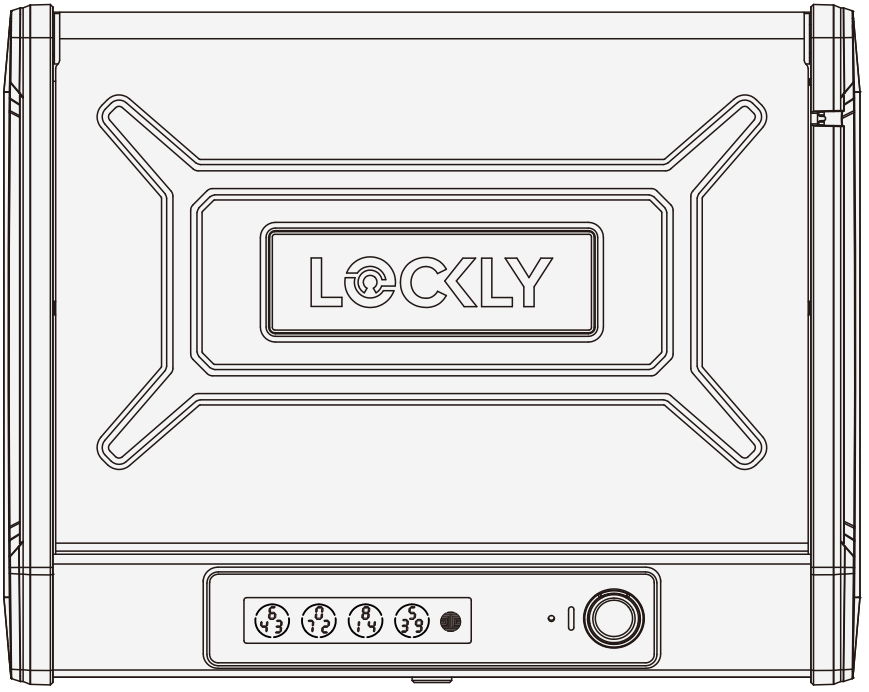
LOCKLY **SMART SAFE**



USER MANUAL

LOCKLY

Enjoy the freedom™

Table of Contents

Section 1 - Product Highlights

1.1	Product Features	1

Section 2 - Product Overview

2.1	Product Overview - Exterior	2
2.2	Product Overview - Interior	3
2.3	Understanding Your Smart Safe	4
2.4	Rebooting Your Smart Safe	5
2.5	Low Battery	6
2.6	Changing The Battery	7

Section 3 - Installation & Setup

3.1	Optional Installation	8
3.2	Setting Up the Secure Link Wi-Fi Hub	10
3.3	Connecting Your Lockly Smart Safe	12

Section 4 - Using Your Smart Safe

4.1	Configuring Access	14
4.2	Adding Access Codes	15
4.3	Checking/Deleting Access Code	15
4.4	Entering Programming Mode	16
4.5	Restore Factory Settings	16
4.6	Pairing to a New Mobile Device	17
4.7	Adding a Fingerprint	19
4.8	Fingerprint Scanning Directions	21
4.9	Fingerprint Scanning Tips & Troubleshoot	23
4.10	Shine Mode	24

Section 5- Unlocking

5.1	Unlocking with Access Codes	25
5.2	Unlocking with Fingerprint	26
5.3	Unlocking with App	27
5.4	Unlocking with QR Code	27
5.5	Unlocking with Physical Key	28
5.6	Safe Mode - Overview	29
5.7	Disabling Safe Mode	30

Section 6 - Advanced Features

6.1	Offline Access Code™ (OAC)	31
6.2	eBadge	32
6.3	Smart-Sync	32
6.4	Sub-Admin Access	32
6.5	Duress Finger Alert	32
6.6	Twin-Credential Opening Capability	32

Section 7 - Key Duplication

7.1	Key Duplication	33

Section 8 - Important Notes

8.1	Important Notes	34

Section 9 - Maintenance and Cleaning

9.1	Cleaning	34

Section 10 - Safety Precautions

10.1	Safety Precautions	35

For additional support, visit http://Lockly.com/help
or email help@Lockly.com

1.1 Product Features

Patented Hack-Proof PIN Genie Keypad
Digits are randomly displayed on the key pad ensuring access codes to be undetectable to intruders after repeated use. Numbers are randomly distributed across 4 buttons, with 3 numbers in each button. Users can press any button showing their number. Location of the numbers are always different every time someone uses the keypad, making it hard for prying eyes to guess the correct code.

Multiple Access Codes & Monitoring
Store up to 37 Access Codes for family, friends and guests, as well as monitor entry and exit records. You can also upgrade up to 100 user access codes with Lockly\OS.

Advanced 3D Fingerprint Recognition
Biometric Fingerprint Recognition protocol allows up to 99 registered fingerprints to be used and accepts only actual fingerprints - preventing lifted prints from being used.

Live Monitoring
Through your smartphone, monitor Smart Safe access from anywhere in the world and Secure control access all permissions.

Offline Access Code™ (OAC)
The offline access code can allow owners to issue access codes, set the allowed access duration, all without Lockly ever connecting to the internet, so in case of power outage, you can still magically and remotely issue Access Codes without any connection to the web.

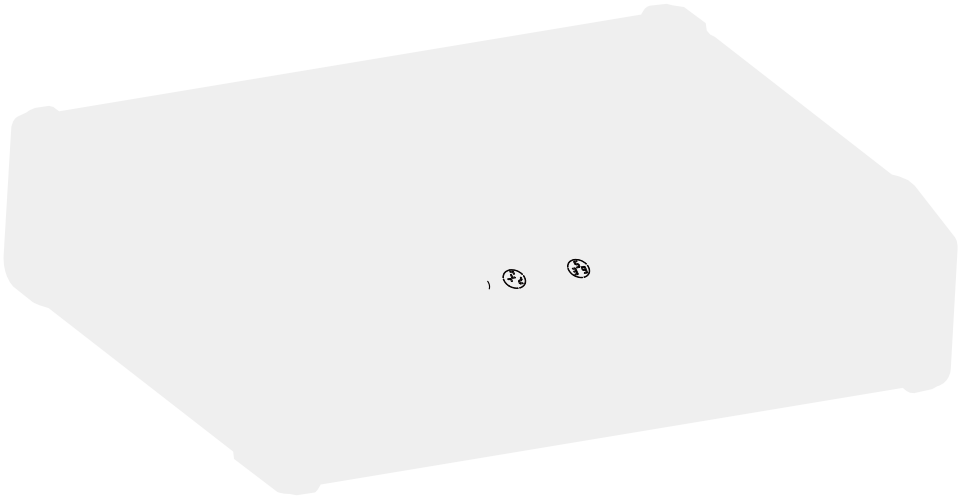
Backup Keys and Type-C USB Socket
Lockly Smart Safe can be opened with physical backup keys. There is type-C connection socket that can be the source of continuous power supply or can be used as power backup in case the Safe runs out of battery.

Pneumatics Easy-Lift Mechanism
Unlock Safe quietly and in-sync with LED lights that allows users to unlock, grab valuables with a single hand. Pneumatics mechanism can be easily replaced (DIY) when unlocking performance slows down overtime.

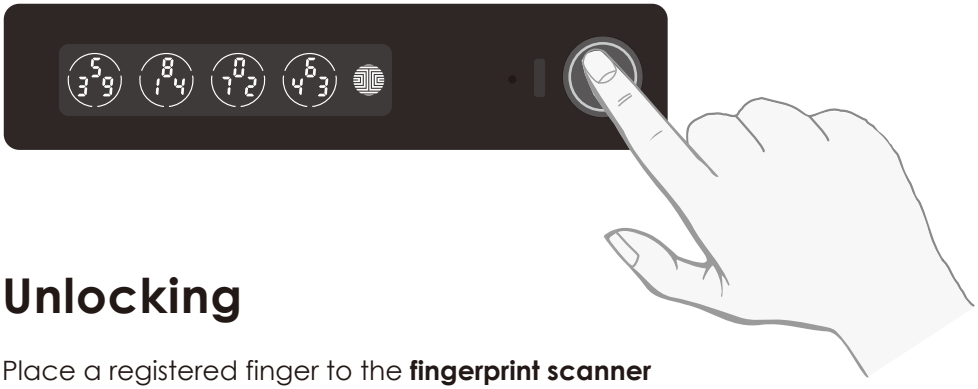
Tamper-proof / Premium Build
Made of drop tested fortified steel alloy with corrosion resistant coating, magnet resistant and laser-cut 3D keyway. With included anti-theft cable and screws to prevent the Smart Safe from being moved or stolen.

Air Transfer compatible
Quickly transfer fingerprint and trusted user profiles from your Lockly smart locks to your Smart Safe.

2.1 Product Overview - Exterior



5.2 Unlocking with Fingerprint



Unlocking

Place a registered finger to the **fingerprint scanner** located on the **exterior side** of the Safe.

To register a **fingerprint,** please see **Section 4.7.**

If your fingerprint is **registered** and acknowledged, you will hear a "beep" sound, Green LED will light up on the fingerprint scanner and Smart Safe will pop and open.

If you see a **Red LED,** it means your fingerprint is not recognized. Try again or use another registered finger.

For best fingerprint scanning practices, see **Section 4.8.**

5.3 Unlocking Lockly with App

You must have the Lockly iOS or Android™ app installed in order to unlock with smartphone.

Please download the app by visiting the link below or search “Lockly” from the correct app store.

Scan or visit
Lockly.com/app

Download on the App Store

GET IT ON Google Play

5.4 Unlock with QR Code

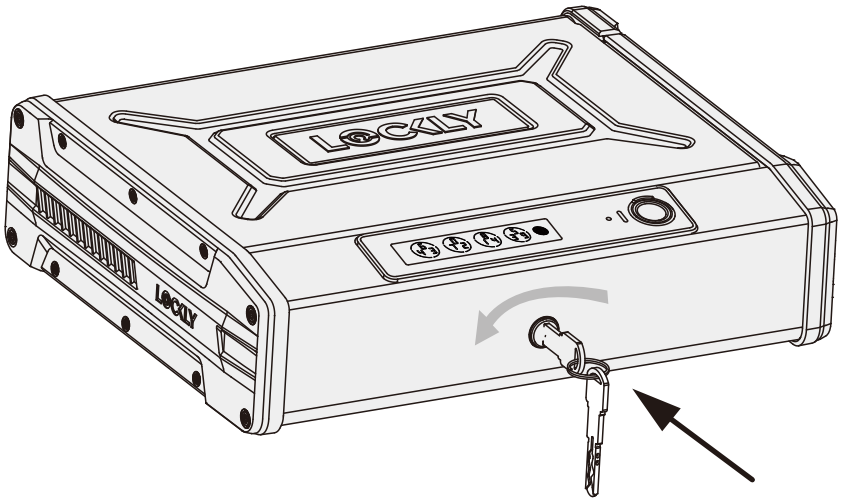
If you have multiple Locky devices, you can use the Lockly App code scanner to unlock.

A QR code sticker (blue color) comes together with your safe. Open the Lockly app and scan it to unlock.

You may also generate a unique QR code via Lockly app for your smart safe. You can generate QR code, print according to the size you want and stick it next to your safe.

5.5 Unlocking with Physical Key

Exterior View



NOTICE **Please keep physical key separately and do not put inside the safe.**

To **unlock** your Safe using the **physical key (included)**, insert your key and turn counterclockwise to unlock the Safe.

5.6 Safe Mode - Overview

Lockly will enter **Safe Mode** when three (3) consecutive wrong **Access Codes** are entered within 5 minutes. When in **Safe Mode,** the safe status icon will start to flash.

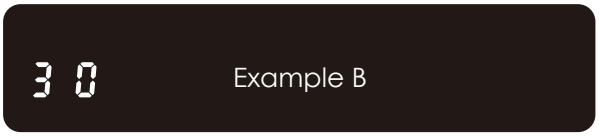
To disable **Safe Mode,** you must unlock the Safe using the correct fingerprint or enter the correct **Access Code** twice in a row. Activate the keypad by pressing and holding for 3 seconds.

Once the screen is activated, enter the correct **Access Code** carefully twice, pressing after every time.

If you enter the wrong code, the keypad will then be disabled for **10 minutes.**

Countdown Prompt (Displayed in Minutes)

Will start with 10 and countdown until 0.



You will see a **"10"** on the screen, notifying the number of minutes that the keypad is disabled for. After **10 minutes,** you may attempt to enter the correct **Access Code** to unlock the Safe. After the second incorrect attempt to unlock the Safe with the wrong **Access Code,** Lockly will disable the keypad for **20 minutes,** displaying a **"20"** on the screen. After the third wrong attempt to unlock the Safe with the correct **Access Code,** the screen will be disabled for **30 minutes.** *(Example A and Example B above)*.

NOTICE In order to conserve power, the countdown prompt will only be displayed for 3 seconds. You can reactivate the screen by sliding your hand across the screen.

5.7 Disabling Safe Mode

There are four (4) ways to disable **Safe Mode.**

Option 1 - Entering Correct Access Code

Activate the keypad by pressing and holding for 3 seconds.
Enter the correct **Access Code** twice (2) when the keypad is available, pressing after every time the **Access Code** is entered.

Option 2 - Lockly App

Use the app that is synced to your Lockly Smart Safe to disable **Safe Mode**. If you have not downloaded the app to use with your Safe, you won't be able to use this option to disable **Safe Mode.**

Option 3 - Physical Key

There is a pair of keys included with your new Safe. You may use the keys to manually unlock the Safe. To learn how to use your physical keys, see **Section 5.5**.

Option 4 - Registered Fingerprint

Use any registered fingerprint to reactivate the keypad. The Safe will unlock and reactivate the keypad once a registered fingerprint is used.

NOTICE While in **Safe Mode,** the keypad will not lit up when you are using your **Physical Key.**

6.1 Offline Access Code™ (OAC)

The **Offline Access Code™ (OAC)** is a unique feature of our Smart Safe. It allows you to grant access to guests remotely without guests needing to download the app.

To use the **OAC** feature, make sure you download the Lockly app for iOS or Android™ first, and sync your Smart Safe to your mobile device. OAC can only be issued by the administrative owner of the safe.

From there, you can then issue an **Offline Access Code™** within the app.

Go to **"Access"** and choose **Offline Access Code User,** then select Add **Offline Access Code™ (OAC)"** and follow on screen instructions to generate your **Offline Access Code™.**

Understanding Offline Access Code™ (OAC)

OAC are issued to the guest by asking them to enter 4-12 digit number after a double - click on the . Your Lockly randomly generates the **Offline Access Code™** which can be shared to your guests together with the instructions generated using the Lockly app.

After a double-click on the , touchscreen will display numbers on **Fixed Digit** mode, then guest can enter the **Offline Access Code™.**

6.2 eBadge

An eBadge is a unique code that can be issued to another user giving them door access for a specific reoccurring time frame or a valid period of time. It requires them to download the free Lockly app and access can only be gained through the app (not the fingerprint reader or keypad).

6.3 Smart-Sync

A unique feature of Lockly Smart Safe, is a synchronized opening with your Lockly Smart Lock. With a specifically assigned set of access code or fingerprint, the safe will open at the same time you unlock your smart lock. Make sure you always have the latest version of the Lockly app to have this feature working. Setup this feature on your Lockly App.

6.4 Sub-Admin Access

Sub-Admin Access can be created to grant access for others to be able to control your Safe and grant access to others via Bluetooth when within range of your Lockly Smart Safe. The sub-admin permission can be setup through the Lockly App then **Add A New User**.

You can select the Validity Period and User Permissions of the sub-admin.

The Sub-Admin access is ideal for long term property leasing and Airbnb tenants.

6.5 Duress Finger Alert

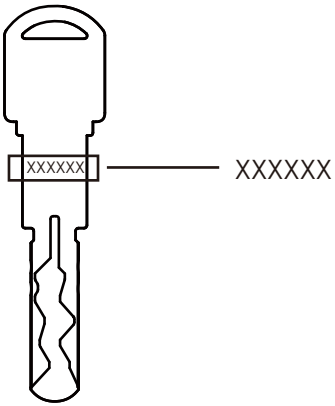
Assign a specific finger that will automatically send duress notifications. When this finger is used, the app will send notification via email and text message to your pre-selected contacts. This safety feature can be used when you are being robbed, held as hostage or forced to open the safe. Setup this feature on your Lockly app.

6.6 Twin-Credential Opening Capability

Twin-Credential opening allows you to enter an access code + fingerprint or a fingerprint + fingerprint to open the smart safe. When this feature is setup, it will require two administrators to verify by their fingerprints or passwords within a 60-second time frame to open the safe. This feature can be setup through the Lockly App.

7.1 Key Duplication

The physical key included in your Safe can only be duplicated through the manufacturer. **It cannot be replaced or duplicated** like regular keys. There is a string of codes on the physical key. Please keep this code properly. If the physical key is lost, please contact Lockly customer service.



8.1 Important Notes

Physical Keys
Even though you have your **fingerprints** registered and **Access Codes** stored, it's always best practice to carry your physical keys with you at all times in case for any reason your Safe falls into **Safe Mode**.

Activation Code
You may find an **Activation Code Card** with an **Activation Code** included in your package. It is very crucial that you do not lose this card. Please store this card safely as you will need the default **Activation Code** on that card to **master reset** your Safe in case, for any reason, you have lost the phone paired to Lockly and also forgot your **Access Code**.

Troubleshooting
Please visit **http://Lockly.com/help** for troubleshooting and the most frequently asked questions and answers.

9.1 Cleaning

Making sure your Lockly is clean is best practice to ensure optimal product use. Follow the DO and DON'Ts below.

DO	DON'T
• Rinse the touchscreen with warm water prior to cleaning. • Use the application of soap with a damp, lukewarm cloth. • Air dry or wipe dry with a soft microfiber cloth to avoid scratches.	• Don't use abrasives, high alkaline cleaners, or gasoline to clean your safe. • Don't apply cleaning detergent directly in sunlight or at high temperatures. • Don't leave cleaning detergent on the display keypad for long periods of time - wash immediately. • Don't use scrapers, squeegees, or razors. • Please make sure that no water flows into the product.

10.1 Safety Precautions

Please read all instructions carefully. Remind all Lockly users of the safety precautions.

Read the following instructions for your own safety

Do not attempt to disassemble the Smart Safe by yourself. It can cause product damage, void warranty, and cause injuries.

Do not use any inappropriate tools that can cause damages or malfunction to your safe.

Always make sure your Safe is securely closed and locked whenever you leave your house to prevent unwanted access of your valuables.

Please keep your Access Codes safe. Check your settings regularly to ensure Access Codes have not been changed without your knowledge.

Always dispose of used batteries according to your local laws. DO NOT BURN.

NOTICE

Unauthorized changes and modifications may void your product warranty. If you have questions or any problems while using your Lockly, contact our customer service department at help@Lockly.com or visit http://Lockly.com/help for technical assistance.

FCC Warning:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. It should be installed and operated with minimum distance 20cm between the radiator & your body.

IC WARNING
This device contains licence-exempt transmitter(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

IC Radiation Exposure Statement
This equipment meets the exemption from the routine evaluation limits in section 2.5 of RSS-102. It should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

Cet équipement est conforme à l'exemption des limites d'évaluation habituelle de la section 2.5 de la norme RSS-102. Il doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et toute partie de votre corps.

⚠ **WARNING:** This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer. For more information go to www.P65Warnings.ca.gov.

LOCKLY SMART SAFE
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We're here to help!
help@Lockly.com
https://Lockly.com/help

UMPGV528W20230629

To ensure you have access to the most updated and newly added features of your Lockly, please visit: **www.Lockly.com/newfeatures**

For digital versions and instructional videos, please visit the following link:

http://Lockly.com/help

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US Patent No. US 9,881,146 B2 | US Patent No. US 9,853,815 B2 | US Patent No. US 9,875,350 B2 | US Patent No. US 9,665,706 B2 | US Patent No. US 11,010,463 B2 | US Patent Application No.29/832,410 | AU Patent No. 2013403169 | AU Patent No. 2014391959 | AU Patent No. 2016412123 | UK Patent No. EP3059689B1 | UK Patent No. EP3176722B1

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