

## THANK YOU FOR YOUR ORDER!

*We want you to love the piece you purchased! If you aren't happy with your new threads, we've made our return process as simple as possible so you can return your items easily.*

### RETURNS POLICY

All items excluding final sale items, jewellery and swimwear can be returned for a Refund or Credit Note (e-gift card) if returned to us within 14 days of dispatch for Australia/New Zealand customers or 30 days of dispatch for international customers. If there is a fault with the style you've purchased, we will offer to repair or replace it where available. If we cannot repair or replace the style, we will offer a refund or store credit. All claims for faulty styles are assessed on an individual basis. The refund will be processed back to the original payment method used to place the order (eg credit card, PayPal, AfterPay or store credit).

If you require an exchange for a different size, colour or alternative items, you can return your items (providing they meet the return conditions under What can be returned?) and you will be issued with a credit note or refund to place a new order for your preferred items. Credit Notes have no expiry date. Due to the fast turnover of stock, we are unable to hold items and therefore cannot guarantee that your preferred size or colour will be in stock at the time of making your purchase.

In order to receive a refund or credit note, your return item must meet the following conditions:

- Must be returned within 14 days of dispatch for Australian/New Zealand customers and 30 days of dispatch for international customers
- Must be unworn, in original packaging with all tags attached
- Must not be worn, altered or washed, including make-up or fake tan marks or the smell of perfume, deodorant, body odour, cosmetics or washing powder
- Swimwear, bodysuits, jewellery (earrings/necklaces) and undergarments cannot be returned due to hygiene reasons
- Final Sale items are not eligible for returns unless faulty. Please check the product description carefully for final sale items.
- If you received a gift with purchase during a promotion, the gift must also be returned otherwise the value of the gift will be deducted from your refund or credit note.
- Please note, should we identify unreasonable patterns of returns or purchase, or use of garments for personal or professional creation of content, we may restrict or refuse future orders.
- Gift Cards are valid for three years from the date of issue and are not redeemable for cash

FULL NAME:

REASON FOR RETURN

ORDER NO:

- A. Does not fit
- B. Received incorrect item
- C. Faulty (please provide details below)
- D. Style/Fabric/Quality
- E. Other (please specify reason below)

EMAIL:

ITEM NAME	COLOUR	SIZE	QTY	CODE

COMMENTS:

RETURN TO:

*Girl and the Sun Returns  
PO BOX 3564  
South Brisbane, 4101  
QLD Australia*