

26 INCHI

Order Date: _____

Order No.: _____

Returns Form

Product / SKU	QTY	Return Code	Return Reasons

1. ALL RETURNS MUST BE SENT BACK WITHIN 5 WORKING DAYS (MALAYSIA) / 10 WORKING DAYS (OUTSIDE MALAYSIA) OF RECEIVING YOUR PURCHASE.
2. Returns can only be made one time per order number. Any order made with return credit cannot be returned at the consequent time.
3. Items must be in their original condition (tag intact, unworn, unwashed, and unaltered). Exchanges for articles that do not meet all mentioned conditions will be declined. All items are not to be soaked. If color runs due to this reason, item/s is strictly not returnable.
4. The item is your responsibility until it reaches us. For your own protection, we recommend that you send the parcel using a delivery service that insures you of the value of the goods. Please keep the tracking code with you in case we shall need them for reference.
5. 26INCHI reserves the right to reject any request to mail these items alongside a new order. All returns are final and further requests will be denied.

Follow these steps:

1. Kindly email us at sales@26inchi.info before indicating a return/exchange.
2. Indicate the quantity and return reason for the item(s) you would like to return.
3. Enclose this form in your return parcel.
4. Return shipping costs are borne by the buyer.
5. Store Credit will be issued to you within 14 business days from when we receive your parcel.

Customer Sign

Visit <https://www.26inchi.com/pages/return-exchange> for return instructions. For assistance, email us at sales@26inchi.info

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Return & Exchange Policy

ALL RETURNS MUST BE SENT BACK WITHIN 5 WORKING DAYS (MALAYSIA) / 10 WORKING DAYS (OUTSIDE MALAYSIA) OF RECEIVING YOUR PURCHASE.

1. Kindly email us at sales@26inchi.info before indicating a return/exchange.
2. 26INCHI provides returns for all items < except Best Buy/SALE/Discounted items (eg: promo codes, and other special codes)> / Accessories and specifically stated non-returnable items).
3. Returns can only be made one time per order number. Any order made with return credit cannot be returned at the consequent time.
4. Items must be in their original condition (tag intact, unworn, unwashed, and unaltered). Exchanges for articles that do not meet all mentioned conditions will be duly declined. All items are not to be soaked. If color runs due to this reason, item/s is strictly not returnable.
5. All returns must include the INVOICE SLIP. You may reprint it under your Account if lost.
6. The Return department will get back to you once a returned item is received by us and we will email your credit voucher once the item is received. This normally takes 4-5 working days.
7. All returns which do not meet the above-mentioned criteria will be strictly declined and forfeited.
8. The item is your responsibility until it reaches us. For your own protection, we recommend that you send the parcel using a delivery service that insures you of the value of the goods. Please keep the tracking code with you in case we shall need them for reference.
9. Any used/credited reward points/discount codes for the returned order will be voided and not refundable/reusable. Usage of points on subsequent purchases will not be awarded for additional points.
10. 26INCHI reserves the right to reject any request to mail these items alongside a new order. All returns are final and further requests will be denied.

*Color of products may vary due to studio lighting used and please allow 20% of color variation in real products as compared to actual products. It may appear darker or lighter. Exchanges due to this reason will be charged a processing fee.

*There might be 1cm-2cm differences in the measurements given due to the different stretchable qualities of the material. Please do check the measurements given in our products and compare them with your existing dresses for the best fit. Otherwise please email us your stats to gauge your best fit.

*For printed items, the prints may vary in terms of symmetry/alignment/slight color patches for each piece, and a return due to this reason is not considered a defect.

*Sales items may have slight defects/color discrepancies /measurements discrepancy and are strictly not returnable.

*For orders shipped return, please indicate the return form and enclose this form in your return parcel

Return your items to the address below :

Address: F033, North Court, Mid Valley Megamall, Lingkaran Syed Putra, Mid Valley City, 59200 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur

Contact No.: +6010-2080026

Email: sales@26inchi.info

Customer Sign