

NAME	ORDER NUMBER	DATE	EMAIL ADDRESS



QTY	PRODUCT NAME	SIZE	REFUND CODE	MORE INFO	RETURN CODE
					1 - LOOKS DIFFERENT TO IMAGE ONLINE
					2 - ORDERED MORE THAN 1 SIZE
					3 - ARRIVED TOO LATE
					4 - POOR QUALITY
					5 - FAULTY
					6 - DOESN'T SUIT ME
					7 - INCORRECT ITEM RECEIVED
					8 - PARCEL DAMAGED ON ARRIVAL

PLEASE FOLLOW THESE STEPS TO RETURN ITEMS WITHIN 28 DAYS OF RECEIPT

1. Write down the items you wish to return and select one of the reason codes
2. If you have received an incorrect item please email us on help@missfiga.com
3. Enclose this form within your parcel
4. Returns can take up to 10 days to be delivered and sorted back to us. We will process your refund within 48hrs of receiving
5. Please keep hold of your postage receipt

This returns policy does not affect your statutory rights.

Please ensure you return your unworn goods, as sold, with all the original packaging, tags and labels within 28 days of receipt.

HOW TO RETURN YOUR PARCEL

1. Please return your parcel using your own courier by sending any items back to:
MISSFIGA
39a Spalding Street,
LEICESTER,
LE5 4PH,
ENGLAND
2. We advise to use some form of tracking or proof of postage, parcels returned via your own method are your responsibility until we receive them