



RETURN POLICY

Returns must be sent back within 7 days upon delivery with all tags, bags and boxing if applicable. If 7 days have gone by since receiving your item then unfortunately we can't offer you a refund or exchange. If returning non-working merchandise then you will be sent a replacement OR offered in-store credit.

PLEASE NOTE: ALL RETURNS AND EXCHANGES MUST BE RETURNED IN NEW CONDITION, INCLUDE THE ORIGINAL BOX/PACKAGING/ ACCESSORIES, AND BE SHIPPED BACK WITHIN THE ORIGINAL SHIPPING BOX OR A SURCHARGE WILL APPLY

HOW TO RETURN

1. Fill out the form below. Please note that exchanges are subject to availability. In the event the item you requested is not available, in-store credit will be processed.
2. Place merchandise in the original shipping box if applicable, affix return label, and send package to:

Eleven10Leather and Designs

ATTN: Returns

1228 East Exchange Pkwy. STE 100. Allen, TX 75002

Please allow 14 business days for us to receive and process your returned merchandise. If shipping charges were originally applied, Eleven10Leather will refund the price of the merchandise less the cost of shipping. Please allow up to two billing cycles for the credit to appear on your credit card statement. If you are returning an item(s) for exchange, you will be notified by email when your exchange is shipped and a tracking number will be provided.

INFO NEEDED

FULL NAME:

EXCHANGE FOR:

<input type="checkbox"/> In Store Credit <input type="checkbox"/> Exchange <input type="checkbox"/> Refund	<input type="checkbox"/> Changed mind <input type="checkbox"/> Received wrong product <input type="checkbox"/> Different Size <input type="checkbox"/> Defective product <input type="checkbox"/> Other: _____
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