USB-C  
Cord with USB-A adapter



Mini HDMI Cable



Extra metal plate



Removal tool

# Installation

## Connecting Your SideTrak Swivel



Watch the installation video here

### 1 Check the ports on your laptop.

There are two ways to connect your SideTrak Swivel. One way is by using the USB-C to USB-C cord and the other way is by using the USB-C cord with the USB-A adapter AND the mini HDMI cord. The HDMI cord can be used with both USB-C and USB-A ports, if needed.












USB-C to USB-C  
Cord



USB-C to USB-C cord  
with USB-A adapter  
AND mini HDMI cord



To use the USB-C to USB-C connection, check your USB-C port for the symbols shown in the table below. If you have one of the green checked symbols, then your USB-C port is compatible. Note, MacBook ports are compatible even if there are no symbols next to it.

	✓		✓		✗		✗
	✓		✓		✗		✗
	✓	All Apple laptops are compatible	✓		✗		✗

- 2 If you don't have a compatible USB-C port on your laptop, then you will need to plug in **BOTH** included cords, the HDMI cord **AND** the USB-C to USB-C cord. If you don't have a USB-C port, then you will need to plug in the HDMI cord **AND** the USB-C to USB-C cord with the USB-A adapter. If you don't have an HDMI port on your laptop, you may need to purchase an additional adapter, a hub, or a dongle.



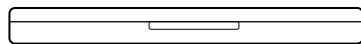
Learn more about additional adapters

- 3 If you are having any issues, see page 10 for troubleshooting steps.

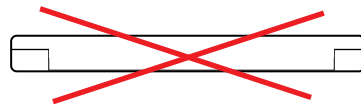
## Attach SideTrak Swivel to Your Laptop

- 1 Close laptop

Make sure your laptop is closed and that the laptop opening is facing you.



laptop opening



back of laptop

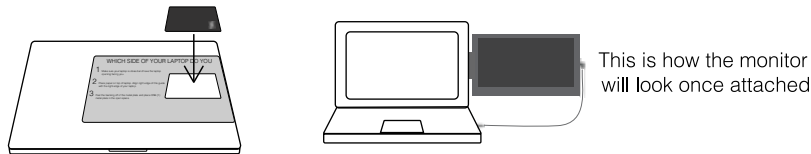
## 2 Align mounting guide

Use the mounting guide that comes in your box to attach your SideTrak to either the left or right of your laptop.

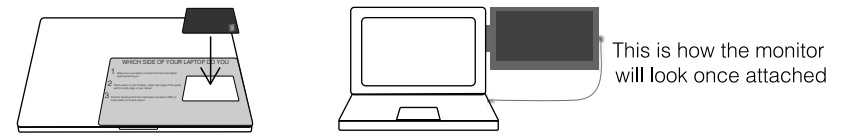
### RIGHT-SIDE ATTACHMENT

Place the mounting guide on top of your laptop and move it all the way to the right side of your laptop so that the right edge of the mounting guide aligns with the right edge of your laptop.

- To have your monitor centered on your laptop, center the mounting guide.



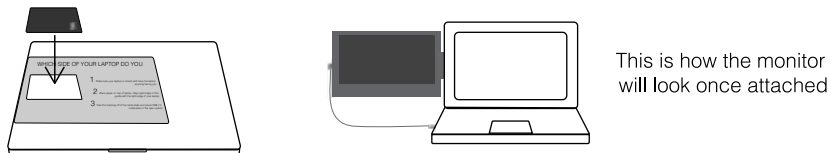
- To have your monitor aligned with the top of your laptop, align the bottom of the mounting guide with the edge of the laptop that is closest to you.



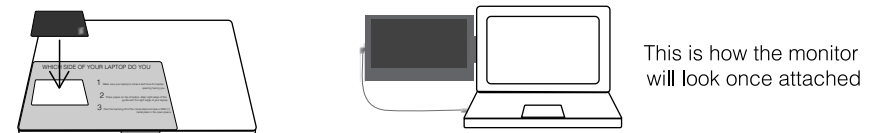
### LEFT-SIDE ATTACHMENT

Place the mounting guide on top of your laptop and move it all the way to the left side of your laptop so that the right edge of the mounting guide aligns with the left edge of your laptop.

- To have your monitor centered on your laptop, center the mounting guide.



- To have your monitor aligned with the top of your laptop, align the bottom of the mounting guide with the edge of the laptop that is closest to you.



### 3 Place metal plate

Peel the backing from the metal plate and place ONE (1) metal plate in the open space. Make sure to align the SideTrak logo in the bottom right corner. Apply light pressure for 10 seconds and remove the mounting guide from your laptop. Before attaching your SideTrak, give the metal plate a few minutes to allow the adhesive to properly grip to your laptop.



NOTE: The metal plate will be semi-permanently adhered to your laptop. If you would not like the metal plate adhered directly onto your laptop, we recommend using a plastic laptop case or skin.

### 4 Attach SideTrak Swivel onto laptop

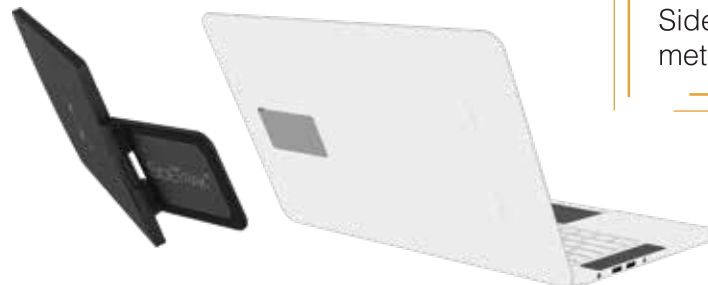
After giving the metal plate a few minutes to adhere, clip the monitor to the metal plate on your laptop. It is easiest to clip when the monitor and mounting frame aren't folded. Wiggle the monitor's mounting frame and if it pops off then it is not fully clicked in. You will hear a loud click when it is properly placed. Then, simply plug in and you'll be all set to start using your new SideTrak monitor!

## Everyday Use: How to Attach and Detach SideTrak Swivel

SideTrak's metal plate will stay on your laptop, making it easy for you to attach and detach your SideTrak whenever you need! To reattach your SideTrak angle the SideTrak slightly, "hooking" the mounting frame to the top of the metal plate. You should feel SideTrak click onto the magnets. Wiggle the monitor's mounting frame and if it pops off then it is not fully clicked in. You will hear a loud click when it is properly placed.

#### QUICK TIP

Your SideTrak doesn't need to be removed to store with your laptop. SideTrak stays securely attached to the metal plate and has a protective cushion for your laptop.



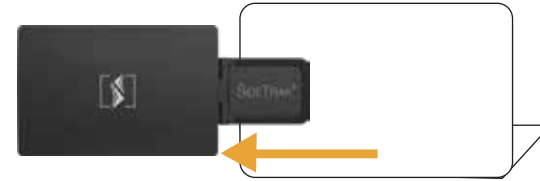
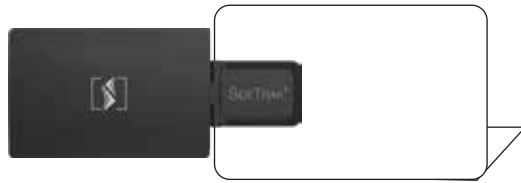
To permanently remove the metal plate, use the plastic removal tool included with your SideTrak to remove adhesive from laptop surface. Follow the steps above to reattach or to use your SideTrak with a different laptop, use the spare metal plate included!



# Features

## Slide & Swivel

- 1 SideTrak's magnets glide across the attached metal plate so you can slide your SideTrak out and adjust to your viewing preferences.



- 2 Pivot screen forward to set screen to your preferred view and be ready to work in seconds. Pivot screen 180° backward to have screen lay over laptop for easy packing and travel.



- 3 You can pivot and swivel the SideTrak screen to adjust to your viewing preferences. Move forward or backward, upward or downward.



**3** Swivel or rotate your screen 180° to easily share your screen with others. Your screen will auto-rotate when you swivel it!

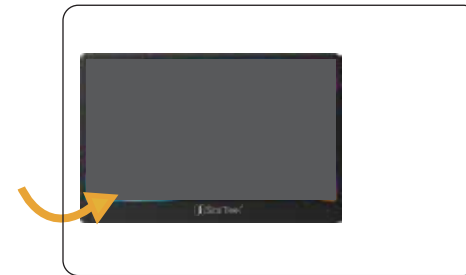
If you have any issues with auto-rotate, here is how you can manually rotate your screen

**On Macbook:** Launch System Preferences, hold down Command+Option keys WHILE clicking on “Display” icon. Look for newly visible “Rotation” drop down menu and select 180°

**On PC:** Right click to select “Display settings” from dialogue box. Select “Landscape (flipped)” from orientation options. NOTE: You may be able to use shortcut: CTRL+ALT+arrow keys.



[Back of open laptop]



[Back of open laptop]

## Kickstand

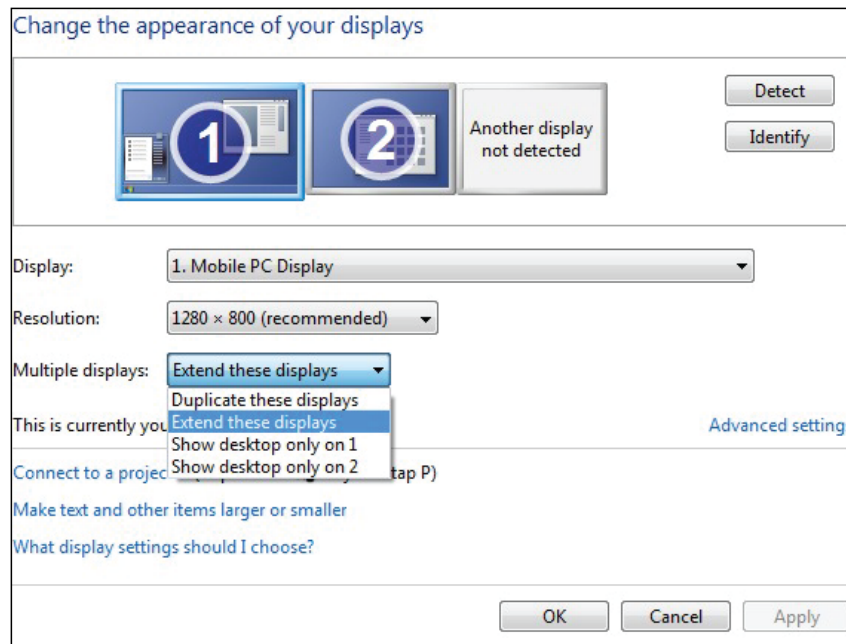
SideTrak Swivel includes a kickstand you can use to support your laptop’s hinge. Simply clip out the kickstand from the mounting frame and adjust the kickstand to your preferred viewing angle.



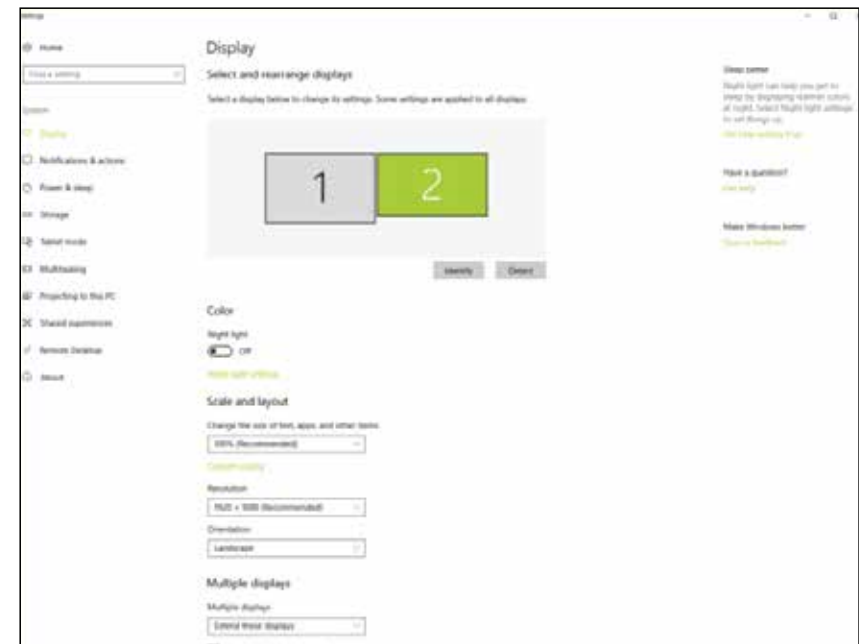
# Configuration

## PC Configuring a second screen

- Right-click a blank part of laptop home screen
- Select “Screen Resolution” from the drop-down menu that appears
- This will pull up a display settings dialogue box. The SideTrak™ should automatically register as screen 2
- Drag and drop screen icons to match your setup (i.e. If your SideTrak is installed to slide out to the left of your laptop, arrange your screens to reflect this)
- Select **“Extend these displays”** to use the SideTrak as an extension of your laptop (best for personal use)
- Select **“Duplicate these displays”** to use the SideTrak as a copy of your laptop screen (best for presenting)




Display settings dialogue box on Windows 7 and older



Display settings dialogue box on Windows 10 and newer

# Mac

## Configuring a second screen

- Select System Preferences icon  from dock
- Select “Displays” from the menu that appears
- This will pull up a display settings dialogue box. The SideTrak™ should automatically register as screen 2
- Select the “Arrangement” tab at the top of the window, then drag and drop screen icons to match your setup (i.e. If your SideTrak is installed to slide out to the left of your laptop, arrange your screens to reflect this)
- The SideTrak will automatically be set up to work as an extension of your laptop (best for personal use)
- Select “**Mirror Displays**” to use the SideTrak as a copy of your laptop screen (best for presenting)



*Display settings dialogue box on Mac operating systems*

# FAQs

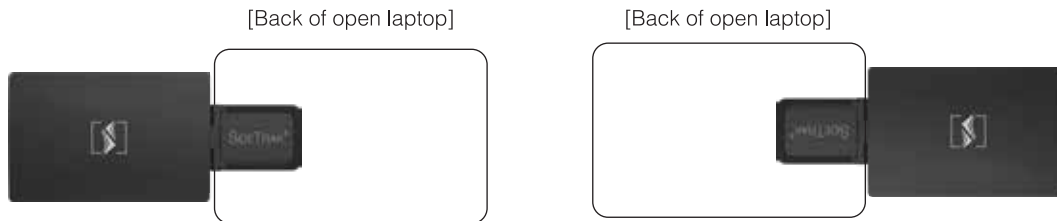
**1** Do I need a download?  
No download required! Just plug in and go.

**2** Is my laptop compatible with SideTrak?

Check the ports on your laptop. If you have a USB-C port with any of the symbols shown on page 4, then your laptop is compatible and you will only need to use one cord. If you don't have a compatible USB-C port, then you will need to plug in the HDMI cord **and** the USB-C to USB-C cord, use USB-A adapter if you have a USB-A port. If your laptop doesn't have an HDMI port, you may need to purchase an additional adapter, a hub, or a dongle.

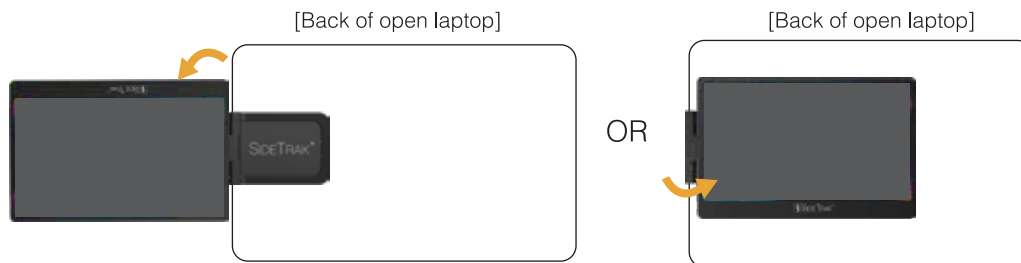
**3** Can the SideTrak be placed on the left of my laptop?

Yes! Simply attach SideTrak monitor frame aligned with the left edge of your laptop.



**4** Can the SideTrak flip around?

Yes! Just swivel or rotate the screen 180° so you can easily share your screen with your peers.



**5** Is SideTrak's magnets safe to have near other electronic devices and credit cards?

Yes. The SideTrak uses device-safe magnets that will not interfere with screens or data.

**6** What if I don't want a metal plate on my laptop?

To continue using SideTrak with your laptop, the metal plate will need to remain on your laptop. A laptop case, skin, or cover is compatible with SideTrak, and will also avoid sticking plates directly onto the laptop itself. To permanently remove the metal plate, use the included removal tool.

**7** Can the SideTrak work when not attached to a laptop?

Yes, you can use SideTrak as a freestanding monitor in landscape or portrait mode.



**8** What if I need a new cord or a new metal plate?

Replacement parts can be purchased at [www.sidetrak.com](http://www.sidetrak.com). You may need one or more of these types of cords:

- USB-C to USB-C
- USB-C to USB-A
- HDMI to mini HDMI



**9** What warranty is included with the SideTrak?

The SideTrak includes a 1-year limited liability warranty.

**10** Will the SideTrak work with Mac and PC?

SideTrak should be compatible with all Mac and PC laptops manufactured after 2015.

# » Troubleshooting

## 1 SideTrak will not turn on and/or load

1. Make sure your laptop is turned on and open
2. If possible, update your computer to the latest software
3. Make sure you have a compatible USB-C port (check page 4) to use the USB-C to USB-C cord. If you don't have a compatible USB-C port then you will need to plug in BOTH the HDMI cord and the USB-C to USB-C cord, use USB-A adapter if you have a USB-A port. If you are missing the HDMI port, you may need to purchase an additional adapter.
5. Test different ports on your computer when plugging in your SideTrak
6. Try the SideTrak on another computer (preferably a computer with a different operating system)
7. Test the SideTrak with a different USB-C or USB-A cord if you have an extra
9. If you are still having trouble with your SideTrak, contact us. We are happy to help you!

## 2 I accidentally put the metal plate in the wrong place

Use included removal tool to remove adhesive from laptop surface, then use spare set provided to re-attach metal plate in desired location

## 3 SideTrak won't clip onto metal plate

It is easiest to clip when the monitor and mounting frame aren't folded. Line up SideTrak with the top of the metal plate, "hooking", the mounting frame to the top of the metal plate. Wiggle the monitor's mounting frame and if it pops off then it is not fully clicked in. You will hear a loud click when it is properly placed.



# Technical Specifications



Screen Size:	12.5"	14"
Refresh Rate:	60Hz	60Hz
Response Time:	30ms	25ms
Brightness:	300 cd/m <sup>2</sup>	250 cd/m <sup>2</sup>
PPI:	176	157
Aspect Ratio:	16:9	16:9
Contrast Ratio:	600:1	1000:1
Color Depth:	Display 16.7M colors	Display 16.7M colors
Power Consumption:	3.65W	3.9W
Panel Type:	IPS	
Resolution:	1920 x 1080	
Connection Type:	USB-C, USB-A (through adapter) and mini HDMI	



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## LIMITED LIABILITY WARRANTY

This limited warranty gives you specific legal rights and you may also have other rights, which vary from state to state. The limited warranty can also be found online at [sidetrak.com/pages/warranty](http://sidetrak.com/pages/warranty) and in the documentation we provide with this product. We warrant that during the warranty period, the product will be free from defects in materials and workmanship. We limit the duration and remedies of all implied warranties, including without limitation the warranties of merchantability and fitness for a particular purpose to the duration of this express limited warranty. Some states do not allow limitations of how long an implied warranty lasts, so the above limitation may not apply to you. Our responsibility for defective goods is limited to replacement or refund as described below in this warranty statement.

### WHO MAY USE THIS WARRANTY?

Stand Steady Company, LLC located at address 8315 Lee Highway, Suite 350, Fairfax, VA 22031 ("we") extend this limited warranty only to the consumer who originally purchased the product ("you"). It does not extend to any subsequent owner or other transferee of the product.

### WHAT DOES THIS WARRANTY COVER?

This limited warranty covers defects in materials and workmanship of the SideTrak Monitor (the "product") for the Warranty Period as defined below.

### WHAT DOES THIS WARRANTY NOT COVER?

This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

### WHAT IS THE PERIOD OF COVERAGE?

This limited warranty starts on the date of your purchase and lasts for **1 year** (the "Warranty Period"). The Warranty Period is not extended if we replace or repair the product or extend a refund. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

### WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?

With respect to any defective product during the Warranty Period, we will, in our sole discretion, either: (a) replace or repair such product (or the defective part) free of charge or (b) refund the purchase price of such product. We will also pay for shipping and handling fees to return the repaired or replacement product to you if we elect to replace or repair the defective product.

### HOW DO YOU OBTAIN WARRANTY SERVICE?

To obtain warranty service, you must call 240-580-8725 or email our Customer Service Department at [customerservice@sidetrak.com](mailto:customerservice@sidetrak.com) during the Warranty Period to receive warranty service. No warranty service will be provided without customer contact within the Warranty Period.

### LIMITATION OF LIABILITY

The remedies described above are your sole and exclusive remedies and our entire liability for any breach of this limited warranty. Our liability shall under no circumstances exceed the actual amount paid by you for the defective product, nor shall we under any circumstances be liable for any consequential, incidental, special or punitive damages or losses, whether direct or indirect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.