# Mission and Vision Statements

**Our mission** is to support you on your fertility journey. We believe you deserve a chance: a chance to ask questions, a chance to be listened to, a chance to feel at ease and a chance to have confidence in the journey you are embarking on.

Our vision is to use our platform as Fertility Experts to continue to educate ourselves and our patients, as fertility medication advances and evolves. We have helped thousands of patient's fertility journeys and we want to use our knowledge and experience to be part of yours.









# medipharm FERTILITY EXPERTS

Medipharm is a Dublin-based, independently owned pharmacy chain, that has been involved in the dispensing of fertility medicine since 2006. As a highly skilled team with nearly 20 years of experience, we have provided expert advice and support for patients undergoing fertility treatment in Ireland and abroad.

Medipharm Dundrum: 7 Arbourfield Terrace, Dundrum Road, Windy Arbour, D14KW61 | Phone: 01-2963492 | Email: Dundrumpharmacist@medipharm.ie | Prescribers Only: Medipharm.Dundrum@healthmail.ie

Medipharm Frederick Street: 19 North Frederick Street, Rotunda, D01W2C9 | Phone: 01-8746475 | Email: Frederickstpharmacist@medipharm.ie | Prescribers Only: Medipharm.Frederick@healthmail.ie

# Why we are Fertility Experts:

#### **Experience**

We have a wealth of knowledge and experience, amassed through nearly 20 years of working with fertility medicines and thousands of patients.

#### Highly skilled dispensary team

All of our team receive training with fertility nurses and can show you how to use and administer your fertility medicines.

#### **Recommended Clinics**

We work closely with many leading clinics in Ireland and throughout Europe to ensure we provide a *fully integrated service* to all our patients.

#### **Efficiency**

Our Fertility Dispensary is fully stocked so we prepare your prescription when you need it, in advance or at short notice.

#### **Discrete service**

We have a private consultation room where we can run through your prescription and show you how to administer your medication.

#### **Sharps Bin Management and Disposal**

We provide a free sharps bins and a free disposal service for full bins, unused and unwanted medication.

#### **Drug Payment Scheme Registration**

We show you how to register for the Drug Payment Scheme, to reduce the cost of your treatment.

#### **Emergency Registration**

We can apply for an Emergency Drug Payment Scheme using express registration on the same day you need your medication.

#### **Emergency Medicines**

We have overstock of essential medicines that may be required immediately for any changes in your treatment plan.

### **Vitamins and Supplements**

We carry a wide range of vitamins and supplements recommended by Consultants for before, during and after your fertility journey.

# **Prescription Schemes**

Our team have the knowledge to ensure the majority of your unlicensed medication is covered under the DPS and GMS medical card schemes.

#### **Foreign Prescription Transcription**

We can review your foreign prescriptions and advise on what medication you will need to get rewritten. We can provide a list of clinics and practitioners that provide this service, and arrange for rewrites to be emailed directly to us.

## **Sourcing of Specialist Medicines**

We can source medicines that are not normally carried in Irish pharmacies, including finding alternates in stock shortages.



#### **Testimonials**

'Medipharm is my go-to for all my medical and even cosmetic needs. The girls are just super there, Stephanie and Sarah, both so knowledgeable and helpful and always smiling despite working in a busy setting.'

Carol February 2023

'I used Medipharm Dundrum for two years during the IVF process. The staff are friendly, caring and professional. Customer service is second to none, making the IVF process a little easier. Would highly recommend.'

'Anon' January 2023

'Since moving to Medipharm Dundrum I have been so impressed with the staff's friendly professionalism. They will go out of their way to help and advise. I would highly recommend using Medipharm for anyone on their fertility journey.'

Marie December 2022

'The team at Medipharm were supportive, professional, caring and have a huge knowledge. They were a lifeline during my fertility journey.'

Claire December 2022