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EXCHANGE FORM

(PLEASE FILL OUT (PRINT CLEARLY) THE FOLLOWING. INCLUDE IT WITH YOUR SHIPMENT)

Please read the following carefully:

Remove the item from the gift box and send it back, with this completed form, in a padded envelope to the address above.

We recommend using *Express Mail* which takes about 2 weeks to arrive at our location. If you choose to use regular mail, please ensure you send the package registered so it is traceable. This method generally takes 2 – 3 weeks.

PLEASE DO NOT SEND UPS OR FEDEX GROUND!

You MUST mark on the customs form what the item is and that it is CANADIAN GOODS RETURNING FOR EXCHANGE or WARRANTY REPAIR. Please mark the value as \$50 regardless of the actual value.

If you wish to send the package via courier you must include 3 copies of a commercial invoice with the above information included. You must also check the box to indicate duties and taxes to be paid by shipper.

If a package arrives with customs charges owing we will refuse the shipment.

ORDER NUMBER

FIRST + LAST NAME

PHONE NUMBER

EMAIL

RETURN ADDRESS (UNIT / STREET / CITY / PROVINCE OR STATE / POSTAL OR ZIP CODE / COUNTRY)

PRODUCT CODE OF ITEM RETURNED

WAS IT ENGRAVED? (PRINT WITH WHAT MESSAGE)

WHAT ITEM WOULD YOU PREFER IN EXCHANGE? (PRODUCT NAME/CODE + SIZE)

WOULD YOU PREFER TO RECEIVE A CREDIT FOR A FUTURE PURCHASE? (RETURNS ONLY)

PREFERRED RETURN SHIPPING (CHECK ONE)

3 – 5 business days (\$55.00 USD) 7 – 10 business days (\$17.00 USD) 7 – 10 international (\$45.00 USD)

CREDIT CARD (VISA OR MASTERCARD) FOR RETURN SHIPPING (EXCHANGES ONLY – NOT REQUIRED FOR REPAIRS)

CARD NUMBER

EXPIRY DATE

SIGNATURE (OF CREDIT CARD HOLDER)
