



Return/Exchange Form

Order Number _____

Order Delivery Date _____

Important : Pickup service for exchange return is available for Lahore Customers only. Just Call us and we will pick up Merchandise from your address.

STEP 1

List items you are returning including reason for return. (See chart below)

Reason	Item Code	Product Name	Color	Size	QTY

REASON CODES: Enter the reason code in step 1.

FIT

- 51. Too Small
- 52. Too Big
- 53. Too Narrow
- 54. Too Wide
- 55. Too Long
- 56. Too Short

QUALITY

- 61. Damaged/Defective
- 62. Missing parts/hardware
- 63. Damaged during shipping
- 64. Poor quality
- 65. Comfort not as expected

SERVICE

- 71. Not as expected
- 72. Arrived too late
- 73. Ordered 2 sizes, kept 1
- 74. Wrong item arrived

OTHER

- 81. Changed mind
- 82. Did not like style/color
- 83. Did not like fabric

STEP 2

How would you like us to handle your return/exchange?

- Issue me a Credit Voucher Refund the payment

STEP 3

Refund Payment information : (if you have selected refund money please fill the below information)

Name of CNIC Holder : _____	CNIC Number <input style="width: 100px; border: 1px solid black; text-align: center; font-size: 1.2em; font-family: monospace;" type="text"/> - <input style="width: 100px; border: 1px solid black; text-align: center; font-size: 1.2em; font-family: monospace;" type="text"/> - <input style="width: 100px; border: 1px solid black; text-align: center; font-size: 1.2em; font-family: monospace;" type="text"/>
Mobile Number <input style="width: 100px; border: 1px solid black; text-align: center; font-size: 1.2em; font-family: monospace;" type="text"/> 0 3 <input style="width: 100px; border: 1px solid black; text-align: center; font-size: 1.2em; font-family: monospace;" type="text"/>	Email Address : _____

Payment will be refunded Via Jazz cash or EasyPaisa

STEP 4

Terms & Conditions

* We understand that sometimes you change your mind and it's no problem for us to make sure you get a product that you love. Just as a reminder there are some conditions and guidelines for your exchange. We need the garments to be in their original, unworn and unwashed condition in order for an exchange to be processed.

* Unfortunately courier charges are non refundable.

* Exchanges are processed for only orders which are not older more than 30 days.

- I confirm that all garments are being returned unworn and in their original condition.

Signature

Date / /

STEP 5

Ship Merchandise

Ship this form along with return merchandise on the following address via registered courier company