

REGULAR CARE

Regular cleaning is important in order to keep the upholstery textile looking its best and to prolong its life. Dust and dirt wear down the textile and also reduce its re-retardant properties.

Vacuum frequently, ideally every week, at half power where appropriate. Wipe upholstery fabrics made from polyurethane with a dry or moist cloth. May also be vacuum cleaned with a soft brush.

STAIN REMOVAL

If you act quickly, it is not difficult to remove spills and prevent stains from forming. However, we cannot guarantee complete stain removal.

First, scrape off any liquids or hardened residues with a spoon or a scoop before you proceed. Any loose particles must be vacuum cleaned before further cleaning. Liquids must be soaked up with an absorbent napkin or cloth.

Remove non-greasy stains by carefully dabbing with a lintfree cloth or sponge wrung out in warm water. Edge marks can be avoided by dabbing gently in circular motions towards the centre of the stain with a clean lint-free cloth. Remove greasy stains by using appropriate detergents or solvents. In all cases, we recommend to test stain-removal agents on an inconspicuous area first, to see if there is any effect on the cover.

Make sure to dry the fabric fully before use. It may also be necessary to use a hairdryer to avoid leaving edge marks. This applies especially to microfibre textiles.

These tips are purely recommendations and cannot guarantee complete stain removal. In all cases, we recommend contacting a professional dry cleaning. In order to ensure satisfactory results, particularly for large stains, we recommend to contact a professional dry cleaner. It is important to state whether the stain has already undergone treatment.

PROFESSIONAL CLEANING

Regular maintenance and cleaning removes dirt before it settles in the fabric and damages the fibres. Appropriate maintenance and regular cleaning can prolong the textile's life cycle and reduce costs for renovation and repair, replacement and disposal.

It is usually recommended that upholstered furniture with normal commercial use should be cleaned 2–3 times a year. Upholsteries in private households usually need less frequent cleaning.

In order to ensure satisfying cleaning results, we recommend to contact a professional cleaning institute. Employing pH-neutral carbon dioxide solutions for cleaning is recommended because this method avoids the use of soap. A professional cleaning institute may also assist in working out maintenance schedules, which ensure that the fabrics are maintained properly so that a good indoor climate and a maximum duration of the upholsteries are achieved.

SPECIAL CONSIDERATIONS

Removing stains from textiles in the Divina family can be difficult, as the fabric is being pressed after fulling in order to achieve the felt-like surface.

Particularly on new woollen covers, the fibres will slightly rise when the fabric becomes moist. The moist area will appear as a darker stain. The textile cannot be pressed again, however, it is possible to reduce the discolouration by spraying water over the entire furniture piece. When using the furniture and at normal humidity levels, the wool fibres will rise and potential stains will become less visible.