

# WARRANTY

The product of Atlantic Caravans is covered by a 3 year structural warranty and a 12 month warranty on all plumbing and electrical. Any offer to extend this warranty by any dealer, agent or representative of Atlantic Caravans is a contract between the purchaser and the dealer, agent or representative only and not binding on this warranty unless authorised in writing by Atlantic Caravans.

## WHAT IS COVERED?

- The product covered by warranty is restricted to the product manufactured by Atlantic Caravans.
- The product is warranted against defect in manufacture for a period of one year from the date of first purchase and any defect of the product will be repaired or replaced without charge for parts or labor.
- The warranty applies to the original purchaser and is not transferable.
- Repair or replacement of defective product, materials or workmanship is at the discretion of Atlantic Caravans.
- Chassis & suspension - excluding all wearable parts such as bearing tyres etc.
- Flooring covered against defects.
- Timber frame & cladding.
- Damage through water ingress, (This is subject to a documented inspection and maintenance of all silicone seals on the van and regular 12 month service schedule.
- All cabinetry workmanship, (excluding hinges & catches).

## IMPORTANT

- Atlantic Caravans must authorise all claims prior to commencement of repairs and reserves the right to either nominate the repair agent or to request the return of the product to Atlantic Caravans for rectification.
- All transport costs, travelling time, accommodation and incidental costs relating to the claim are to be borne by the purchaser or user.
- Atlantic Caravans will not accept any liability for accidental or consequential claims for damages caused by neglect, abuse, alterations or unauthorised works carried out on the product.
- First contact for any warranty request should immediately be made through Atlantic Caravans by emailing [warranty@atlanticcaravans.com.au](mailto:warranty@atlanticcaravans.com.au).

Atlantic Caravans PTY LTD  
A.B.N. 84144509802  
37 Capital Link Drive, Campbellfield, VIC 3061  
PH: +61 03 9357 6971 FAX: +61 03 9357 6397  
[warranty@atlanticcaravans.com.au](mailto:warranty@atlanticcaravans.com.au)



# WARRANTY

## WHAT IS NOT COVERED BY THIS WARRANTY?

- Any extended warranty in excess of 12 months entered into with any dealer, agent or representative of Atlantic Caravans without the authorisation of Atlantic Caravans
- Items that have warranty cover by their respective manufacturer or supplier, including but not inclusive of chassis, brakes, tyres, appliances such as refrigerator, stove, microwave oven, freezer, washing machine, air conditioner, audio or viewing appliances, awning and includes options not manufactured by Atlantic Caravans. For a claim on any of these items please refer to the relevant manufacturer details in your warranty kit.
- Fair wear and tear.
- Overloading, misuse, neglect, accident or alteration by any person.
- Damage and/or destroyed by fire, flood or act of God or other inevitable accident.
- Any defect caused by the fitting of aftermarket accessories or options not carried out by Atlantic Caravans.
- Damage caused by continued use of the product once the defect has or should have come apparent.

## IMPORTANT DETAILS

- Labour, travelling, call out fee and other such incidental costs involved in the disconnection, removal, repair or replacement of individual manufacturers or suppliers' items is not the responsibility of Atlantic Caravans.
- Any rental hire or commercial use of the product will void this warranty.
- It is the responsibility of the purchaser to use the product for its intended use, service and maintain the product in a roadworthy condition. If used for a purpose other than intended, it may void your warranty.

## GENERAL

- Atlantic Caravans does not authorise any dealer, agent or representative to assume for it any responsibility or obligation, whether expressed or implied, verbally or in writing, except for this warranty.
- Atlantic Caravans reserves the right to make improvements or product changes and is not obligated to the provision of original manufactured products for warranty purposes. Where appropriate, a currently available product will be used whereas an original superseded product is no longer available.
- The above is in addition to any rights provided to the purchaser through the trade practises Act 1974 (as amended) and/or any other relevant State or Federal Legislation.

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# WARRANTY REGISTRATION

## ATTENTION

In order to register your warranty you must complete the details below and return it to Atlantic Caravans warranty department at [warranty@atlanticcaravans.com.au](mailto:warranty@atlanticcaravans.com.au)  
Failure to do so within 7 days could void your warranty.

NAME OF PURCHASER: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

SUBURB: \_\_\_\_\_ STATE: \_\_\_\_\_ POSTCODE: \_\_\_\_\_

PHONE: \_\_\_\_\_ MOBILE: \_\_\_\_\_

DATE OF PURCHASE: \_\_\_\_\_

CHASSIS NUMBER: \_\_\_\_\_

VIN NUMBER: \_\_\_\_\_

DEALER: \_\_\_\_\_

SIGNED: \_\_\_\_\_

DATED: \_\_\_\_\_

\*By signing this warranty registration form you confirm that you have read and understand all the information relating to the purchase of your Atlantic Caravan including terms and conditions, warranty and servicing.

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