



**FORWARD THINKER**  
*lifestyle*

# LIGHTWEIGHT WALKER User Guide



**This User Guide applies to Priscilla, The Boss, Newman & Violet.**

Priscilla 9350493000003 Newman 9350493000027 The Boss 9350493000034 Violet 9350493000058

We recommend you keep this User Guide in a safe place for future reference.

! Prior to use, please read all instructions.

## CONGRATULATIONS

**on your purchase of Forward Thinker Lifestyle's Lightweight Walker.**

We understand that once you open the box, you may be a little daunted by the assembly process. Rest assured, whilst it may look a little complicated, it is quite straight forward. Please note: should you need assistance in addition to these instructions you can also review our instructional videos [www.forwardthinker.com.au](http://www.forwardthinker.com.au) or book an over the phone installation walkthrough.

Email [contact@forwardthinker.com.au](mailto:contact@forwardthinker.com.au) or contact us on live chat.

## PRODUCT OVERVIEW

The Forward Thinker Lifestyle Lightweight Walker is designed for general indoor and outdoor use it has a lightweight aluminium frame and large castor wheels for easy operation and maneuverability on smooth surfaces.

The moulded handgrips with soft touch brakes are ideal for people with limited strength or mobility. The handle height can be easily adjusted with an overall extension range of 860mm and 960mm.

It includes the added convenience of a removable shopping bag and shopping satchel that can be used with or without a shoulder strap.

The lightweight walker has an easy-fold mechanism for compact, convenient transportation and storage.

## IN THE KIT YOU WILL HAVE:

- 1 x satchel bag complete with separate satchel strap.
- 1 x shopping bag that attaches to the front of the walker.
- 2 x front wheel with snap lock attachment and front wheel reflectors.
- 2 x back wheels attached to handle/brake component system. Please note each back wheel has a curb raiser tab. When assembled correctly these should be on the inside with the wheel on the outside. Furthermore, the bottom of the handle has a push-in snap lock. To assemble correctly, ensure that the snap lock is on the outside.
- 2 x removable brake cord clips (these are found on the walker frame and are easy to remove, attach to the brake cord and then reattach to the walker).
- 1 x cross bar walker frame, complete with the lock in seat function.
- 1 x removable back rest.

BRAKE

SHOPPING BASKET

CASTOR WHEEL

## BOX CONTENTS & INSPECTION

Carefully remove all components from the box and check against the kit list. Any damaged or missing component should be reported to your place of purchase or manufacturer.

Prior to use, pay particular attention to:

- Any damage to wheels, handles or frame.
- Damage to seat or back rest.
- Any missing or loose screws or wheel nuts.

## INTENDED USE

This lightweight walker is designed primarily for general indoor and outdoor use as a walking aid and temporary seat. If used outside, it is recommended for smooth and sealed surfaces wherever possible.

Note: It is not designed to be used as a wheelchair and the maximum occupant weight is 136 kilograms, as stated on the manufacturer's label.

The lightweight walker should only be used and maintained in accordance with the instructions in this guide.



## SET UP

### ASSEMBLY PROCESS

#### *Step one - The lightweight walker*

Remove all of the parts from the box, cut off the excess bubble wrap and lay the parts out. Familiarise yourself with the parts outlined in the kit.

#### *Step two - Unfolding the frame*

Place the lightweight walker on a stable surface. Open the frame, while pushing down on the side braces, locking the seat into place. Then rest the frame on its back, with the seat and two front wheel sockets facing up. This makes it easy to install the two front wheels.

#### *Step three - Attaching the two front wheels*

Line up the wheel snap lock button and the frame snap lock socket on the outside of the walker. Do this before inserting the wheel into the frame (to avoid having to undo and redo). Without applying excessive force jiggle the wheel into the frame socket until the snap lock snaps the socket. Repeat for second wheel.



FRONT WHEELS

#### *Step four - Flip the walker frame*

Once both front wheels are in, flip the walker frame with the attached front wheels, so that the back of the walker and the back of the seat are now facing upwards.

#### *Step five - The handles, brakes & back wheels*

Familiarise yourself with the handle/ brake and back wheel component.

Confirm which is left and which is right.

How to confirm? The curb raiser will be on the inside when the walker is assembled. Similarly, the ergonomic handles will have the flared handle on the inside of the walker (see brake handle image), and lastly the snap lock on the bottom of the handle will be facing towards the outside of the walker.



CURB RAISER

#### *Step six - Attaching the two back wheels*

Attach the back wheels first (leaving the handles loose for the moment). To attach the back wheels, follow the same procedure as the front wheels. Avoid excessive force and ensure that both wheels snap lock into place.

#### *Step seven - Attaching the handles*

Keep the brake cords on the outside of the frame, push the handle length (whilst pressing the snap lock) into the walker frame. Ensure the snap lock snaps into place with the frame socket. Clip the brake cord into the brake clips. Make sure the brakes are working properly before using the lightweight walker.



BRAKE HANDLES

**Note: To change the height, push the snap lock into the different sockets, ensuring both sides of the walker are level.**

**The handle height is set when the top of the handle aligns with the user's wrist (when arms are by your side).**

*Step eight - Attach the removable back strap*

Slide into the bracket, located on the other side of the brake handle. Use the grey plastic stripe (found on the back rest connector) to indicate the bottom of the back rest.



REMOVABLE BACK REST

*Step nine - Attach the shopping satchel*

Note: this item includes a detachable strap. We recommend, when not using the satchel strap ensure that it is safely inside the bag. To install, place the loop on the side of the satchel bag over the protrusion at the front of the chair. Repeat for the other side.



SHOPPING BASKET & CANE HOLDER

*Step ten - Attaching the shopping basket*

Slide the side male connector (located either side of the shopping bag) to the matching female connector (located at the front of the walker). Note: the shopping basket is removable, so can added or removed from the walker as required. Both bags also fold in

and therefore can remain attached when folding it at the cross-bar.

## OPERATION

### MOBILITY AID

When using the lightweight walker as a mobility aid, it is recommended both hands are securely on the handles, with fingers curled around the brake levers so that the walker can be stopped immediately in case of emergency.

The lightweight walker, promotes your natural stance. An ideal walking technique is to push the walker forward to a comfortable length and then step in towards the walker, and repeat.

### OPERATING THE BRAKES

To stop the wheeled walker, gently squeeze the brake levers until the walker comes to a complete stop.

### PARKING & BRAKING - LOCKING THE BRAKES

The brakes should be locked whenever using the walker as a temporary seat; folding or unfolding the walker; or when leaving the walker unattended.

To lock the brakes, push down on the brake levers until they click. Always check the brake lock is activated before sitting on the seat. Release the brake lever until the lock disengages. Never release the brake lock while sitting on the seat.

### USING AS A RESTING SEAT

Before using the lightweight walker as a temporary seat, ensure the lightweight walker is parked on a safe, level surface. Ensure the seat sides are also locked into place.

Before sitting, lock both brake levers and ensure the lock is properly activated or injury may result.

### **REMOVE THE SHOPPING BAG & OR SACHEL**

To remove the shopping bag, detach the side connectors and/or side loops, and lift out the shopping bag/satchel.

### **FOLDING THE LIGHTWEIGHT WALKER**

To fold the walker, pull up firmly on the strap located on the seat. This will disengage the side braces and collapse the frame. Push the frame together for a compact fold.

## **SAFETY & MAINTENANCE**

### **GENERAL SAFETY PRECAUTIONS**

A risk assessment should always be carried out to ensure the product is suitable before use. The user should read these instructions and familiarise themselves with the lightweight walker. Ensure all components are properly and securely installed.

Do not use the lightweight walker to transport a person while seated.

Ensure the user has sufficient strength to safely operate and control the lightweight walker and hand brakes.

Before sitting on the lightweight walker ensure that the brake locks are firmly applied.

Do not release the brakes until the user is standing.

Do not exceed the maximum recommended working load of 136kg.

Avoid storing the lightweight walker in direct sunlight. Seat or parts exposed to sunlight will heat up and may cause injury to the skin.

Do not place more than 4.5kg in the satchel bag and 6kg of items in the shopping bag.

When seated, do not attempt to reach for objects by leaning forward on the seat or by reaching down between your knees. Do not lean over the back rest to reach objects behind you as this may cause the lightweight walker to tip over.

Use only on designated footpaths or walkways. And do not use the lightweight walker on any steep incline, or on a slope with water, ice, snow or slippery covering.

Exercise caution when navigating curbs and or obstacles as this may cause harm or damage to the user or the walker. Use the curb raisers to assist in lifting the lightweight walker slightly to tackle raised surfaces.

### **REGULAR MAINTENANCE**

Have a professional inspect your lightweight walker yearly (as a minimum), with any service or repairs (especially the brakes) to be performed by a trained professional. Any unauthorised repairs or service may void your warranty.

Regularly check the lightweight walker for damage and wear. Pay attention to the working of the brakes and the condition of the wheels. If the lightweight walker is damaged in any way, stop using the lightweight walker immediately and contact your place of purchase or the manufacturer.

Check the handle grips do not twist on the handles and that the brake levers are firm. If loose or worn they must be replaced before use.

Check the efficiency of the braking system to ensure the rear wheels do not move when the brakes are engaged or locked. With brakes released, there should be no drag on the wheels and the lightweight walker should move easily (including the tight turning circle).

If you notice anything unfamiliar with the braking function, or any abnormalities, stop using the lightweight walker immediately. Contact your place of purchase or the manufacturer.

Check all screws, wheel nuts, snap locks and side seating locking functionality are working properly and firmly secured.

## CLEANING

Do not use high pressure cleaners, steam cleaners or harsh, caustic chemicals for cleaning.

### CLEANING THE FRAME

Wipe the lightweight walker with a damp cloth. For more stubborn dirt, use a mild detergent solution up to 40° celsius. Dry thoroughly before use to avoid corrosion.

Clean the wheels using a damp brush with plastic bristles (do not use a wire brush or you may damage the rubber or painted finishes).

### CLEANING THE BAG AND THE SEAT

Regularly clean the padding materials using a mild detergent solution up to 40° celsius, or wash with alcohol-based disinfectants if necessary. Dry thoroughly before use.

## WARRANTY

### THIS WARRANTY IS PROVIDED BY

Digital Brand Builders t/a Forward Thinker Lifestyle (ABN 54 164 689 294)

Of L1/1 Meadow Lane, Mount Eliza, VIC, 3930, Australia

### AUSTRALIAN CONSUMER LAW

Our lightweight walkers come with a guarantee that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or may be entitled to a refund for a major failure and compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure. Digital Brand Builders is entitled to choose between providing you with a repair, replacement or refund. To obtain compensation, you would need to provide documentary evidence of the loss or damage suffered and documentary evidence that such loss or damage was a reasonable foreseeable consequence of a failure by Digital Brand Builders to comply with the consumer guarantee under the Australian Consumer Law.

At our opinion

- Goods repaired may be replaced by refurbished goods of the same type rather than being repaired.
- Refurbished parts may be used to repair goods.

In addition to all rights and remedies which you may be entitled to under the Competition and Consumer ACT

2010 (Commonwealth) and any other relevant legislation, Digital Brand Builders warrants each of its products to be free of defects in materials and workmanship for a period of 24 months (unless otherwise stated), commencing from the date the product was received by the purchaser.

### **PRODUCT WARRANTY**

In addition to all rights and remedies which you may be entitled to under the Competition and Consumer Act 2010 (Cth) and any other relevant legislation, Digital Brand Builders warrants each of its products will be for normal use and service to be free from faulty parts, manufacture or workmanship for a period of 24 months (unless otherwise stated), commencing from the date of purchase.

Subject to the provisions of the Australian Consumer Law, Digital Brand Builders excludes, to the fullest extent permitted by law, all liability in respect of loss of profit or other economic loss, direct or indirect or consequential, special, general or other damages or other expenses or costs which may include negligence.

### **WARRANTY CLAIMS**

To claim under this warranty, please contact Digital Brand Builders and have your receipt or proof of purchase available.

Digital Brand Builders may need to assess the defect before determining any claim, and additional information may be requested to process your claim.

Any expenses incurred relating to the return of the defective product to Digital Brand Builders will be borne by us. We will then, at our discretion, either repair or replace the product, or refund your money and take back the product. Warranty repairs do not extend the length of the warranty.

### **LIMITED LIABILITIES**

Our liability under this manufacturers' warranty is subject to us being satisfied that a defect was caused by faulty parts, manufacture or workmanship, and was not caused or substantially contributed by other factors or circumstances beyond our control, including (but not limited to) defective installation, maintenance or repair, product modification or alteration, any neglect, misuse or excessive use, normal wear and tear or failure to follow manufacturer's instructions.

The benefits conferred by this manufacturer's warranty are in addition to all rights and remedies conveyed by the Competition and Consumer Act 2010 (Cth), and any other statutory rights to which you may already be entitled, and this warrant does not exclude, restrict or modify such rights or remedies that are implied by law.

### **MAIL TO**

**Digital Brand Builders** PO Box 11084, Frankston, VIC, 3199

For more information please contact

**contact@forwardthinker.com.au** or visit **www.forwardthinker.com.au**