INFO NEEDED FOR RETURN

RETURN POLICY

- We ONLY offer STORE CREDIT for returned items. We DO NOT issue refunds to the original method of payment.
- You will receive your store credit gift card via email within **5-10 business days** of delivery of a return back to our warehouse. Store credit never expires.
- Shipping costs are not included in the store credit amount and will not be refunded.

Returns must be sent back within 7 days upon delivery with all tags, bags and boxing if applicable. If 7 days have gone by since receiving your item then unfortunately we can't offer you a store credit or exchange. If returning non-working merchandise then you will be sent a replacement OR offered in-store credit.

PLEASE NOTE: ALL RETURNS AND EXCHANGES MUST BE RETURNED IN NEW CONDITION, INCLUDE THE ORIGINAL BOX/PACKAGING / ACCESSORIES, AND BE SHIPPED BACK WITHIN THE ORIGINAL SHIPPING BOX OR A SURCHARGE WILL APPLY

HOW TO RETURN:

- 1. Fill out the form below. Please note that exchanges are subject to availability . In the event the item you requested is not available, in-store credit will be processed.
- 2. Place merchandise in the original shipping box if applicable, affix return label, and send package to: Eleven10Leather and Designs ATTN: Returns 1228 Exchange Pkwy, Suite 100, Allen, TX 75002
- 3. Please allow 14 business days for us to receive and process your returned merchandise.
- 4. If you are returning an item(s) for exchange or store credit, you will be notified by email when your exchange is shipped and a tracking number will be provided.

INFO NEEDED FOR RETURN

FULL NAME:	ORDER NUMBER:
☐ EXCHANGE ☐ IN STORE CREDIT	 □ CHANGED MIND □ RECEIVED WRONG PRODUCT □ DIFFERENT SIZE □ DEFECTIVE □ OTHER:

(PLEASE PRINT AND RETURN THIS FORM WITH YOUR PRODUCT)