



One-Year Limited Warranty

VEE GEE Analytical Instruments are warranted by VEE GEE Scientific, Inc. to be free from defects in material and workmanship for a period of one (1) year from the date of purchase. During this period, the VEE GEE Analytical Instruments Service Center, will at their option and without charge, either repair or replace any part found to be defective in materials or workmanship.

This warranty is subject to the following limitations and exceptions and will NOT apply if:

- 1) There is lack of proof of date and place of purchase. The purchase invoice must accompany the unit when sent in for repair. The warranty extends to the original consumer purchaser only and is not assignable or transferable.
- 2) The damage is due to normal wear and tear (of the prism, specifically, and the refractometer, in general), misuse, abuse, negligence, natural disaster, fire, accident, inadequate maintenance, improper storage, disregard for operating instructions, or to any other cause not due to the manufacture of the refractometer.
- 3) Conditions exceeding the basic performance and specifications of the instrument are employed.
- 4) The serial numbers, names, and/or functions are altered or obliterated; or unauthorized repair or replacement of parts by the End-User or an unauthorized third party while under warranty.

This warranty expressly excludes transportation damage and adjustment or readjustment. In no case shall VEE GEE Scientific, Inc. be liable to the Buyer or any person for any special, indirect, incidental, or consequential damage whether claims are based in contract or otherwise with respect to or arising out of product furnished hereunder. For goods manufactured by any third party, VEE GEE Scientific's liability under warranty is limited to the terms of the warranty by the supplier for the goods.

All warranty work shall be performed by the VEE GEE Analytical Instruments Service Center. Contact your dealer or the VEE GEE Analytical Instruments Service Center to discuss the service issue and obtain instructions for the return of your refractometer for repair. The original purchaser returning this product must prepay all postage, shipping, transportation, packaging, and delivery costs to the VEE GEE Analytical Instruments Service Center.

VEE GEE Analytical Instruments Service Center

(800) 423-8842
Tel: (425) 823-4518
Fax: (425) 820-9826





Warranty Registration Card

Download interactive PDF Form: https://www.veege.com/service_support

At VEE GEE, your complete satisfaction is very important to us. We take pride in providing you with the finest instruments available. Please take the time to complete the purchase information listed below. After completion, please fax it to us at the number shown below. We need this information on file so that it is available in the unlikely event that your VEE GEE Analytical Instrument needs repair.

Date of Purchase _____

Model Name (i.e. BX-1) _____
Located On Product Label , LCD Overlay, Or Back Of Instrument

Serial Number _____
Located On Underside Or Back Of Instrument

Name _____

Title _____

Company Name _____

Address _____

City _____ State _____ ZIP _____

Tel. No. _____ Fax No. _____ E-mail _____

Please provide the name of the dealer through which your VEE GEE Analytical Instrument was purchased:

Company Name _____ State _____ ZIP _____

In order to better understand your needs, we ask that you answer the following product information questions:

- 1) Does your new VEE GEE Analytical Instrument meet your expectations? Yes No If NO, please explain:

- 2) Describe the product you are testing (i.e. type of juice or chemical; Brix% or nD reading; temperature; pH level, °Arc; etc.)

- 3) In what type of environment will your VEE GEE Analytical Instrument be used?
 Laboratory Plant Outdoors Other
- 4) Please list any suggestions for VEE GEE Analytical Instruments which you would like to see implemented to better fit your needs:

- 5) Please list any brands of polarimeters or refractometers which you have used in the past or are currently using:

- 6) How did you hear about VEE GEE Analytical Instruments?
 Advertisement Exhibition Catalog Colleague Internet Other _____

Thank You For Choosing **VEE GEE Analytical Instruments!**

Please Fill Out and send to sales@veege.com or Fax To: (425) 820-9826



Customer Service/
Technical Support
800-423-8842