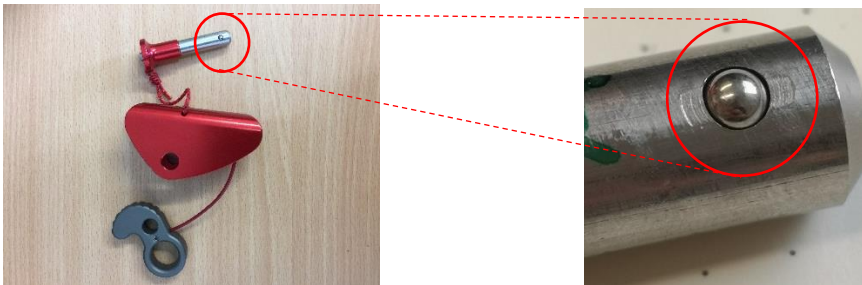


## User Inspection Notice

### ISC RP205 / RP209 Pip-pin Ropegrabs

ISC are requesting that all owners of the above listed items inspect the pip-pin mechanism in the axle of their rope grab. There has been a report of the ball-bearings falling out of the hole over time. This has, currently, only been reported by a single customer, however, as a responsible manufacturer, ISC is issuing this notice to alert all users to the issue.



#### Background

Following an investigation into the customer raised issue, it is discovered that there is a possibility that a number of devices may be affected. The ball-bearings act as a locking mechanism for the axle, and if they are not in place the axle could work loose. For this reason, if the ball-bearings are not present the device should not be used.

#### 1. Check the ball-bearings

Check that the ball-bearings are present.



Not OK

If the ball-bearings are not present.

**REJECT**



OK

If the ball-bearings are present please perform the inspection as specified in section 2.

**OK**

## 2. Inspect the ball-bearings

Please check that there is evidence of peening around the ball-bearing. Whilst depressing the pip-pin button, 'tap' the axle on a hard surface.



OK

If, following the inspection procedure, the ball-bearings have remained in place the rope grab is safe for further use.



**OK**



Not OK

If, following the inspection procedure, there is no evidence of peening and/or the ball-bearings do not remain in place then the device should be removed from service.



**REJECT**

**Please return, for immediate replacement, to:**

Your local distributor/retailer.

**Or, if you are a distributor of ISC products**

**Please return, quoting your ISC issued RMA number, to:**

International Safety Components Ltd.,  
Unit 1, Plot 2, Llandygai Industrial Estate,  
Bangor, Gwynedd. LL57 4YH