



RENAISSANCE STYLING GUIDE

THE BASICS

Our Ambassadors should explore the unexpected, and the high-low mix of our styles ensures our design driven passions are met in our wardrobe collection. Casual and formal are combined to create a balance of trendy and classic while exclusive patterns and accessories add our trademark spontaneity that will inspire our guests at every twist and turn.

Take care of your professional daily appearance: bathing, using deodorant (reapplied as necessary), clean hair and teeth are important. Wash your hands as needed, especially after visiting the restroom or smoking. If wardrobe is provided, be sure it is maintained in good, clean condition.

Non-uniformed wardrobe Ambassadors should maintain a professional appearance inspired by our core values.

FINGERNAILS

Fingernails should be neatly trimmed and moderate in length. Extreme or multiple polish colors or designs are not permitted. Polish must be maintained with no chips or cracks. If you're wearing open-toed shoes, toenails should be well maintained. Ambassadors in food handling positions may not wear fingernail polish.

HAIR

Hair must be neatly trimmed and maintained, not covering the eyes. Hair styles and colors that are distracting or extreme are not permitted. Braids must be neatly maintained. Wigs, toupees, or hair extensions may be worn as long as they are business-like in style and color. Management reserves the right to make the final determination on the appropriateness of hair styles and color.

SHOES

Shoes should present a business-like appearance, be polished and in good condition. Shoes should coordinate with attire. Extreme or casual styles are not acceptable. Open-toed shoes are permitted, provided feet and nails are well-groomed. Lace-up or loafer styles are acceptable.

TATTOOS

Visible tattoos are permitted, except on the face and neck. Clothing, make-up or other coverings must be worn to cover visible tattoos on the face and/or neck. Visible tattoos may not be offensive or contain nudity, profanity, racial connotations, political affiliations and/or advocacy groups.

JEWELRY

Jewelry should be professional and worn in moderation. It should be functional and not extreme in style. Jewelry worn to raise awareness of a specific cause is not permitted. Visible body piercings and facial ornamentation, including jewelry, and ear clips, are generally not permitted unless in accordance with the style or theme of a property's outlet (e.g. restaurant). This excludes nose piercings. A stud style, one-sided nose piercing is acceptable.

FACIAL HAIR

Neatly trimmed and maintained facial hair and sideburns are permitted in all work areas and positions within the property. If you wish to grow a mustache, goatee or beard, it must be fully grown during time-off periods; partially grown or "spotty" mustaches, goatees or beards are not permitted. Exceptions may be made for medical or religious reasons.

MAKE-UP

If worn, make-up should be professional and tastefully applied; extreme shades or colors are not permitted.



UNDERGARMENTS, HOSIERY & SOCKS

Hosiery is optional. Hosiery and sock patterns and colors should be professional and should coordinate with attire. Undergarments must be worn and not visible.

EYEWEAR

Professional, non-mirrored sunglasses are acceptable in outdoor positions to protect your vision.

SCENT

Whether it's perfume, cologne or after-shave, choose a subtle scent and use it sparingly.

HAIR NETS

All Ambassadors in kitchen/food preparation areas are required to wear company-provided hair and beard nets or hats. Head coverings for medical or religious reasons are permitted.

ACCESSORIES

Should accessories be a part of your wardrobe look, always take the time to complete your look. Only wear items from the approved list. Substitutions are not permitted (e.g. personal tie pattern vs. approved tie pattern)

BELTS & SUSPENDERS

Should coordinate with shoes

TIES, TIE CLIPS, LAPEL PINS & POCKET SQUARES

Should coordinate with suiting color

SCARVES & CRAVATS

Should coordinate with suiting color

HATS & SCARVES

Should be worn only if they are part of the approved wardrobe look or seasonal necessity (e.g. Door, Bell, or Engineering in cooler climates). Exceptions can be made for medical or religious reasons with approval from HR or the GM.

SAFETY GEAR

All Ambassadors in roles that require protective/safety gear must wear those items as part of their wardrobe (e.g., goggles, back belts, mask/respirator, gloves, etc.).

GENERAL APPEARANCE

If any feature of this General Appearance and Grooming Standard is inconsistent with country, state or local law (e.g. food handling/preparation positions) or a Collective Bargaining Agreement (CBA), the country, state or local law or CBA provision will supersede this standard. Any attire or appearance deemed inappropriate will not be allowed and you may be asked to change or leave work. While these standards are not all inclusive, if you display an unprofessional appearance, you may be counseled or subject to disciplinary action. If you are uncertain about the appropriateness of your attire, you should bring the item(s) in question to your manager for approval. Management reserves the right to make the final determination on the appropriateness of the style and attire. Exceptions can be made for medical or religious reasons with approval from HR or the GM.