

Classical Conversations Return Form

Please complete the information below and **include this form with your return shipment**. A brief version of our return policy is below. Find the full Shipping and Return policy [here](https://classicalconversationsbooks.com/pages/shipping-and-return-policy) <https://classicalconversationsbooks.com/pages/shipping-and-return-policy>.

1. Any new or unused item you are not satisfied with can be returned for refund or exchange **up to 90 days from date of receipt**. Returns are shipped back to Classical Conversations at the individual's expense. **Shipping costs are not reimbursed.**
2. If you received a damaged, defective, or incorrectly shipped product, please contact us first at customerservice@classicalconversations.com so we can assist in replacing your item.
3. **Items that cannot be returned** are Downloadable Files (pdf, eBooks, etc.), Open Software (CDs or DVDs), Tin Whistles (without protective plastic). Returns of kits or combos will need to include all items unused and unmarked.
4. Classical Conversations is not responsible for loss or damage of your items that occur during return shipping. **Receipt of damaged materials are subject to approval and may qualify for partial or no refund.**

Your Name: _____ Order Number: _____

E-mail address: _____

Mailing address: _____

Items to Return:

Qty Returned	Item Code/ Title of Product	Reason Code

Return Reason Codes:

- 1: Damaged/Defective Item (explain in notes)
- 2: Decided not to do CC
- 3: Purchased incorrect item
- 4: Changed mind
- 5: Exchange needed
- 6: Dissatisfied with product content
- 7: Other (Explain in notes)

Exchange Information:

Qty Needed	Item Code/ Title of Product Needed

Ship all Returns to:
 Classical Conversations Returns
 255 Airtool Drive
 Southern Pines, NC 28387

Questions?
customerservice@classicalconversations.com
 910-684-5665

Notes: