

## **Custom designed spell kit service Terms & Conditions**

*Please read these Terms & Conditions in full before paying for this service. By paying for and arranging a consultation you are acknowledging that you agree to the Terms stated below.*

### **The relationship between you, Thoth (our company) and the “Witch” (consultant or Advisor)**

1. You understand that any information provided to you by any Advisors is intended for general entertainment or informational purposes only and that any consultation with any Advisor or any information provided by any Advisor is not a substitute for the advice and counsel of a qualified professional.
2. You understand that it is your duty to confirm or verify any information provided by any Advisors and that you bear the sole risk of relying on any such information.
3. If at any time you threaten or use rude and disrespectful language during the consultation our Witch reserves the right to end the consultation and you will not be eligible for a refund.

### **Fees and Payment**

4. You understand that all fees and payments are to be made before an appointment is scheduled or a product is shipped and there are additional shipping fees above the £30 product listing.
5. By paying the stated fee on the website you are agreeing to all the Terms & Conditions in this document.

### **Refunds**

6. We will not offer a refund if you believe the spell did not have the desired effect as you are a large part of the spell casting, we are only here to advise you and offer materials for spell construction, we are not the ones casting the spell.
7. We will offer a refund if the spell kit turns up damaged but you will need to provide proof of this (which convinces us the spell kit really was damaged.)
8. If we attempt to contact you to book an appointment but you do not respond or we are unable to get through to you we will endeavour to contact you at least two additional times using the contact information you provided but if we are still unable to contact you we reserve the right to keep the fee paid for the consultation.
9. If you do pay for the consultation or service but do not provide the necessary information to contact you i.e. a working email or telephone number then we reserve the right to keep the fee and we are under no obligation to refund you.
10. If at any time you threaten or use rude and disrespectful language during the consultation our Witch reserves the right to end the consultation and you will not be eligible for a refund.

### **Technical Difficulties**

11. If you are experiencing technical difficulties we will attempt to reschedule the consultation but you are only entitled to a total of 15 minutes of the practitioners time.

## **Privacy & Private Information**

12. We will not divulge any information discussed to anyone unless doing so breaks the law.
13. These Terms & Conditions do not supersede the official Thoth Privacy Policy so for more information please see an updated copy of our privacy policy on our [thothwitchcraft.com](http://thothwitchcraft.com) website.

## **Misc**

14. We reserve the right to change or modify anything on the site or services offered at any time with out prior notice.
15. You must be eighteen (18) or older to use our services. You understand that the Site and the Services are intended solely for users who are eighteen (18) years of age or older. Any use of or access to the Site or the Services by anyone under eighteen (18) is unauthorized.
16. The Site and the Services are not intended for use by children, especially those under age thirteen (13).
17. We may create aromatherapy product blends such as essential oil rollers but these are magical oils and should not be used topically or internally.
18. please be aware that you cast the spell at your own risk and care should be taken when using the kit for example if the kit we send you includes a candle then you must follow safe candle burning procedures and use common sense (never leave a candle unattended.)
19. If you have any questions about this Agreement prior to accepting, please contact Us at [info@thothwitchcraft.com](mailto:info@thothwitchcraft.com)