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## REPAIR FORM

(PLEASE FILL OUT (PRINT CLEARLY) THE FOLLOWING. INCLUDE IT WITH YOUR SHIPMENT)

**Please read the following carefully:**

Remove the item from the gift box and send it back, with this completed form, in a padded envelope to the address above.

We recommend using *Express Mail* which takes about 2 weeks to arrive at our location. If you choose to use regular mail, please ensure you send the package registered so it is traceable. This method generally takes 2 – 3 weeks.

**PLEASE DO NOT SEND UPS OR FEDEX GROUND!**

You MUST mark on the customs form what the item is and that it is CANADIAN GOODS RETURNING FOR EXCHANGE or WARRANTY REPAIR. Please mark the value as \$50 regardless of the actual value.

If you wish to send the package via courier you must include 3 copies of a commercial invoice with the above information included. You must also check the box to indicate duties and taxes to be paid by shipper.

If a package arrives with customs charges owing we will refuse the shipment.

ORDER NUMBER

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FIRST + LAST NAME

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PHONE NUMBER

EMAIL

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RETURN ADDRESS (UNIT / STREET / CITY / PROVINCE OR STATE / POSTAL OR ZIP CODE / COUNTRY)

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PRODUCT CODE OF ITEM RETURNED

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WAS IT ENGRAVED? (PRINT WITH WHAT MESSAGE)

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REPAIR REQUIRED

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