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**ULTIMATE CHIRO  
PRODUCT MANUAL**

# WANT TO GET YOUR NEW CHAIR ABSOLUTELY FREE?



## Know someone with a bad back?

Why not help them ease their aches and pains with \$50 towards a new massage chair! When you tell a friend about our awesome products, we will give them a \$50 gift from you to put towards the purchase of any of our massage chairs.

Plus, for simply spreading the word about the health benefits of our awesome products, we will also give you \$50 cash back, up to the value of your chair! You can make as many referrals as you like!

This means all of your friends could be feeling 100x better and you could get your chair absolutely free! It's so easy to do:

1. Each time you refer a friend, go to [masseusemassage.com.au/referral](http://masseusemassage.com.au/referral) & let us know who will be using your referral. When we receive an order with payment that matches your friend's details, we'll issue your cash back to your nominated bank account.
2. Then, tell your friend to use the coupon code **FRIEND50** during checkout, and they'll save \$50 on their new chair!

Thank you for purchasing your Ultimate Chrio massage chair.

You have purchased a chair from Australia's leading massage chair specialist!

This chair was designed to provide excellent relief from back pain, muscle fatigue and all manners of stress.

Before operating your amazing new chair, please read this instruction manual carefully so you can get the most out of your massage experience.

Please pay attention to the important safety warnings and keep this manual for future use.

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## Safety and maintenance

### 1. IMPORTANT SAFETY WARNING

- Do not allow children to touch the moveable parts of this product.
- Please only use the grounding power supply included with this product.
- Please unplug the product when not in use, or before cleaning, to avoid injury or causing damage to the product.
- Please operate this product according to this instruction manual.
- Do not use accessories not recommended by the manufacturer.
- This product is not suitable for outdoor use.
- Any other usage that is not listed in this instruction manual is forbidden.
- The recommended usage time of this product is 20 minutes.
- Please do not use the product if the seat cover or leather is broken or damaged.
- Please do not use it if any ventilation holes are covered or blocked.
- Please do not drop anything into this product.
- Always start with the massage function on a lower strength setting before increasing it, in order to avoid injury.

### 2. Environment for usage

- Keep this product out of high temperature environments. Keep away from fire and long term exposure to the sun.
- Please do not use it in a dusty or caustic environment.
- Please do not use it where there is limited space or poor ventilation.

### 3. People who are not suitable to use this product

- People who are suffering from osteoporosis are not recommended to use this product.
- People who are suffering from heart disease or carrying electronic medical equipment such as a pacemaker are not recommended to use this product.
- Pregnant women or menstruating women are not recommended to use this product.
- People who have injuries or skin disease are not recommended to use this product.
- Children under the age of 14 or people with mental health issues or disabilities are not recommended to use this machine without supervision.
- People diagnosed with medical conditions are not recommended to use this product.
- People who have come in contact with water or those who are wet are forbidden to use this product.

### 4. Safety

- Check that the voltage is suitable to the specification of this product.
- Do not pull the plug with wet hands.
- Do not get this product wet or let it come into contact with water. This will avoid electric shock and damage to the product.
- Do not use wet cloth or any wet material to clean the electric parts of this product such as the switch and plug.
- Stay away from this product during power interruptions to avoid any injury if the power is suddenly restored.
- If this product stops working correctly, please stop using it immediately. Contact the retailer.
- If you feel unwell, stop using the product and consult a doctor immediately.

## Safety and maintenance

- This product is not intended for use by individuals, including children with reduced physical, sensory and mental capabilities. This product is also not intended for individuals who lack the knowledge or experience to use it, unless there is proper supervision or they have been thoroughly instructed on how to use it.
- Children should be supervised around and while using the product.
- If the supply cord is damaged, it should be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazards.

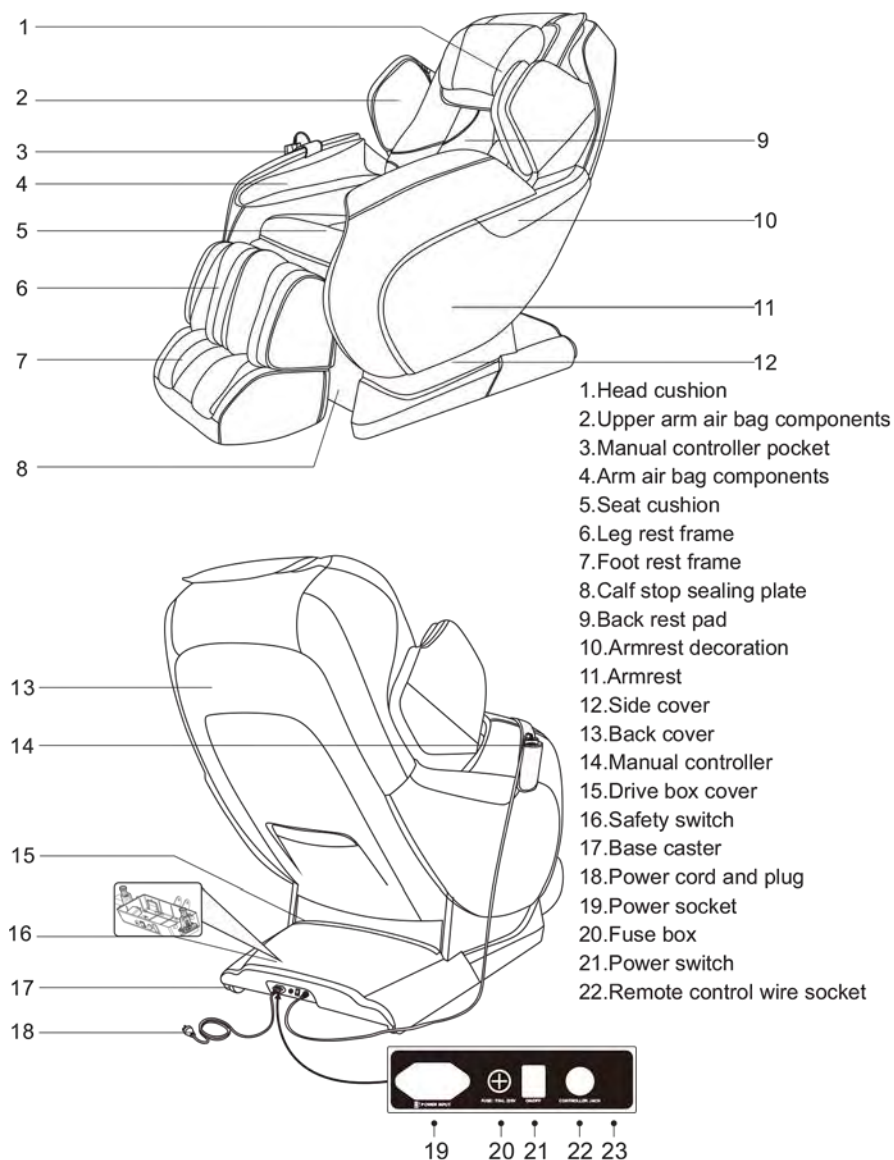
### 5. Maintenance

- Product maintenance should only be done by approved service agents. Refrain from disassembling the product yourself.
- Always unplug the power cord after product use.
- Do not use this product if the socket is loose.
- If this product is not often used, fold the wires properly and store in a cool, dry and dustless place.
- Keep this product out of high temperature environments. Keep away from fire and long term exposure to the sun.
- If the detachable cord/supply cord is damaged, only use replacements from the manufacturer, its service agent or similarly qualified individuals to avoid hazards.
- Use dry cloth to clean this product. Do not use flammable liquids such as thinner, benzene, or alcohol to clean this product.
- The mechanical components of this product are specially designed and made, it is not necessary to have it regularly serviced.
- To move this product on an uneven surface, it should be lifted. Do not pull or roll it.
- Please use this product intermittently; do not use it continuously for long periods of time.

### 6. Solutions to ordinary malfunctions

- It is normal to hear the sound of the motor when the massage chair is in use.
- If the controller does not work normally, please check if the plug and socket are connected properly and make sure that the switch is turned on.
- If the set massage time is over, this product will automatically shut down. If this product is continuously used for a long period of time, the temperature protector will automatically shut down the power. When this happens, this product should be used only after 30 minutes of rest.

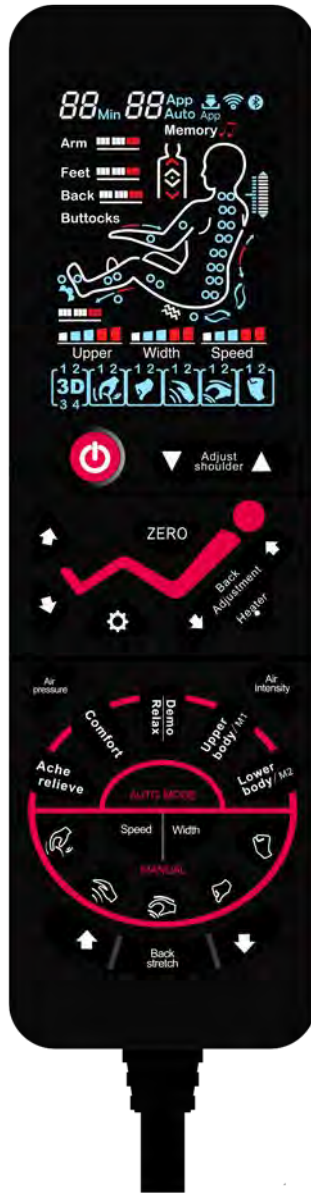
## Name and Function of Components



## Functions

- Designed with a set of vertically movable, four wheel driven, muted, intelligent massage hands.
- Designed with emulation massage methods: shiatsu, kneading, flapping, knocking, simultaneous kneading and flapping.
- Shoulder automatic detection and location setting.
- Set with six kinds of characterised auto massage functions: ache-improving, comfort, ease, fast improving experience massage, upper body, and lower body.
- Memory setting on function M1 and M2.
- Manual massage for the upper body has three options: fixed, partial, and overall massage. Five levels of speed adjustments in the states of flapping, shiatsu and knocking. The width between the two kneading balls is adjustable in three levels: wide, medium and narrow. On partial and fixed points, the massage hands can move up and down to adjust the massage point accurately.
- Air pressure massage function has three modes: full body air pressure, arms (upper arm set with 4 airbags, arm set with 8 airbags), and leg set with 16 airbags with three intensity options.
- Leg is designed with roller massage function at the bottom of the foot, with two pairs of papillae on toe root rotating massage; on the arch and heel mastoid skin scraping massage.
- Upper arm area has two width adjustment grades to accommodate the different shoulder breadths of users.
- Back heating function: carbon fibre infrared heat source to maintain temperatures of 40 °C to 50 °C.
- The footrest can be extended to suit different body heights.
- Backrest frame uses down sliding technology to deviate from the wall by keeping zero space to save the maximum space possible.
- Leg lifting adjustment, backrest frame lifting adjustment and automatic lay down mode adjustment functions.
- L-shape curved rail fits the natural curves of the body.
- Zero gravity function.

Method of Usage



NOTE: The specific displays refer to the actual object of this product.

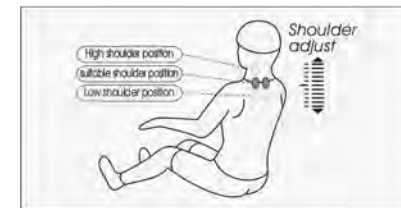
1. Switch power supply on



2. Start to massage

- A. Press power button, massage chair automatically reclines and starts massage.
- B. Automatic shoulder position and massage acupressure point detection, wait for the testing to be completed.
- C. If there is a difference with the massage hands and the actual shoulder position, you can adjust the up and down button to a suitable position. Shoulder position has 10 grade adjustments. It will run on automatic massage if there is no adjustment on the shoulder position within 10 seconds.

Button	Description	Display
Adjust shoulder (up/down arrows)	Move the massage hands upwards to a suitable position	
	Move the massage hands downwards to a suitable position	



D. Choose massage function to massage

- Memory function massage  
Press button "Upper body / M1" or "Lower body / M2" for 3 seconds, then enter into memory massage function "M1" or "M2" to revert to the previous memory massage mode.

Function	Button	Display
Memory Massage	Upper body / M1	Memory
	Lower body / M2	Memory

Characterised auto massage

Function	Button	Feature	Display
Characterised auto massage		Deeply massages acupressure points, effectively alleviates pain	Auto F1
		Loosens body physique	Auto F2
		Promotes blood circulation	Auto F3
		Fast to experience all the massage effect (press for 2S, switch to speed press)	Auto F0
		Massage focuses on upper body	Auto F4
		Massage focuses on lower body	Auto F5

- Upper body manual massage, lower body manual massage

Function	Button	Adjust Massage Ball	Display
Technique		Speed and Width	
		Speed	
		Speed and Width	
		Speed	
		Speed and Width	
Speed		Speed - Three Adjustable Grades	
Width		Widths - Three Adjustable Grades	

Function	Button	Description	Display	
Back Stretch		Fixed position (fixed point) massage back and forth		
		Small area (partial area) massage back and forth		
		Overall massage back and forth		
		Upper body massage back and forth		
		Lower body massage back and forth		
		Massage point adjust (in fixed point and partial modes you can adjust the massage position)	Massage hand move up	
			Massage hand move down	

- Air pressure function massage

Function	Button	Description	Display
Air Pressure mode		Three air pressure modes for lower body (full body, arm and leg)	
Intensity		Three grade adjustments	

- Other manual function

Function	Button	Description	Display
Roller		Sole Roller: Sole roller switch, with 3 speed levels available	
Heating		Infrared back heating, feels warm after approximately 3 minutes. Temperatures range from 40 °C to 50°C.	

- Other manual function

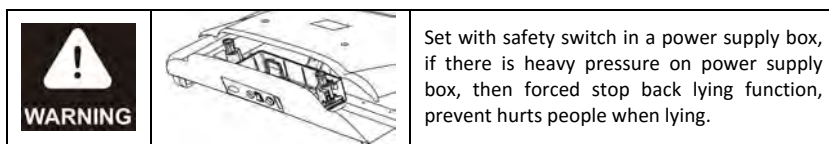
Function	Button	Description
Calf rise and drop		Calf Rest Lifting Button: Press this button, calf rest lifts slowly and stops when released.
		Calf Rest Decline Button: Press this button, calf rest declines slowly and stops when released.

Backrest rise and drop		Backrest Lifting Button: Press this button, backrest lifts slowly and stops when released.
		Backrest Decline Button: Press this button, backrest declines slowly, stops when released.

Auto lay down mode		Total of 3 automatic reclined positions. In startup mode, the chair will automatically recline to a comfortable seated position. Pressing the button once will further recline the chair. To achieve the zero gravity position, press the button again.
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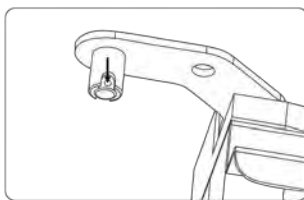
### 3. Turn off power, stop massage

- A) Pressing the power button during the massage will stop all functions, and the backrest and footrest will return to its original position automatically. Meanwhile, you can set up the memory function. If the rated working time finishes, the massage functions will turn off but the backrest and footrest won't return to their original positions.
- B) Memory Store Function: After the rated working time or product is switched off, the hand controller displays "Memory", asking the user whether they would like to store the massage mode before turning off the machine. You can press the memory function buttons "M1" or "M2" to store the massage mode.
- C) Cut off the power of the whole machine.

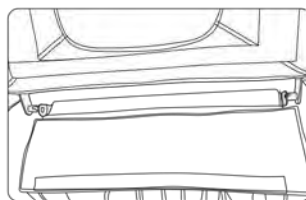


### 4. Calf installation

- Install the rotating shaft in the fixed calf axis first, noticing that the hole should be aligned to enable R shape pin assembly. (Chart 1)
- Insert once aligned with the axis. (Chart 2)

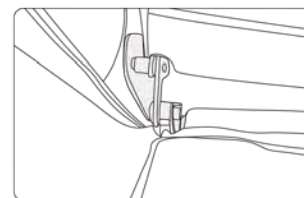


(chart 1)

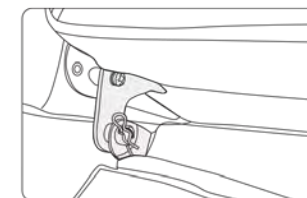


(chart 2)

- Plug in R pins on either side of the calf rest. (Chart 3)
- Finished. (Chart 4)



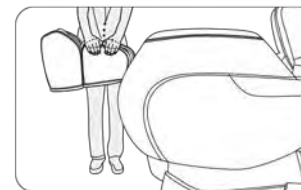
(chart3)



(chart4)

#### NOTE:

- While the machine is in a running state with the calf rest lifted, do not apply your weight to the calf rest. (Chart 1)
- When starting up the chair, ensure the massage hands are not positioned in the seat area to avoid discomfort. (Chart 2)



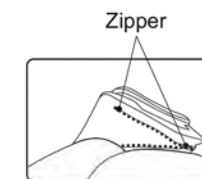
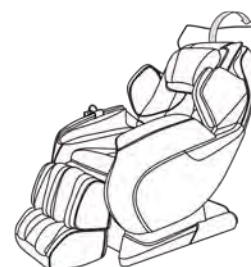
(chart1)



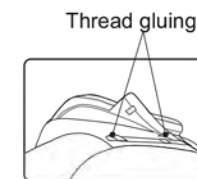
(chart2)

### 5. How to use the pillow and backrest cushion

- Using pillows can reduce the kneading massage intensity on the shoulder and neck. You decide whether the pillow pad is needed according to your preference (recommended). The backrest cushion and backrest are connected by zipper (1), and the head cushion and backrest pad are connected by thread gluing (2).



(1)



(2)

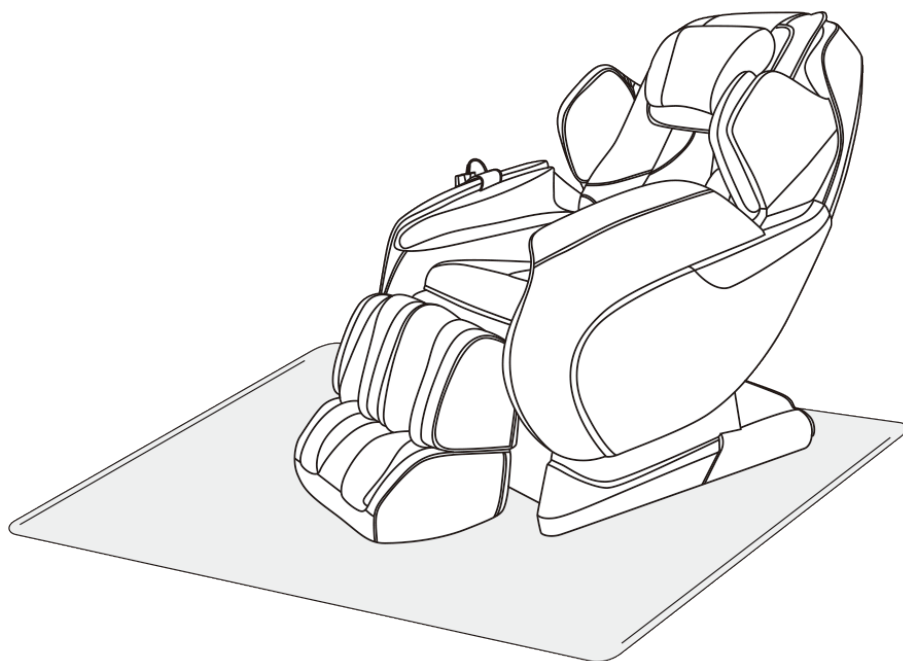
### 6. Use double pillow

- Use the optional double pillow to reduce the neck and shoulder massage intensity, according to your individual needs.



### 7. Floor Protection

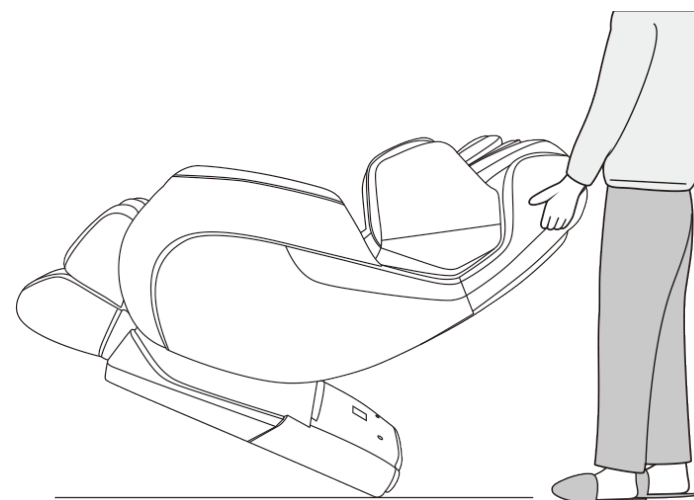
- Putting the heavy massage chair on a wooden floor for an extended period may damage the floor, so please place a carpet or other flooring material to avoid this damage.



**Caution:** Do not move the chairs with its wheels on the wooden floor, on rough ground or in a narrow space. Two people are required to lift the chair. Please do not lift armrest directly.

### 8. Method of movement

- Make sure that all wires are not on the ground. Tilt the backrest backward to a certain degree (with the gravity centre resting on the wheels), push the chair forward or backward with your hands and finally place the chair back in its normal position in a slow and gentle manner.



**NOTE:** Be sure to turn off the power switch first and then unplug the power line and hand controller connecting line before moving the chair.

#### Product specification

Model: Ultimate Chiro

Rated voltage: 110-120V~ 60Hz  
220-240V~ 50Hz/60Hz

Rated power input:150W

Rated time: 20Min

Safety structure: Class I

Material introduction: PVC, PA, steel parts and electric & electron parts

MATERIAL	PU	LEATHER	CLOTH	WOOD