



We've been getting asked a lot lately, “**Do I have to cancel my current subscription box to get the new Subscription Box?**” Short answer is, **YES**.

Here's a two great reasons why:

1. Your Subscription Box payments will now go towards our awesome new Perks Program (E10L Perks), where you can earn rewards for spending, like: free shipping, coupon codes, free stuff, etc. Cool!
2. You'll be able to track/manage EVERYTHING, with one login (shipping, perks, cancellations, etc.)

What to do:

1. If your payment has already gone through for May, WAIT until May16th to re-subscribe, to avoid getting a duplicate box
 - a. HOW TO CANCEL IN PAYPAL:
 - i. Follow this link:
<https://www.paypal.com/us/smarthelp/article/how-do-i-cancel-a-subscripti-on-faq577>
 - ii. ALL PayPal subscriptions will be canceled by **July 15th**
2. Go to our new website and [Subscribe](#)
 - a. When you subscribe you will be charged at the time of purchase
 - i. If you purchase **on/or before the 15th** of the month, you will be charged at that time and you will receive THAT months subscription box
 - ii. If you purchase **on/or after the 16th** of the month, you will be charged at that time and receive the subscription box the following month, however you will NOT be charged the following month
 1. EX: If you subscribe on May 20th, you will receive June's Subscription Box (when they are shipped in June), and won't be charged again until July 15.
 - b. All subsequent charges will come out on the 15th of each month
 - c. Subscription Boxes are shipped on the 16th of each month (Please allow 3-5 business days)
 - d. By subscribing, you are automatically creating an Account and a Perks account; it's the same login - so you can manage and track everything with one login :-)