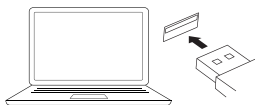If you are a Windows user, please find the appropriate keycaps in the box, then follow the instructions below to find and replace the following keycaps.
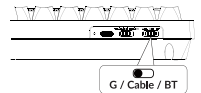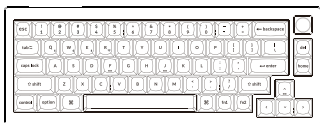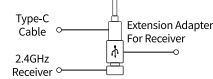
Quick Start Guide

1 Connect 2.4GHz Receiver

Connect the 2.4GHz receiver to the device USB port.

Switch toggle to 2.4GHz mode

G / Cable / BT

G = 2.4GHz

Type-C Cable

2.4GHz Receiver

Extension Adapter For Receiver
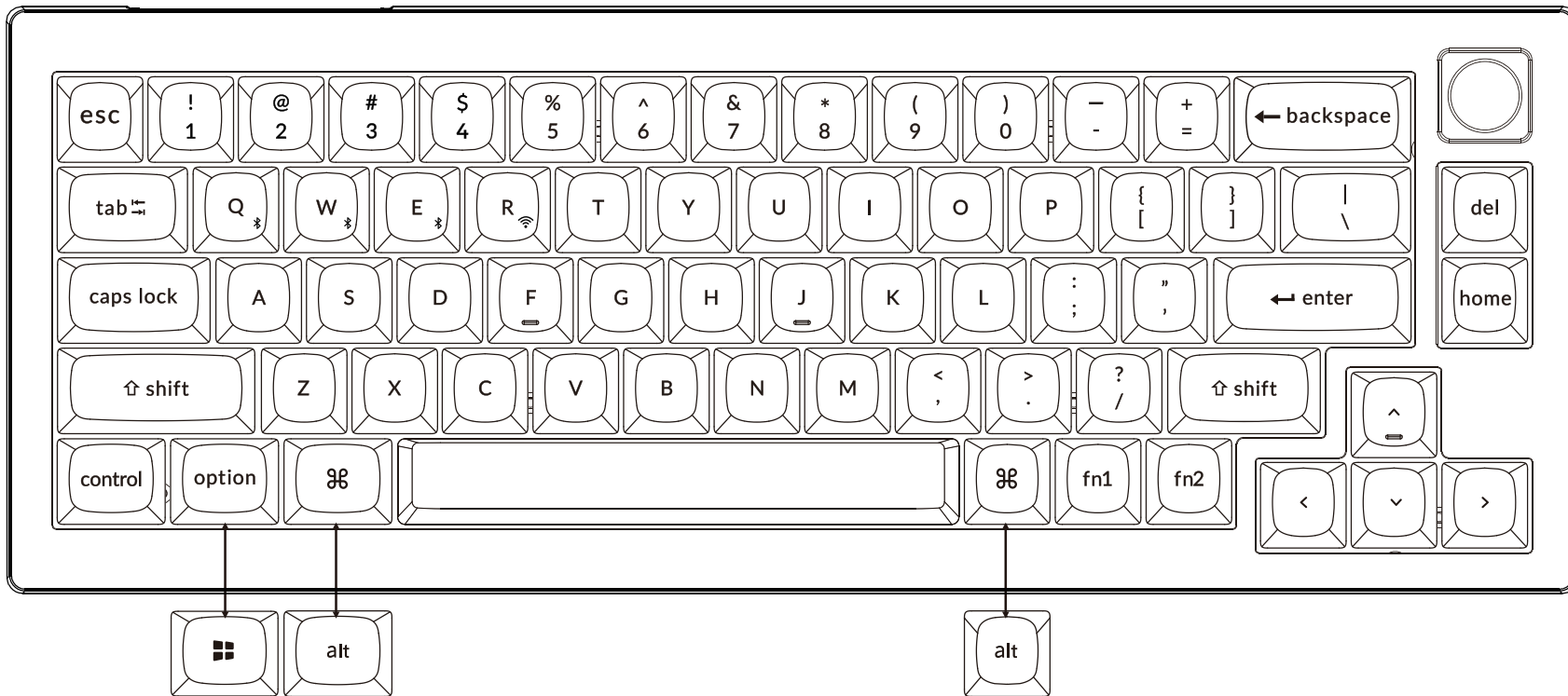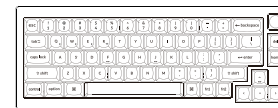
Note: For the best wireless experience, we recommend using the extension adapter for receiver and putting the 2.4GHz receiver somewhere on your desk close to your keyboard for a low rate of latency and fewer signal interferences.
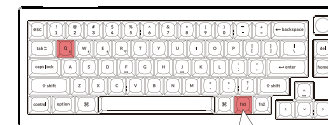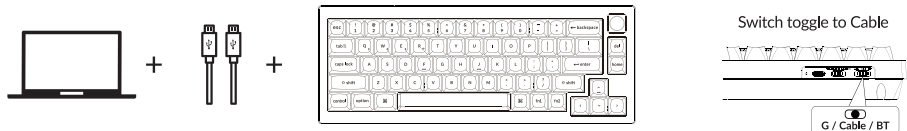
2 Connect Bluetooth

Switch toggle to Bluetooth

G / Cable / BT

Press fn1 + Q (for 4 seconds) and pair with device named Keychron V2 Max.

fn1 + Q

3 Connect Cable

Switch toggle to Cable

G / Cable / BT

4 Switch To The Right System

Please make sure the system toggle on the top left corner has been switched to the same system as your computer's operating system.

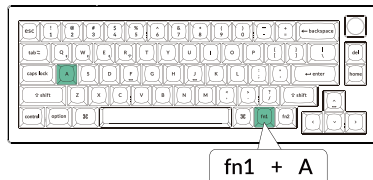Mac ● Win

5 The VIA Key Remapping Software

Please visit usevia.app to use the online VIA software to remap the keys.
If the VIA cannot recognize your keyboard, please reach our support to get the instruction.
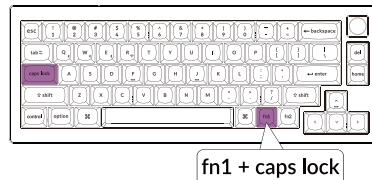
VIA
Your keyboard's best friend

*The online VIA software can only run on the latest version of Chrome, Edge, and Opera browsers yet.
*VIA only works when the keyboard is connected by wire to the computer.

6 The Layers

There are five layers of key settings on the keyboard.
The layer 0 is for the Mac system.
The layer 1 is for the Windows system.
The layer 2 is for the Mac Multimedia keys.
The layer 3 is for the Windows Multimedia keys.
The layer 4 is for function keys.

Mac   Windows Multimedia
Win   Function
LAYER 0 1 2 3 4
Mac Multimedia

If your system toggle is switched to Mac, then the layer 0 will be activated.

Mac ● Win
LAYER 0 1 2 3 4

If your system toggle is switched to Windows, then the layer 1 will be activated.

Mac ● Win
LAYER 0 1 2 3 4

7 The Backlight

Press fn1 + A to change the lighting effect

fn1 + A

Press fn1 + caps lock to turn the backlight on/off

fn1 + caps lock

8 Adjust The Backlight Brightness

Press fn1 + S to increase the backlight brightness

fn1 + S

Press fn1 + X to decrease the backlight brightness
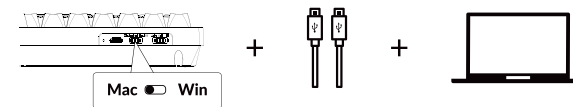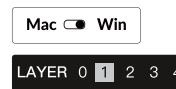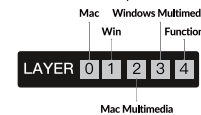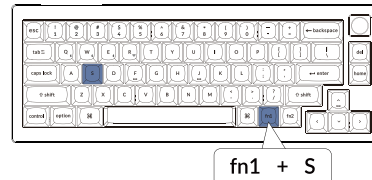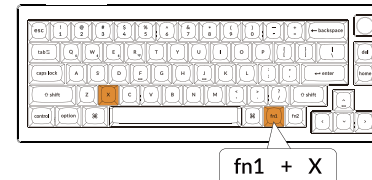
fn1 + X

9 Warranty

The keyboard is highly customizable and easy to be rebuilt.
If anything goes wrong with any of the keyboard components of keyboard during the warranty period, we will only replace the defective parts of the keyboard, not the whole keyboard.

WARRANTY

☹ Not Happy
✉ support@keychron.com

10 Factory Reset
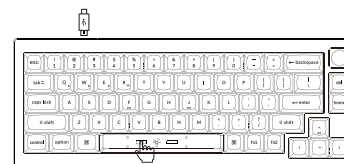
Troubleshooting? Don't know what's going on with the keyboard?

1. Download the right firmware and QMK Toolbox from our website.
2. Unplug the power cable and switch the keyboard to Cable mode.
3. Remove the space bar keycap to find the reset button on the PCB.
4. Hold the reset key first, then plug the power cable into the keyboard. Release the reset key after 2 seconds, and the keyboard will now enter DFU mode.
5. Flash the firmware with the QMK Toolbox.
6. Factory reset the keyboard by pressing fn2 + J + Z (for 4 seconds).

*Step by step guide can be found on our website.