

# Two Wheels Empire

## RETURN FORM

Thank you very much for your order at [www.twowheelsempire.com](http://www.twowheelsempire.com), you received our shipment today! We are glad that you chose us and hope that you will enjoy your purchase.

Please check if you have received all items of your order and if they are all OK. In case you have any question regarding your order, please let us know immediately by e-mail to [Hi@TwoWheelsEmpire.com](mailto:Hi@TwoWheelsEmpire.com) **PLEASE BE ADVISED:**

At Two Wheels Empire, customer satisfaction is our top priority. If for any reason you're not happy with your purchase, you can return it within 14 days from the date of receiving an item. Items must be sent back exactly the way you received them with all extras included, which means: **unused with its original packaging or box** and extras intact. If the item(s) is not in its original condition, a 5% - 20% restocking fee may be applied. Depending on the item condition and product group.

## TIPS FOR EASY PROCESSING:

- Prior to returning your items, please send us an e-mail to [Hi@TwoWheelsEmpire.com](mailto:Hi@TwoWheelsEmpire.com) with your order number and items you chose to return from your order.
- Please enclose this form in your returned shipment.
- Return shipping costs must be paid by the customer. Make sure that there are no custom fees or taxes left to pay. For our USA customers, please use **USPS** services for any product returns.
- Refunds will be paid to the account we received the payment from. Refunds can take up to 7-14 working days or longer. (Shipping costs are not refundable).
- We recommend using an insured and trackable courier service as we cannot accept responsibility for goods lost or damaged in transit. Once you ship your return, please provide us with the **tracking number**

<p><b>UK RETURN ADDRESS</b></p> <p>Two Wheels Empire 148 High street South, East Ham, E6 3RW, London United Kingdom</p> <p>Phone: +447868694445</p>	<p><b>EU RETURN ADDRESS</b></p> <p>Two Wheels Empire A. Juozapaviciaus pr. 104B, LT-45108 Kaunas Lithuania</p>
<p><b>US RETURN ADDRESS</b></p> <p>The Watershed Wellness Center Two Wheels Empire 16280 National Parkway Ref. Two Wheels Empire Lansing, MI 48906 USA</p> <p>Office: (517) 886-0440</p>	<p><b>AU RETURN ADDRESS</b></p> <p>Australian orders should be returned to Europe (<b>EU RETURN ADDRESS</b>)</p>

**Please fill:**

Order recipient (Name): \_\_\_\_\_

Order number: \_\_\_\_\_

Quantity	Product name / Size	Reason for return
		Wrong Item Purchased Item is Faulty Changed my mind Wrong item received