

nkuku  
HOME AND LIFESTYLE

SOFA CARE

# Sofa Care

All our sofas are handmade in the UK by dedicated craftsmen. To ensure the longest life for your sofa, we recommend these simple hints on the general care of your upholstery.

## Cushions

All cushions, whether foam, fibre or feather filled, should be plumped up regularly. Plumping is vital to best maintain upholstery on an ongoing basis, to help retain softness, comfort and appearance. Where cushions are reversible they should be turned regularly to prolong the life of both filling and fabric. Swap the position of cushions regularly to avoid excessive wear to a particular cushion. Occasionally it may be necessary to undo the zip and slide your arm inside to readjust the edges of cushion in relation to the piping on the cushion cover during use.

## General Cleaning

Use a vacuum cleaner or soft brush to remove surface dust on a weekly basis. Household dust that becomes ingrained in the surface fibres of your fabric will cause areas of abrasion and reduce the lifespan and appearance of your furniture. Do not vacuum feather cushions as this can pull feathers through their cases. All other cleaning and stain removal should be undertaken by a specialist professional dry cleaning service – normally listed under ‘Carpet and furnishing cleaners’ in directories.

## Moisture/Liquid Spills

Linen and cotton plains: In the event of light spillage do not rub with a cloth. Initially “lift” the liquid with an absorbent tissue, then “blot” the area with a sponge or clean folded towel moistened in luke warm water. To avoid any water marks dry the area by blowing warm area from a hair dryer across the surface.

## Sunlight

We recommend not exposing to direct sunlight as this will cause fabric to fade overtime.

## Fabric

Our sofas are upholstered in Designers Guild Brera Linen (Brero Lino Linen). This heavy weight pure linen is well suited to upholstery. It is a natural material and some creasing may occur.

## Pets

Avoid pets using the furniture. Claws can be particularly damaging to upholstered furniture, as can any kind of sharp object. Dog saliva contains enzymes that can strip colour out of plain fabrics.

## Wooden Legs

All furniture should be lifted. Dragging can cause damage to the leg fixing and could result in scratching or marking floors. Wooden legs are hand finished with a stain, and as such each leg will take colour in a different way, and the legs on your furniture may show some colour variation. Avoid chipping legs as this will expose the natural material of the timber which is likely to be a different shade from the stain finish.



## **Guarantee**

Our sofas and love seat frames are guaranteed for 10 years from the date of delivery. The steel serpentine springs are guaranteed for 5 years. The filling and upholstery have a 1 year guarantee. These guarantees do not cover wear and tear, fading from sunlight nor fabric failure arising from cleaning with non-recommended 3rd party treatments.

## **Assembly Instructions**

Assembly instructions are included with delivery. Please note sofa feet are removable.

## **Sofa and Cushions Covers**

Our sofas and cushions are upholstered and are not removable.

## **Access Dimensions**

Please make sure entrance ways exceed sofa measurements and consider access corridors and awkward turnings. It is the responsibility of the customer to ensure the sofas can be delivered successfully.

## **Faults/Damages**

We recommend you unwrap and check your sofa on arrival to identify any issues straight away. Please contact our customer care team if you are not satisfied your sofa: 0333 240 0155.

## **Fabric Protection**

Brera Lino linen does not have a soil and stain guard finish as standard. If you wish to add a stain guard we recommend you contact a local operator to apply a 'Guardman' treatment. ([www.guardsmen.co.uk](http://www.guardsmen.co.uk))

## **Fire Retardant**

All our sofas are 'fire retardant' treated for domestic upholstery in line with specialist UK furniture requirements.

## CONTACT US

If you have any questions about our made-to-order collections, please get in touch with our in-store sofa experts, who will be happy to help.

## TELEPHONE

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