
Race Face Limited Warranty

The Limited Warranty Covers: Race Face's Limited Warranty policy covers products to be free of defects in materials and workmanship for a period of two (2) years from the date of purchase or the minimum requirement of the country where the product was purchased, whichever is longer. The Limited Warranty on dropper posts is one (1) year from the date of purchase in North America and two (2) years from the date of purchase in Europe. The Limited Warranty is for the original owner only and a receipt or proof of purchase must be provided for a warranty claim to be approved. This includes products purchased at retail as original equipment on a complete bicycle.

This Limited Warranty does not apply to normal wear and tear, malfunctions or failures that result from abuse, neglect, improper assembly, alteration or modification, improper or unauthorized repair or maintenance, crash, accident or collision, or other abnormal, excessive or improper use.

Any claims outside of this remit are processed at Race Face's discretion. Often, in these instances, Race Face may elect to offer a crash replacement or loyalty discount on a replacement product. We want riders to feel good about using our products, especially after one has recently failed.

We want to make sure riders are having the best possible experience with our products, and it is at the discretion of the warranty manager if we help a rider by offering discounted replacement product where not covered by our warranty.