



Return Service Form (Warranty Repair Requests)

ICICLES USA provides a limited one-year manufacturing warranty policy. This policy is valid for one year from your original purchase date for defects that occurred during the manufacturing process only.

WARRANTY DOES NOT COVER WEAR & TEAR, SCRATCHED, OR PRESCRIPTION LENSES.

Warranty: Proof of purchase required - first and last four digits of C.C.# must be legible with date of purchase)
Copy of sales receipt or credit card statement qualifies - coverage subject to approval by ICICLES USA Warranty Dept. - Requires \$12.95* return shipping - You will be contacted if there are additional fees and/or other options available.

Repair: \$27.95* - Basic fee includes adjustment, cleaning, & return shipping - replacement parts require additional costs.

*(Charges are for U.S only - International service fees vary)

ITEM style # enclosed: _____ Date of Purchase: _____
_____ Place of Purchase: _____

DESCRIBE SERVICES NEEDED: (Please Note: Incomplete Information will delay your service requests):

Customer Name: _____ Billing Address: _____
_____ Shipping Address: (No PO Box): _____

City: _____ Phone: _____
_____ Email: _____

PAYMENT DETAILS:

Card Number: _____

Expiration Date: _____ Name As Appears on Card: _____ Cardholder
Signature: _____ Security Code (Back of
Card) _____

Send all eyewear returns in a box only with insurance to cover full value of your eyewear. ICICLES USA. is not responsible for lost or damaged boxes. Items received in any type of envelope will NOT be processed and warranty will be VOIDED.

Include this form inside your return box and send to:

**ICICLES USA ~ Attn: Return Dept. 27758 Santa Margarita Pkwy #415
Mission Viejo, CA 92691**