



# UNDR+

## USER GUIDE

### WARRANTY AND RETURNS

Your ViteV UNDR+ comes with a 3-year limited warranty for parts and labor (filters excluded) under normal use.

Should there be a warranty issue, just let us know and we'll take care of it.

Activate your warranty via:  
phone - 1.855.456.9220

All systems purchased directly from [www.vitev.com](http://www.vitev.com) come with a 30-day risk free trial which starts when the system arrives at your home.

If you choose to return your system, you will be responsible for the return shipping costs. We are not responsible for damages to units while in transit for return.

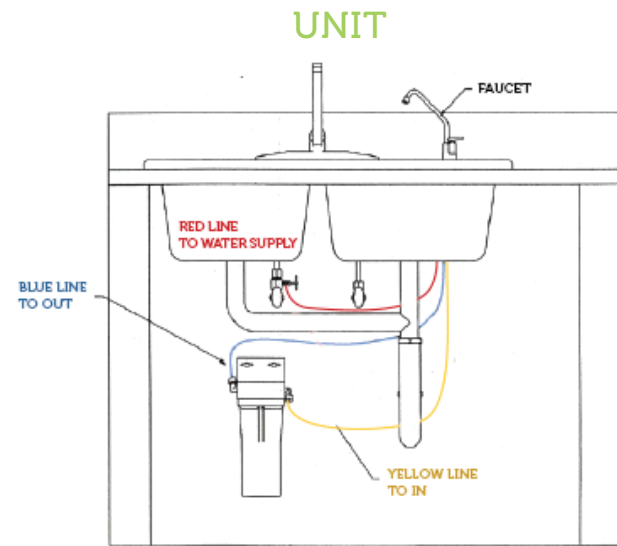
Please hold on to the packaging and accessories during the trial period as returns must be received in "as new" condition.

If you purchased your system from a retailer (anywhere other than [www.vitev.com](http://www.vitev.com)), please refer to their return policy and coordinate with the vendor.

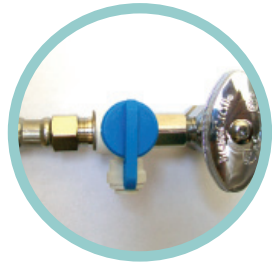
For more information please visit:  
[www.vitev.com](http://www.vitev.com)



## INSTALLATION



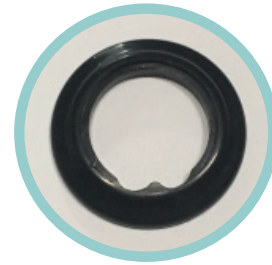
- 1 Turn off the water supply and disconnect the supply line leading to the faucet
- 2 Install included John Guest speed fit valve where you disconnected the supply



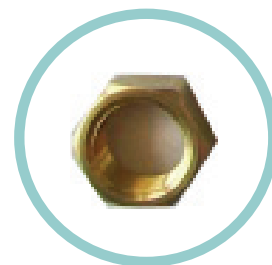
- 3 Reconnect the supply line to the new valve
- 4 Position the UNDR+, attaching to the wall of the cabinet with included screws if desired
- 5 Insert and connect faucet using instructions on the next page
- 6 Connect the RED tube to speed fit valve and pull tube to test for a solid connection
- 7 Connect the YELLOW tube to the "IN" connection on the UNDR+ (on the right side)
- 8 Connect the BLUE tube to the "OUT" connection on the UNDR+ (on the left side)
- 9 Turn on the water supply and check for leaks
- 10 Flush the system for a few minutes until the water runs clear, the faucet will run for a bit after you shut off. This is normal for a vented faucet.
- 11 Recheck for leaks after a few hours

## FAUCET

- 1 Drill a 1 1/4 inch hole
- 2 Feed plastic flange over the tubes and onto the faucet stem.
- 3 Insert faucet into the hole
- 4 Slide the plastic cylinder over the tubing and up onto the faucet stem.



- 5 Do the same with the brass nut, tightening a bit onto the stem. Do not fully tighten.



- 6 Clip the large plastic collar around the stem between the cylinder and the bottom of the counter/sink. Fully tighten the brass nut.



## FREQUENTLY ASKED QUESTIONS

### What's the best way to test the water?

pH testing (aka reagent) drops are the easiest and most cost effective (available at [www.vitev.com](http://www.vitev.com)). A couple drops into a sample of water will immediately turn the water a color representing a specific pH level. DO NOT USE STRIPS as they do not perform well with alkaline water.

### Can I give this water to children?

Absolutely...in fact, watch how kids are drawn to the water. Ask them how they like it.

### How long will the water stay "good"?

Naturally created alkaline water is very stable. It's always best to drink it as fresh as possible, but you'll also find a sustained shelf life. Filling a thermos or bottle and taking it to work, the gym or a couple bottles for the trip out of town is highly encouraged.

### Is it OK to heat (or chill) the water?

Yes. There will be some minor change in pH, but that is more due to extended contact with the air than the temperature changes.

### Why does the faucet still run after I turn the water off?

Because of the strong ionization reaction that takes place in the mineral filter, we needed a way to handle the pressure. The faucet provides that outlet. So when you turn the faucet off, the water stops flowing into the filter (yellow tube, but the water between the system and the faucet (blue tube) will still push out. This is completely normal.

### Why does the water look cloudy?

What looks cloudy is actually thousands of little bubbles resulting from the ionization process. You'll see them rise to the top and collect along the outside of the glass. These are not like what you see in carbonated soda. These are bubbles you should drink.

### When do I know when to change the filter?

With average use (about 2 gallons a day), filters will last 12 months. If you notice the flow rate decreasing, that means the ceramic needs cleaning. Remove it using the filter change steps below and gently scrub with the included pad under running water. Over time the pH reaction will decrease which can be checked with pH testing drops. The ceramic is rated for 12 month protection with normal use.

## TIPTOE INTO THE WATER

The best way to incorporate Vitev water is to ease into it. Unless you've been consuming a lot of alkaline water previously, we suggest giving yourself a few days to adjust. It's very common to develop a craving as your cells wake up to true hydration; we just don't want you to overdo it.

So start with a couple glasses through the first day, especially if you don't normally drink much water. Gradually increase until you are at least drinking 1/2 of your weight a day in ounces. So if you're 150 pounds, shoot for 75 ounces. If you work out, or live in a dry climate, add a little extra.

Vitev water should be used for any drinking\* or cooking application. Soups, teas, nutritional shakes, coffee, homebrews, etc are all better when you use better water.

When used correctly, the benefits of Vitev water are wide ranging. Some notice differences very quickly, while others take some time; we're all unique. Whatever you feel, we'd love to hear from you.

\*The only exception is medication. Take pharmaceuticals with tap or bottled water so as not to affect the normal delivery process.

## HOW TO CHANGE THE FILTER

- 1 Turn off the main water supply and drain the filter by turning on the faucet.
- 2 Place a catch basin under the filter canister and use the included wrench to twist the canister bottom clockwise (left).
- 3 Remove the old filter and replace with a new one. The ceramic filter goes on the input side, the mineral filter on the output. The mineral filter inserts with the rubber gasket on top.
- 4 Reconnect the canister.
- 5 Turn on the water and check for leaks.
- 6 Flush the filter until it runs clear. Then let it rest for a few minutes and do it again.