



# WHAT TO EXPECT WITH OUR VIRTUAL FLOORING CONSULTATIONS

We are here to help you every step of the way on  
your flooring journey with virtual consultations.

# BOOKING THE CONSULTATION

Once you have filled in our Free Measure and Quote form and we have received your details we'll give you a call to have a chat about what your project entails:

## WHAT AREA/S ARE YOU LOOKING TO FLOOR?

- What type of flooring are you after (carpet, hard floor, vinyl or tiles)?
- What colours and styles are you interested in? (so we can have the right selection to show you during our virtual consultation)
- If you have one, email us a digital floor plan of your home/office
- We will then arrange a time that suits you for our virtual consultation and send you a Skype invite via email. If you are unable to use Skype that is not a problem, we can arrange to do the consult call via FaceTime, What's App etc. we will find something that works for you.



# THE CONSULTATION

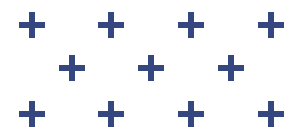
The consultation will be a video call between you and one of our sales consultants where they can show you a range of products suitable to your requirements and explain and demonstrate the features and benefits. They can show you a range of different styles and colours and help you to narrow it down to a few samples.





# AFTER THE CONSULTATION

After the consultation we will gather up the samples you have chosen to see for yourself and view at home and will book in a measure. The measure will be carried out by one of our staff members on-site and will follow health and safety and physical distancing protocols. Following this meeting we will provide you with a quote.





# QUOTE ACCEPTED AND ORDER PROCESSED

If you choose to accept our quote we will  
then move to process your order!

[Shop Now](#)

