

You can have peace of mind with the Innoraymond Full Lifetime Warranty. Should your Innoraymond Product ever malfunction from defects in workmanship or materials, we will repair or replace the product free of charge.

### **What is Covered**

All Innoraymond products are warranted to be free of material and workmanship defects to the original purchaser.

### **How Long Coverage Lasts**

This warranty lasts for the lifetime of the Innoraymond product. Warranty coverage ends when the product becomes unusable for reasons other than defects in workmanship or material, or transferred to a user other than the original purchaser.

### **How to Obtain Service**

To obtain the benefit of this warranty, submit a warranty claim via our website contact page, and deliver the complete product via prepaid transportation to Raymond Innovations in Black Hawk, South Dakota.

### **What We Will Do to Correct Problems**

Warranted products will be repaired or replaced, at Raymond Innovations option, and returned at no charge; or, if after three attempts to repair or replace during the warranty period the product is still defective, you can elect to receive a full refund of your purchase price.

### **What is Not Covered**

Failures due to misuse, abuse or normal wear and tear are not covered by this warranty. Ridge Tool shall not be responsible for any incidental or consequential damages.

### **No Other Express Warranty Applies**

This Full Lifetime Warranty is the sole and exclusive warranty for Innoraymond products. No employee, agent, dealer, or other person is authorized to alter this warranty or make any other warranty on behalf of Raymond Innovations.

### **Executing the Innoraymond Lifetime Warranty**

Raymond Innovations offers a comprehensive lifetime warranty to support products purchased under the Innoraymond Brand, excluding licensed goods.

Innoraymond branded products are built with reliability, dependability and durability and are covered by a Full Lifetime Warranty against defects in materials or workmanship.

In the event that you have a problem with your Innoraymond product due to a **defect in materials or poor workmanship**, we will attempt to remedy the problem in accordance with our printed warranty policy in a timely manner.

### **NORMAL WEAR AND TEAR:**

Commonly, our tools are used on job sites in the most demanding applications and environments. Under these conditions and over time, the Innoraymond product may experience normal wear and tear and require service. While normal wear & tear is not considered a "defect" and is not covered by the Innoraymond Lifetime Warranty, it is our goal to get your tool back in service as soon as possible. To help expedite this service, Innoraymond offers an assortment of service parts and a depot service department to meet your service needs.

