

# 25 YEAR LIMITED WARRANTY

## PLUSHBEDS NATURAL LATEX MATTRESS 25-YEAR LIMITED WARRANTY

PlushBeds, Inc. and manufacturer The Natural Latex Company, Inc. (herein "PlushBeds") warrant that this mattress product will be free from defects in material and workmanship as described in this warranty (hereinafter referred to as the "Limited Warranty").

### CONDITIONS OF THE 25 YEAR WARRANTY

This 25-Year Limited Warranty starts on the date of purchase. If a manufacturing or material defect occurs during the first ten (10) years, PlushBeds will repair or replace (at PlushBeds' option) the defective mattress. If replacement is required, PlushBeds may substitute materials of equal or higher quality when the like components are not available. If defects such as splitting or cracking occur during normal usage and proper handling, during the remaining fifteen (15) years of this limited warranty, we will, at our discretion, repair the mattress at a handling cost to you, or replace the mattress at a prorated charge to you. During the first year of the remaining fifteen (15) year period, the prorated replacement charge will be fifty (50) percent of the replacement item's purchase price. The prorated charge will increase by three (3) percent increments for each subsequent year of the prorated period, but under no event shall be greater than ninety-nine (99) percent, of the prevailing official retail price, exclusive of transportation cost.

### THE LIMITED WARRANTY DOES NOT COVER THE FOLLOWING:

1. The fabric mattress cover if provided.
2. Slight body impressions (less than 1.5 inches).
3. Comfort preference.
4. Transportation charges for return and shipping when necessary.
5. Abuse or unsanitary conditions.
6. When used on an inappropriate foundation or box spring.

Please note that PlushBeds reserves the right to refuse service and invalidate this Limited Warranty when the mattress is found to be in unsanitary condition, or when product failure is due to causes other than defective material and/or workmanship.

### BODY CONTOURING

Your mattress has been constructed with the finest materials. It is designed to conform to a person's individual contour. Your sleeping position may result in "body contouring". This is normal and not a structural defect. SEVERE CONTOURS are impressions which exceed 1.5" (one and a half inches) in depth below the normal level of the product. Severe contours are covered by this Limited Warranty.

**IF YOU ARE CONSIDERING PLACING A WARRANTY CLAIM, PLEASE CONTACT YOUR RETAILER OR SUPPORT@PLUSHBEDS.COM.**

### EXCLUSIVE REMEDY/OTHER LIMITATIONS

This Limited Warranty excludes any and all implied warranties on PlushBeds mattresses, including any warranties of merchantability or fitness or a particular purpose. The service terms stated in this limited warranty shall be the consumer's sole and exclusive remedy in the event of a product failure during the warranty period. PlushBeds shall not be liable for incidental or consequential damages arising out of the use or inability to use this product, or for the breach of this or any other express or implied warranty. PlushBeds does not warrant that this product is suitable for any person's medical condition. PlushBeds makes no warranty beyond what is contained in this Limited Warranty herein.

Some States do not allow limitations how long an implied warranty lasts, so this limitation may not apply. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply. This Limited Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. PlushBeds does not authorize any person to create for it any other obligation or ability in connection with this Warranty.

### THE 25 YEAR LIMITED WARRANTY SET FORTH HEREIN IS THE ONLY WARRANTY FOR ANY MATTRESSES PRODUCED BY PLUSHBEDS AND MAY NOT BE MODIFIED. USE, CARE AND WHAT YOU MAY EXPECT OF YOUR PLUSHBEDS LATEX MATTRESS

Your All Natural Latex Mattress is highly resilient, and will not degrade or decay over time with proper care and use. Do not use outside in unsheltered environments. Do not use irons on or near this product. Electric blankets can be used on low settings if not placed directly on the latex surface. Variability in room temperatures does not affect the feel or consistency of natural latex. The Natural latex mattress you have purchased is a no-flip mattress. Do not machine wash or dry. Do not apply cleaning solutions directly to Natural Latex.

Cover washing instructions for all PlushBeds mattress covers – Gently clean with damp cloth. **DO NOT MACHINE WASH OR TUMBLE DRY.**

Claims? Please call 1-888-PLUSH-BEDS (1-888-758-7423) or email us at [Support@PlushBeds.com](mailto:Support@PlushBeds.com)

**PLUSHBEDS**  
American Made Luxury.

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