

RETURNS FORM



RETURNING ITEM(S):

- A. Fill in Section 1 with your name and order details.
- B. Complete Section 2 if you require a REFUND or STORE CREDIT to allow you to purchase an alternative coat.
- C. Enclose this form with the item(s) you are returning. Please allow 7 - 10 working days for us to process the request.
- D. Pack the item(s) carefully. Products must be in the condition you received them with original packaging and labels.
- E. Send the item(s) back to the address below. We recommend using a tracked delivery and that you obtain proof of postage.

**Please note: refunds can take up to 7 days to show in your account*

1) Please provide details of your order:

YOUR NAME:		MOBILE/TEL:	
ORDER DATE:		ORDER NUMBER:	

2) I would like a REFUND/CREDIT for the following item(s):

Item	Quantity	Refund (✓)	Store Credit (✓)	Reason Code

Reason Codes: 1. NOT AS EXPECTED 2. UNWANTED 3. DAMAGED 4. ORDERED IN ERROR 5. OTHER

Notes

This returns policy does not affect your statutory rights. Please ensure you return the goods in their original condition within 30 working days of them arriving with you. The returned goods are your responsibility until they are delivered to our returns department. For your protection, we recommend you use a postal service that insures the value of the goods you are returning. The cost of return postage is at your expense, unless the products are faulty or incorrect.

RETURNS ADDRESS - PLEASE SEND RETURNS TO THE ADDRESS SHOWN BELOW:

**EQUIDRY (RETURNS)
UNIT 31
Coxleigh Barton
Shirwell
Devon
EX31 4JL
UNITED KINGDOM**

If you have any questions or need assistance, please contact our Customer Services Team at

help@equidry.co.uk