

Return/Exchange Form

Name:	Order Number:
Phone Number:	Email:

Item	Color	Size	Returning or Receiving?

Return/Exchange Policy: All returns must be received within 30 days of original delivery date in order to be eligible for a refund. Any returned items must be in new, unworn condition with all tags and original packaging.
U.S. Returns/Exchanges: Customers in the U.S. are responsible for the shipping cost to send the item(s) to Cadence for return/exchange. Cadence will cover the shipping cost to send the exchanged item(s) back. If the item(s) requested for exchange is out of stock, a refund or store credit will be issued.
International Returns/Exchanges: Customers returning/exchanging from outside of the U.S. are responsible for shipping costs **both ways**. If an item is sent back for an exchange, the customer will be issued a store credit to purchase the new item through the Cadence website.
Faulty Goods: Goods are considered faulty where a manufacturing defect occurs **within 90 days** of purchase. We will assess whether or not the item has been damaged due to manufacturing issues or excessive wear and tear. Upon inspection, if the item has a manufacturing defect it will be repaired or replaced with a new or equivalent product, and shipping will be paid for by Cadence. Customers outside the US will be issued a discount or store credit for items that are considered faulty. Please email us at contact@cadencecollection.com with your information and photos of the defect **before** shipping it back to us.
Sale Items: All sales over 50% off or more, and sale section items are **final sale** and are not eligible for return or exchange.

Send returns/exchanges to:

Cadence Collection
Attn: Returns
12781 Monarch Street Garden Grove, CA. 92841

Please allow one week from the date Cadence receives your returned item for your exchange shipment or refund.

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