



Product Maintenance and Service Agreement

Product			Customer
Number of units and Description	ID & Date Purchased	Annual Charge	Name:
#__ Laser Cutter, 60w or 80w	_____	_____	Location:
#__ 3D printer, Robo R2 or C2	_____	_____	Contact:
#__ 3D printer, Adventure	_____	_____	Date:
#__ 3D printer, Inventor 2S	_____	_____	

This maintenance and service agreement covers the selected equipment for a period of one year from the date shown above for the customer and at the location shown.

This agreement is in addition to manufacturers' warranties – with whom we will act as your agent – to affect any repairs required during the coverage term which may be covered at their expense.

The customer agrees to use the equipment with care and per the use and operating instructions described in the manufacturers' User's Manual and any training which may have been conducted at the time of delivery or subsequently. Customer further promises to allow only trained staff and students to use the equipment. Failure to operate the equipment according to these instructions or with normal care, including abuse (intentional or accidental), environmental conditions, area cleanliness, and electrical disturbances, voids the product maintenance and service agreement.

Customer also agrees to follow any safety rules, building code requirements and exercise caution when the equipment is being used. Operation of the equipment is AT THE SOLE RISK OF THE CUSTOMER. The Service Agreement may not be resold and is non-transferable and non-refundable. The Service Agreement does not cover repair or replacement of consumable parts as noted below.

<p><u>3D Printer Service Plan Features:</u></p> <ul style="list-style-type: none"> • Unlimited telephone and email support • Unlimited software updates • Unlimited repairs as required within 48 hours • Replacement with equivalent or superior model if needed • One x 4-hour professional development on-site training per year • Unlimited membership in our maker PD, including training held at our office and satellite locations • <i>Consumables not covered</i> <ul style="list-style-type: none"> ○ Filament ○ Extrusion nozzles and hot ends ○ Build plate covers 	<p><u>Laser Cutter/Engraver Plan Features:</u></p> <ul style="list-style-type: none"> • Unlimited telephone and email support • Unlimited software updates • Two on-site preventive maintenance & calibration visits • Unlimited repairs as required within 48 hours • Unlimited membership in our maker PD, including training held at our office and satellite locations • <i>Consumables not covered</i> <ul style="list-style-type: none"> ○ Mirrors, lenses and build surface ○ Laser tube
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I have read the Product Maintenance and Service agreement above.

___ I would like to add a Product Maintenance and Service Agreement.

___ I decline a Product Maintenance and Service Agreement.

Customer Signature

Kim Brand, 1st Maker Space

Internal Use Only Paid with Check # _____
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