

WARRANTY

All caravans manufactured by Atlantic Caravans PTY LTD 84 144 509 802 (**Product**) are warranted against defects in material and workmanship for a period of 3 years for structural defects and 12 months for all plumbing and electrical works, from the date of purchase, subject to the conditions set out below.

WHAT IS COVERED BY THIS WARRANTY?

- Chassis and suspension excluding all wearable parts such as tyres, bearings etc.;
- Flooring;
- Timber frame and cladding;
- Damage through water ingress (this is subject to a documented inspection and maintenance of all seals (silicone) on the Product and maintaining your regular 12 monthly servicing of the Product in accordance with the owner's manual and service guidelines and any other information supplied by Atlantic Caravans); and
- All cabinetry workmanship excluding hinges and catches.

WHAT IS NOT COVERED BY THIS WARRANTY?

- Items that have warranty cover by their respective manufacturer or supplier, including but not inclusive of chassis, brakes, tyres, appliances such as refrigerator, stove, microwave oven, freezer, washing machine, air conditioner, audio or viewing appliances, awning and includes options not manufactured by Atlantic Caravans. For a claim on any of these items please refer to the relevant manufacturer details in your warranty kit;
- Fair wear and tear;
- Overloading, misuse, neglect, accident or alteration by any person;
- Damage and/or destroyed by fire, flood or act of God or other inevitable accident;
- Any defect caused by the fitting of aftermarket accessories or options not carried out by Atlantic Caravans or an authorised representative of Atlantic Caravans; and
- Damage caused by continued use of the Product once the defect has or should have become apparent.

PURCHASER'S RESPONSIBILITIES

You must use and maintain the Product in accordance with the owner's manual and service guidelines and any other information supplied by Atlantic Caravans. If you fail to do so it may void this warranty.

Atlantic Caravans PTYLTD
A.B.N. 84144509802
37 Capital Link Drive, Campbellfield, Victoria. 3061
Phone: +61 03 9357 6971
Fax: +61 03 9357 6397
Email: warranty@atlanticcaravans.com.au
WWW: atlanticcaravans.com.au



WARRANTY

HOW WILL A VALID WARRANTY CLAIM BE HONOURED?

If you submit a valid claim under this warranty, Atlantic Caravans will, at its option:

- repair the Product; or
- replace the Product with a product that is at least equivalent to the original Product in function and quality. When a Product or component is replaced, any replacement item becomes your property and the replaced item becomes Atlantic Caravan's property.

HOW TO LODGE A WARRANTY CLAIM

- To make a claim under this warranty, please email Atlantic Caravans at warranty@atlanticcaravans.com.au
- Once your claim is received, a representative of Atlantic Caravans will help determine whether the warranty claim is valid and, if it is, Atlantic Caravans will inform you how it will be honoured.
- Atlantic Caravans must authorise all claims prior to commencement of repairs and reserves the right to either nominate the repair agent or to request the return of the Product to Atlantic Caravans for rectification.
- This warranty only covers repairs to the Product. Any other costs incurred in having the Product repaired including transport costs, travelling time, accommodation and incidental costs relating to the claim are excluded from this warranty .



WARRANTY

IMPORTANT DETAILS

- Labour, travelling, call out fees and other such incidental costs involved in the disconnection, removal, repair or replacement of individual manufacturers' or suppliers' items are excluded from this warranty.
- Any rental hire or commercial use of the product will void this warranty.
- It is the responsibility of the Purchaser to use the Product for its intended use, service and maintain the Product in a roadworthy condition. If used for a purpose other than intended, it may void your warranty.
- The warranty applies to the original purchaser and is not transferable.
- Atlantic Caravans does not authorise any dealer, agent or representative to assume any responsibility or obligation for Atlantic Caravans, whether expressed or implied, verbally or in writing, except for this warranty.
- Any offer to vary the terms or extend this warranty by any dealer, agent or representative of Atlantic Caravans does not alter or affect this warranty, and nor does it bind Atlantic Caravans, unless authorised in writing by Atlantic Caravans.

RIGHTS UNDER THE AUSTRALIAN CONSUMER LAW

The benefits given by this limited warranty are additional to other rights and remedies that you may have in relation to our products. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided by:
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WARRANTY REGISTRATION

IN ORDER TO REGISTER YOUR WARRANTY WITH ATLANTIC CARAVANS PTY LTD YOU MUST COMPLETE THE DETAILS BELOW AND RETURN THEM TO ATLANTIC CARAVANS WARRANTY DEPARTMENT AT: warranty@atlanticcaravans.com.au

NAME OF PURCHASER:.....

ADDRESS:.....

SUBURB:..... STATE:..... POSTCODE:.....

PHONE NUMBER/S:.....

EMAIL ADDRESS:.....

DATE OF PURCHASE:.....

CHASSIS NUMBER:.....

VIN NUMBER:.....

DEALER:.....

SIGNED:.....

DATE.....

***By signing this warranty registration form you confirm that you have read and understand all the information relating to warranty we offer in respect of your purchase.**

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