You may return most new, unopened items within 30 days of delivery, the cost of shipping and return shipping will be deducted. BuildMyplace.com pay the return shipping costs if the return is a result of our error (you received an incorrect or defective item, etc.). In addition, there is a 25% restock fee for all vanity returns. Anything transferred to worldwide by customer will not covered by our Policy or warranty.

Any clearance or discontinued models are final sale as stated in product descriptions.

You should expect to receive your refund within four weeks of giving your package to the return shipper, however, in many cases you will receive a refund more quickly. This time period includes the transit time for us to receive your return from the shipper (5 to 10 business days), the time it takes us to process your return once we receive it (3 to 5 business days), and the time it takes your bank to process our refund request (5 to 10 business days).

If you need to return an item, please Contact Us with your order number and details about the product you would like to return. We will respond quickly with instructions for how to return items from your order.

CANCELLATION

Please call us with the order number right away if you wish to cancel anything. Any shipped/picked up order is not cancelable or is not refundable with the full amount, it will be considered as a return.