If you plan to utilize WiFi to communicate with your Zeptive devices, there are certain requirements that need to be met

ZEPTIVE'S WIFI REQUIREMENTS

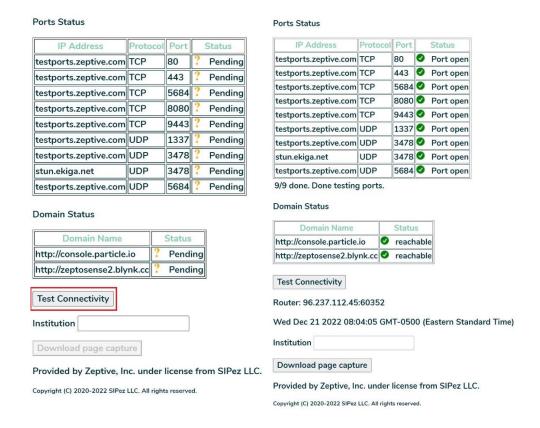
- WiFi Security and Encryption: Broadcast SSID, WPA-PSK, WPA2-PSK (will not work with WPA2 Enterprise network)
- 2.4 GHz band only
- Consistent and strong WiFi signal
- Certain ports must be open for our device to connect to our cloud (please see Ports section below.)

PORTS

The Zeptive product requires that certain ports are open and that two domains are accessible. Use our port tester to validate the ports and domains. Click the link below to open the port tester

http://testports.zeptive.com/

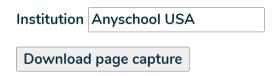
With the port tester open, click on the Test Connectivity button. The tester will check to see if the ports we need are open and that the domains are reachable



When complete, the results will show green check marks for open ports and accessible domains. Failures will show an error and those ports/domains unreachable



To share the results with Zeptive, enter your school or customer name in the Institution field and click Download page capture



MAC ADDRESS FILTERING

If your organization is using MAC address filtering as part of their network security regime, let Zeptive know and we can provide the device MAC address(es) needed

HARDWARE/SOFTWARE FIREWALL

If hardware and/or software firewalls are used, exceptions may need to be made for these devices. It is best to test one or two devices on your network prior to mounting them in their final location. Zeptive can work with you to resolve connectivity problems