



## Getting Started with your Alientech Products

1. As a first-time user, you will need to create an [Alientech ID](#) to work with your tools
2. Please fill in the Registration by completing ALL blank fields and submitting the form
3. After you have submitted the Alientech ID form, you will receive an email confirming receipt of your submission. \*Check your Inbox (or Junk folder) for an email from Alientech containing the confirmation
4. Logging in using your Alientech ID credentials will bring you to the DASHBOARD.
5. On the left menu bar you will find the Download Area under the Useful Links. Go to the download area for the correct software for your tools

KESS and KTAG will require the use of Software KSUITE  
Powergate will require the use of Software Alientech Manager

6. Once the KSUITE is installed on your PC, plug in your KTAG or KESS hardware and launch the KSUITE. It will connect to our servers and check for updates. If any new updates are found they will be installed\*.

\*The first time you launch this application; the firmware will be updated and can take a while

### **Alientech Product Manuals:**

- Click [ALIENTECH ID](#) to access USER GUIDES

### **Alientech Product Support:**

- Click [ALIENTECH ID](#) to access TECHNICAL SUPPORT

### **Alientech Product Software:**

- Click [ALIENTECH ID](#) to access DOWNLOAD AREA