

## **NutriVerus Product FAQs**

- 1. How much Ambrotose® does NutriVerusTM Contain? NutriVerus does not contain the exact formula of our Ambrotose products; it contains a proprietary amount of Glyconutrients, which are also used in Ambrotose.
- 2. Can I take Ambrotose and NutriVerus together? Yes. When taken as directed, Ambrotose and NutriVerus can be taken at the same time.
- **3. Can I take Ambrotose AO® with NutriVerus?** Yes. When taken as directed, Ambrotose AO and NutriVerus can be taken at the same time.
- **4.** Can I take NutriVerus with PhytoMatrix®? Yes. When taken as directed, PhytoMatrix and NutriVerus can be taken at the same time, without risk of the vitamins and minerals reaching a toxic amount.
- 5. What is the source of the natural flavors in NutriVerus? Yogurt
- **6. What ingredients are derived from milk?** Calcium, phosphorus and magnesium are derived from milk.
- 7. Why are the amounts of calcium and magnesium so low? Calcium and magnesium concentrations are limited in plant tissue, so including 100% DV of calcium and magnesium from only plant sources would require many grams of plant material. This would require in an unreasonably large serving of product. Furthermore, the daily recommended allowance for calcium and magnesium is quite large and much more than recommendations for other minerals, so consuming a large serving of calcium and magnesium (hundreds of milligrams) with other minerals would reduce the absorption of the other minerals. As a result, it is recommended that you take your large-serving calcium and magnesium supplements separately and at a different time of day.
- 8. In NutriVerus, the vitamin B12 is gained from fermentation.—What is being fermented? Baker's yeast and polysaccharides.
- **9.** How does Baker's yeast affect those with Candida issues? The yeast in NutriVerus has been deactivated and is not originated from Candida.
- **10.** NutriVerus "contains soy."—Where is the soy? Soy is one of the vegetable oils used for the vitamin E in this product.
- 11. Can this product be added to hot and/or cold items? It is best to use NutriVerus in cold items or add them to hot items at the end of the heating period.



- 12. Can I mix up a day's worth of product and drink/eat throughout the day? It is recommended that each serving be consumed shortly after preparation. However, if NutriVerus is going to be prepared ahead of time and used throughout the day, it should be refrigerated.
- 13. My order sat on the porch/in the mailbox in 1000 heat or in below freezing temperatures for a day (a few days, etc.). Is it still good? Yes, the product has been designed to withstand typical shipping conditions, but once you get it, it should be stored as directed.
- 14. Can I give NutriVerus to a child under 4? No, Mannatech, Incorporated recommends that NutriVerus be taken only as directed. Currently, that includes children over the age of 4. If you have questions outside of the directions indicated on the label, you should speak to a qualified healthcare professional.
- 15. What does this product work best for? NutriVerus works best for people who are seeking a whole-food glyconutrient product that can supply significant levels of natural vitamins and minerals and a broad complex of phytochemicals.
- **16.** Is the measurement a "level" scoop or a "rounded" scoop? For greater accuracy during dispensing, the scoop can be leveled, but the U.S. dosing is based on 1 scoop (1/2 Tablespoon or 7.5cc).
- 17. Why is the U.S. serving size different from that in other countries? From country to country, the regulations on recommended amounts of vitamins, minerals and other nutrients vary greatly. Therefore, in order to keep the formula the same, the serving size has to correlate to each of the respective country's regulations.
- **18.** Why doesn't my canister seem to be totally full? NutriVerus is sold by weight, not by volume. Since this is a powder, some compaction during shipping and handling is normal.
- 19. Does NutriVerus have an approximate equivalent to a serving/capsule of Ambrotose? To a serving/capsule of PhytAloe? To a capsule of Ambrotose AO? No, NutriVerus is a separate standalone product and cannot be directly compared with other Mannatech health products.
- 20. Does NutriVerus contain gluten? No. NutriVerus is gluten free.
- 21. Is this product suitable for vegetarians? Yes.
- **22.** Which aloe does NutriVerus use? NutriVerus uses Manapol®, which is also found in Ambrotose complex. As well, it also contains the aloe vera used in Advanced Ambrotose.
- **23.** How much Manapol does NutriVerus contain? This information cannot be disclosed as it is a trade secret.



- **24.** How much glyconutrient does a serving of NutriVerus provide? Less than 1.5g, but the exact amount is a trade secret.
- **25.** How much phytonutrient complex does a serving of NutriVerus provide? Less than 1.5g, but the exact amount is a trade secret
- **26.** Why is it important to have trade secrets? Keeping our formulas secret allows us to protect them from being copied by competitors. This is one of the best ways Mannatech can protect our Associates and provide them with proprietary products.
- **27.** Is NutriVerus patented? No. The product is not patented, but NutriVerus is protected by numerous global Mannatech patents on glyconutrients, vitamins, minerals and antioxidants.
- 28. Why didn't Mannatech patent NutriVerus? Mannatech chose not to patent NutriVerus due to the vast amount of protection afforded to this product by patents already obtained by the company. In addition, Mannatech has chosen to keep a great deal of the formulation a trade secret..
- 29. What is the benefit of using trade secrets instead of an individual patent on NutriVerus? Since NutriVerus is covered by many of Mannatech's current patents, we chose to use trade secrets to protect the formulation as there is no expiration date on a trade secret, and a patent does have an expiration date, and a patent has to be made public information.
- **30.** Are all of the nutrients natural? Yes, all of the nutrient-supplying ingredients in NutriVerus are natural, including the flavor.
- 31. Are all of the ingredients organic? The fruit and vegetable blends are organic. Additionally, Mannatech uses the best ingredients possible for its products. There are vigorous quality systems in place that ensure the quality of Mannatech's products. Moreover, all ingredients are tested from each ingredient supplier, prior to manufacturing as well as upon completion of manufacturing. And finally, there are strategic test points performed directly by Mannatech personnel to assure the products' quality. Therefore, if Mannatech uses an ingredient that is organic or simply natural, both ingredients have to meet the same specifications for nutrient content, as well as potential impurities. This allows Mannatech to use the best possible ingredients available, keeping in mind that organic does not always mean better. For instance, our mustard sprouts we use for mineral supplementation in our PhytoMatrix and PhytoBurst products are grown hydroponically; while hydroponics is recognized as an acceptable form of agriculture, unfortunately, it does not qualify as an organic system. Thus, Mannatech will continue to keep multiple aspects of ingredient quality in mind and will make decisions that will allow us to provide the absolute best products and value for our consumers.