



**Try
Before
You
Buy**

WELCOME!

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Caring for Konzuk

Thank you for checking out the KonzukTry Before You Buy program.

We hope to make your challenging decision easy (well, easier).

In case you missed it, it works like this:

1. Choose three of our designs and we'll send you samples in your size at no charge.
2. Simply return the three samples to us within thirty days. There is no further obligation to order.

How are we able to do this? We are confident that once you have experienced the contemporary elegance of Konzuk design you will want to place a final order.

Note: Our samples follow Konzuk design precisely but we send them to you as stainless steel and cubic zirconia. The final production, custom-made for you, will be even more stunning.

If there is anything more we can do to help please do contact us!

Best,

A handwritten signature in black ink, appearing to read 'KKS' followed by a large, stylized flourish.

Karen Konzuk
Owner + Designer

**** OFFER ONLY AVAILABLE WITHIN NORTH AMERICA ****

QUESTIONS?

1 604 883 2705

connect@konzuk.com



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FREQUENTLY ASKED QUESTIONS /

Did You Know?:

We are open to custom order requests. Please see more information in the customization section enclosed in this package.

Here are a list of Try Before You Buy questions commonly asked with answers. If you have additional question please send them to connect@konzuk.com.

Q: Will it cost me anything to try before I buy?
A: The only thing you are responsible for is the cost for return shipping.

Q: Can I get my shipped to me in a rush?
A: Yes, for \$35 we can rush delivery for 3 business days.

Q: Can I try 1 ring design in 3 different sizes?
A: Yes.

Q: How do I know my ring size?
A: Please consult enclosed ring charts.

Q: Can I see a sample if it is not one of your listed ring sizes?
A: Unfortunately we only have samples in our standard ring sizes. A custom ring can be made in your size if you decide to proceed with your purchase.

Q: What if I want to see 6 samples for my partner and I in different sizes?
A: Absolutely! fill out separate samples order forms. We will send the 6 samples to the same address.

Q: How long do I have to try the rings?
A: 30 days from the day you receive the rings. This generally allows 2 weeks to look and 2 weeks to return ship back to us.

Q: Can I see samples of concrete rings?
A: Yes, Try Before You Buy applies to all of our rings. Please note, for rings that do not have diamonds we send the finished ring. If you like it you can arrange to purchase it at its full retail price.

Q: Can I receive concrete shade samples?
A: No, sorry, we do not have the means to accommodate that at this time.

Q: What if I want to purchase one of the ring samples?
A: By all means. You will be charged for the cost of the sample ring.

Q: Do you take a deposit?
A: No, but we do place a hold of \$50 on your credit card for authentication.

Q: How long will it take to receive my samples?
A: You will receive your 3 samples within 7—10 business days.

Q: If I want to order the 'real thing' how long will it take to receive my purchase?
A: If you ordered a ring in a material other than stainless steel we require 10 business days to produce it. Otherwise it will be shipped within 48 hours.

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SAMPLES ORDER FORM /

PLEASE FILL OUT EACH FIELD AND MAIL TO CONNECT@KONZUK.COM

Please read the following carefully:

Please retain the original packaging and mail to the address above.

We recommend using *Express Mail* which takes about 2 weeks to arrive at our location. If you choose to use regular mail, please ensure you send the package registered so it is traceable. This method generally takes 2 – 3 weeks.

PLEASE DO NOT SEND UPS OR FEDEX GROUND!

You MUST mark on the customs form what the item is and that it is CANADIAN GOODS RETURNING FOR EXCHANGE or WARRANTY REPAIR. Please mark the value as \$50 regardless of the actual value.

If you wish to send the package via courier you must include 3 copies of a commercial invoice with the above information included. You must also check the box to indicate duties and taxes to be paid by shipper.

If a package arrives with customs charges owing we will refuse the shipment.

FIRST + LAST NAME

PHONE NUMBER

EMAIL

MAILING ADDRESS

UNIT / STREET / CITY / PROVINCE OR STATE

POSTAL OR ZIP CODE / COUNTRY

BILLING ADDRESS CHECK BOX IF SAME AS MAILING ADDRESS

UNIT / STREET / CITY / PROVINCE OR STATE

POSTAL OR ZIP CODE / COUNTRY

INDICATE (ANY 3) RINGS, BY CODE NUMBER AND THE RING SIZE, YOU WOULD LIKE TO TRY

CREDIT CARD (VISA OR MASTERCARD)

NAME ON CARD

CARD NUMBER

EXPIRY DATE

CVV CODE

SHIPPING (CHECK BOX WITH YOUR SELECTION)

3—5 business days (\$25.00 USD)

7 – 10 business days (FREE)

KONZUK INC.

4218 Packalen Blvd Garden Bay BC
V0N 1S1 Canada

1 604 883 2705

connect@konzuk.com
konzukshop.com



**Try
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RING SIZER/

HOW TO MEASURE RING SIZES

If you are unsure of your size, please visit a local jeweler to have your finger sized accurately. Be sure they use a sizer close to the size of the ring.

Wider rings will fit tighter and thinner rings will fit looser. Comfort fit rings will always fit a half size smaller than what you are measured with a sizing ring.

Using a string, or a strip of paper, to size your finger is inaccurate 99.9% of the time.

We are aware that most of the time rings are purchased as a surprise, so we include one free sizing with the purchase.

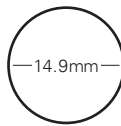
Tips for trying to determine the recipient's size are:

a) If you have a ring that they wear on the intended finger, you can take it into a jeweler and have them size it on a ring mandrel.

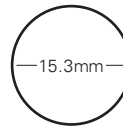
b) Or, compare the inside diameter of the ring to the chart below. We have also provided an international sizing chart to convert the diameter to different country's sizes.

1 First, find a ring that you own that fits perfectly. It should slide off with a slight tug, but you shouldn't have to pull at it to take it off.

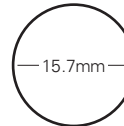
2 Place the ring over the circles. The inside edge should match the inside edge of the circle. If your ring is between two sizes, order the larger size.



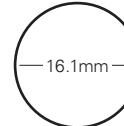
Size 4



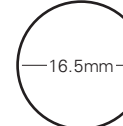
Size 4½



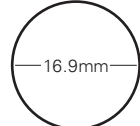
Size 5



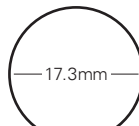
Size 5½



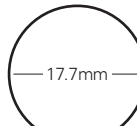
Size 6



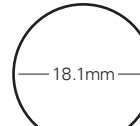
Size 6½



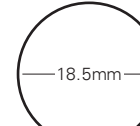
Size 7



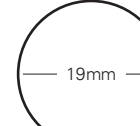
Size 7½



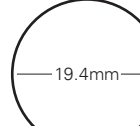
Size 8



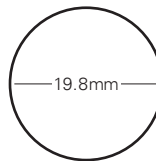
Size 8½



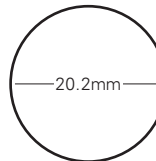
Size 9



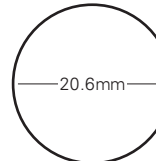
Size 9½



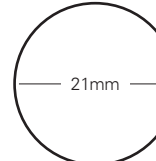
Size 10



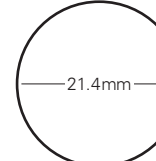
Size 10½



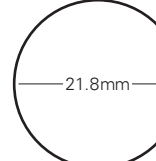
Size 11



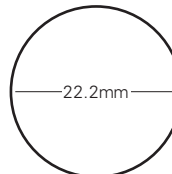
Size 11½



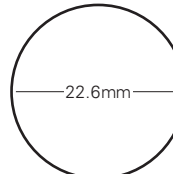
Size 12



Size 12½



Size 13



Size 13½

Before printing, set the page scaling to "none" or "actual size" on your print dialog box. When printed these measures below should be 1 inch or 30 millimeters.



QUESTIONS?

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INTERNATIONAL RING SIZING CHART/

CIRCUMFERENCE (mm)	DIAMETER (mm)	UNITED STATES CANADA	UK, EUROPE, AUSTRALIA	ASIA	SWITZERLAND
46.8	14.9	4	H	7	
47.4	15.1		H½		7¾
48	15.3	4½	I	8	
48.7	15.5		J		9
49.3	15.7	5	J½	9	
50.0	15.9		K		10
50.6	16.1	5½	K½	10	
51.2	16.3		L		11¾
51.9	16.5	6	L½	11	12¾
52.5	16.7		M	12	
53.1	16.9	6½	M½	13	14
53.8	17.1		N		
54.4	17.3	7	N½	14	15¼
55.1	17.5		O		
55.7	17.7	7½	O½	15	16½
56.3	17.9		P		
57.0	18.1	8	P½	16	17¾
57.6	18.3		Q		
58.3	18.5	8½	Q½	17	
58.9	18.8		R		19
59.5	19.0	9	R½	18	
60.2	19.2		S		20¼
60.8	19.4	9½	S½	19	
61.4	19.6		T		21½
62.1	19.8	10	T½	20	
62.7	20.0		U	21	
63.4	20.2	10½	U½	22	22½
64.0	20.4		V		
64.6	20.6	11	V½	23	
65.3	20.8		W		25
65.9	21.0	11½	W½	24	
66.6	21.2		X		
67.2	21.4	12	X½	25	27½
67.8	21.6		Y		
68.5	21.8	12½	Z	26	28¾
69.1	22.0		Z½		
69.7	22.2	13		27	
70.4	22.4		Z+1		
71	22.6	13½			

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