Shop around the clock!

1. On-line at **www.maplelea.com**
2. Phone at **1.800.668.4339**
   Lines are open 24 hours/day, 7 days a week
3. Mail **order form** to:
   P.O. Box 93157, 1111 Davis Drive, Newmarket, Ontario L3Y 8K3

*Maplelea products are NOT AVAILABLE IN STORES. All prices are in Canadian dollars.

SHIP TO

NAME:

ADDRESS:

CITY: PROVINCE:

POSTAL CODE: COUNTRY:

PHONE ( )

WAREHOUSE PICK UP

☐ 1145 Nicholson Rd. Unit 3, Newmarket, Ontario

SHIPPING METHOD

STANDARD

☐ Canada Post Expedited

EXPRESS

☐ Xpresspost ☐ Priority Post ☐ FedEx (2 day)

BILL TO

NAME:

ADDRESS:

CITY: PROVINCE:

POSTAL CODE: COUNTRY:

PHONE ( )

PAYMENT METHOD

☐ Visa ☐ MasterCard ☐ Money Order

CREDIT CARD INFORMATION

NAME AS IT APPEARS ON THE CREDIT CARD

CREDIT CARD NUMBER EXPIRY MO/YR

SIGNATURE OF CARDHOLDER CVV ###

SKU #	DESCRIPTION	QTY	PRICE	TOTAL

SPECIAL INSTRUCTIONS

ATOF001

Merchandise Total	
Shipping	
Sub-total	
Taxes	
Total	

Please indicate the Source Code from the bottom right of the back cover:

E-mail confirmation of this order to:

Language of preference: ☐ English ☐ French

CUSTOMER SERVICE

For questions regarding products or order status, please contact us at: **1.800.668.4339** (24 hours) or at **customerservice@maplelea.com**. Customer service emails are answered each business day.

For business matters, other than the above, Maplelea management can be contacted at: **management@avonlea-traditions.com**. We welcome all comments and suggestions.

PACKAGING

Our dolls come in a beautiful, keepsake presentation box suitable for gift-giving. Most accessories come in an enviromentally-friendly pretty paper box suitable for gift-giving.

GUARANTEE

Our dolls and accessories are made to impeccable standards and we are confident that you will be pleased with the quality of Maplelea products. If you are dissatisfied with an item due to a manufacturing defect, we will gladly replace it for you at no charge.

NOTE

Prices, specifications and availability are subject to change without notice. Although we try to assure accuracy, products may not be exacty as shown. All measurements are approximate. Maplelea cannot be responsible for typographical or photo errors. Please call or visit our website for the most current information.

PAYMENT METHODS

For all orders we accept Visa or MasterCard. For mail-in orders we accept Visa, MasterCard and money orders (money orders can be purchased at banks and post offices). Sorry, we do not accept personal cheques.

SHIPPING METHODS

For destinations within Canada we can ship your parcel by the following methods:

- **Post:** The package will be delivered to the place where you normally receive your parcels sent by mail. We offer Canada Post Expedited, Xpresspost, Priority services.
- **Courier:** We offer FedEx 2 day service.
- **Pick-up:** Orders may be picked up at our warehouse at: 1145 Nicholson Rd. Unit 3, Newmarket, ON., Monday–Friday, 9AM–5PM. Please visit our website for extended holiday hours. Pick-up orders must be placed by phone or on our website at www.maplelea.com. Orders will be ready by 10:00 AM the following business day. There is no shipping charge for pick-up orders.

SHIPPING FEES

- **Canada Post Expedited:** We ship any size of order to anywhere in Canada for **only $9**!
- **Canada Xpresspost and Priority Post**: Shipping charges are determined based on the weight, dimensions and destination of the order. When placing an order online, a shipping charge is provided prior to checkout.
- **FedEx (2 day):** Shipping charges are determined based on the weight, dimensions and destination of the order. When placing an order online, a shipping charge is provided prior to checkout.
- **International Shipping:** Please e-mail customerservice@maplelea.com for a quote. We will need to know the items being ordered, the address and when the order is needed.

SHIPPING TIMES

Approximate shipping times, for in-stock items, when using Standard Shipping (Canada Post Expedited) is:

- Greater Toronto Area: 2-3 days
- Southwestern Ontario: 3-5 days
- Other major Canadian cities: 4-9 days
- Up to 3 weeks to remote areas

Selecting Xpresspost and Priority shipping will reduce the above delivery times. Please remember that during winter months delivery may take longer than estimated due to seasonal volumes and inclement weather. Please order as early as possible to avoid disappointment.

TAXES

Taxes are charged according to the destination to which the order is being shipped.

- ON, NB, NF: 13% HST
- NS: 15% HST
- BC: 5% HST
- All other Canadian addresses: 5% GST
- International: No taxes are paid at the time of the order. However there may be local taxes or duties charged when you receive the package.

RETURNS & EXCHANGES

Products may be returned or exchanged. Refunds are issued for the purchase price of the items returned. Shipping charges are not refunded.