

customerservice@jwilkinsonchair.com 252-258-9606

TRADE ACCOUNT Terms and Conditions

- 25% discount off the retail amount as it appears on the J. Wilkinson Chair Company website. Discount does not apply to sales tax or shipping and handling.
- Sales and Use Tax will be charged where applicable. To be exempt from paying NC sales tax, please provide a copy of Sales and Use Tax Certificate.
- Forms of Payment: American Express / MasterCard / Visa / Shop Pay / Apple Pay / Google Pay / MetaPay / Check
- Delivery is estimated at 12 to 14 weeks and available in the continental US. Shipping and handling charges, as deemed necessary by the shipper, will be the responsibility of Designer. If you have international shipping needs please call us to discuss prior to placing your order.

Available Shipping Options:

- Designer handles shipping needs with preferred vendor
- Free 'local' pickup in High Point, NC arranged by Designer
- Designer requests J. Wilkinson Chair Company make arrangements to ship to a receiving warehouse. A quote will be provided based on shipping information provided by Designer.
- Designer requests J. Wilkinson Chair Company make arrangements to ship White Glove Delivery directly to client. A quote will be provided based on shipping information provided by Designer.
- Due to the highly custom nature of our chairs, payment in full is requested prior to order placement. Cancellations or returns cannot be accepted, however, if an error does occur on our end to an order placed correctly, J. Wilkinson Chair Company will certainly make things right.
- J. Wilkinson Chair Company reserves the right to increase pricing as deemed necessary by market conditions but commits to do so in a fair and reasonable manner.

We thank you for your interest in our Trade Program. Our desire is for you to be thrilled with the experience of working with J. Wilkinson Chair Company. Our commitment is to make your design process easier in every way possible, from assistance with the website customization process to identifying that perfect monogram thread color for your client's space. Addressing every detail together, we hope to create a product that exceeds your expectations and those of your clients.